Transfer Policies

COST/POLICY

Free within 120

minutes from time

TRANSFER

Between Wheels

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Pass and Ticket Sales Outlets

The following locations sell Wheels passes and tickets. Select retailers sell Clipper[®] cards. You can also purchase passes and tickets by mail, phone, or fax, with a Visa, Mastercard, or Discover card. For information and an der form, call Customer Service (925) 155-7555

Fares

FARE TYPE

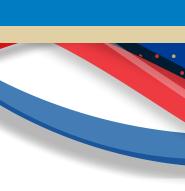
Wheels accepts both cash and Clipper® on all buses. For more information on Clipper®, see: www.clippercard.com or call 925-455-7500.

CASH FARE

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CLIPPER® FARE



Administrative Office

1362 Rutan Court, Suite 100 Livermore, CA 94551

> Monday-Friday 8:30a-5:00p 925-455-7555

Livermore Transit Center

2500 Railroad Ave Livermore, CA 94550

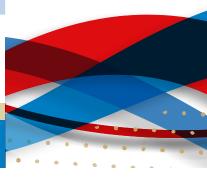
> Monday-Friday 5:00a-6:45p 925-455-7500

Customer Service

925-455-7500

925-455-7510

www.wheelsbus.com



	Routes - Cash	minutes from time	order form, call Customer Service (925) 455-7555.		FARE TYPE	CASH FARE	CLIPPER® FARE
of fare payment		of fare payment	Livermore		Regular Fare	\$2.00	\$2.00
	Between Wheels Routes - Clipper®	One free transfer within 120-minutes from time of fare payment	Wheels Administrative Office	1362 Rutan Court, Suite 100 (925) 455-7555	Youth 6 years and older	\$2.00	\$2.00
			Livermore Transit Center	2500 Railroad Ave (925) 455-7500			
	Transfers to/from ACE	Free with valid ACE ticket	Contreras Market	861 Rincon (925) 960-0508	Children under 6 years East Bay Value Monthly	Free \$60.00 (monthly punch pass)	Free \$60.00 (rolling 31-day pass)
			Hidalgo Little Market	106 North K Street (925) 447-0172			
			Lucky Market	2000 Portola Ave (925) 424-1000			
	Transfers to/from County Connection	Free with valid transfer (both cash and Clipper®)	Livermore City Hall	1052 S. Livermore Ave (925) 960-4300	Farebuster 10-ride Tickets	\$16.00	N/A
			Livermore Senior Center	4444 East Ave (925) 373-5760			
	Transfers from BART	\$1 off Wheels fare (both cash and Clipper®)	Las Positas College Book Store	3033 Collier Canyon Rd (925) 424-1000	Day Pass	N/A	\$3.75
			Safeway Market	4495 First Street (925) 455-2520	Senior/Disabled	\$1.00	\$1.00
			Safeway Marketplace	1554 First Street (925) 455-5667			
			Pleasanton		Personal Care	\$1.00	\$1.00
			Lucky Market	Las Positas Blvd @ Hopyard Rd	Attendant (PCA)	\$18.00	\$18.00
			Pleasanton Senior Center	(925) 462-1520 5353 Sunol Blvd (925) 931-5365	Senior/Disabled Monthly Pass*	(monthly punch pass)	(rolling 31-day pass)
			Safeway Market	1701 Santa Rita Rd (925) 417-5530	Senior/Disabled Day Pass	N/A	\$1.75
		- 0 • 0 •	Safeway Market	6790 Bernal Ave (925) 846-8644	Day rass		
			Dublin		*Monthly passes are valid on all Wheels fixed route services, as well as County Connection,		
			Safeway Market	7499 Dublin Blvd (915) 556-4034	Tri-Delta Transit and WestCat.		
			Safeway Market	4440 Tassajara Road (925) 551-4710			

Wells Middle School

9800 Penn St

(925) 828-6227

Fares & Policies



Wheels Dial-A-Ride Reservations



Fares & Policies



Customer Service 925.455.7500 www.wheelsbus.com info@lavta.org

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Rider Guidelines

- Use exact fare; drivers do not carry change.
- Smoking, eating, drinking, and littering are strictly prohibited.
- Use earphones with audio and video devices.
- Arrive at your stop five minutes early.
- Wheels buses stop at designated stops only.
- o If you need the bus lowered to curb height, let the driver know.
- All Wheels buses are wheelchair lift-or-ramp equipped.
- o In some buses, there is a designated area for strollers and personal grocery carts, located behind the wheelchair area. Strollers and carts must not block the aisle.

Riding with a Bike

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- All Wheels buses are equipped with racks located on the front bumper.
- If the bicycle rack is full, ask the driver if you can bring the bike inside the bus. Bikes are allowed inside the bus only at the driver's discretion.
- Wheels is not responsible for lost, stolen or damaged bikes.
- Owners assume all risk for transported bikes.



HOLIDAY/DATE WHEELS SCHEDULE Labor Day Weekend September 5, 2016 Veterans' Day Regular November 11, 2016 Thanksgiving Day Special November 24, 2016 Day after Thanksgiving Weekend November 25, 2016 Christmas Eve (Observed) Weekend + December 23, 2016 Christmas Eve Weekend December 24, 2016 Christmas Day Special December 25, 2016 Christmas Day (Observed) Weekend December 26, 2016 New Year's Eve (Observed) Weekend December 30, 2016 New Year's Eve Weekend December 31, 2016 New Year's Day Special January 1, 2017 New Year's Day (Observed) Weekend January 2, 2017 MLK Day Weekend + January 16, 2017 Presidents Day Weekend + February 20, 2017 Memorial Day Weekend May 29, 2017 Independence Day Weekend July 4, 2017

Holiday Service

Regular: All regular Weekday schedules in effect Weekend: All regular Weekend schedules in effect Weekend +: All regular Weekend schedules in effect, plus routes 53 and 54 **Special:** Route 10R, 14, 15 and 30R operate a Weekend schedule



Regional Transit Connection (RTC) Discount Card

Wheels participates in the Regional Transit Connection (RTC) discount card program which allows senior citizens, people with disabilities, and certain veterans to ride at reduced fares on all Bay Area transportation systems. The Bay Area Partnership Transit Coordination Committee administers the discount card program. For more information please call 5-1-1 or (925) 455-7500.

Class Pass Program

A class pass is a free bus ride for up to 25 passengers (includes children, teachers and adult supervisors) from your school to any of the Tri-Valley destinations that Wheels serves. All teachers in the Tri-Valley area may request up to two class passes per school year. Please call Customer Service at (925) 455-7500 for more information or to schedule your class pass.

Hacienda ECO Pass

Hacienda employees and residents are eligible for a free Wheels ECO Pass. ECO Passes entitle the bearer to use the Wheels system for free while employed or residing within Hacienda. Please visit www.hacienda.org or call (925) 734-6551 for more information.

Accessibility

All Wheels buses are compliant with the Americans with Disabilities Act (ADA). The following features make boarding and departing quick and easy:

- Fold out ramps
- A large entrance area
- The front end of buses can be lowered to curb height

Priority seats for persons with disabilities and seniors are located behind the driver.

Wheels offers free wheelchair marking and/or installation of tether straps for mobility devices to better accommodate and safely secure wheelchairs and scooters on all transit vehicles. Please call (925) 455-7555 for more information.



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Title VI

Title VI is a section of the Civil Rights Act of 1964 requiring that "No person in the United States shall on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance."

If you believe that you have received discriminatory treatment by Wheels on the basis of your race, color or national origin, you have the right to file a complaint with the Wheels Title VI Coordinator. For more information, call (925) 455-7500.

Dial-A-Ride Paratransit Service

For eligible passengers who cannot access regular transit, Wheels provides complementary ADA paratransit service. This special type of public transportation service is limited to persons who have specific limitations that prevent them from using regular accessible fixed route service independently some or all of the time. Call the Wheels Paratransit Planning Coordinator at (925) 455-7555 for more information.

DIAL-A-RIDE PARATRANSIT SERVICE	CASH FARE
Regular	\$3.50
Personal Care Attendant (PCA)	Free
Companion	\$3.50

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