

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

WHEELS Accessible Advisory Committee

DATE: Wednesday, March 4, 2015

PLACE: Diana Lauterbach Room LAVTA Offices
1362 Rutan Court, Suite 100, Livermore, CA

TIME: 3:30 p.m.

Draft MINUTES

1. Call to Order

The Chair Pro-Tem Shawn Costello called the meeting to order at 3:30 pm.

Members Present:

Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Esther Waltz	City of Livermore
Nancy Barr	City of Livermore – Alternate
Carmen Rivera-Hendrickson	City of Pleasanton – called in via telephone
Shirley Maltby	City of Pleasanton
Pam Deaton	Social Services Member
Amy Mauldin	Social Services Member

Staff Present:

Christy Wegener	LAVTA
Kadri Kulm	LAVTA
Bertha (Ally) Macias	MTM
Gregg Eisenberg	MV Transit

Members of the Public:

Mary McNamara	SSPTV
Mary Anna Ramos	Wheels rider
Richard Waltz	Wheels rider

2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

Richard Waltz asked for the restoration of the morning and afternoon commute of the Route 18. He said he realizes that the middle and high school students need transportation going to and from school in the afternoon; however, this without the morning and afternoon commute makes it very difficult for the rest of the passengers that need to go to the Granada Shopping Center, for example, almost impossible.

4. Minutes of the January 14, 2015 Meeting of the Committee

Approved.

Waltz/Mack

Costello and Rivera-Hendrickson abstained.

5. Fixed Route Operational Issues – Suggestions for Changes

Shawn Costello said that if there was a Rapid stop by the Jack London Square it would be easier to come to LAVTA meetings. Staff informed the committee of a big study of the entire Wheels bus system, which may recommend adding a bus stop.

7. Dial-A-Ride Operations 2nd Quarter Update

Staff gave a report on MTM's performance analysis for the FY 2015 second quarter that covers the months of October, November and December, 2014. The second quarter on-time performance in the current fiscal year was 97.9% compared to 95.5% for the same quarter during the previous fiscal year.

8. Dial-A-Ride Operational Issues – Suggestions for Changes

Shawn Costello reported that he called the Dial-A-Ride reservations line after 5pm the day prior and after being on hold for a long time he was told he cannot make a reservation after 5pm for the following day.

Nancy Barr complimented Dial-A-Ride reservationists Donna and Roxanne.

9. PAPCO Report

Esther Waltz reported on PAPCO/Para-TAC joint meeting on 2/23/15. The Committees approved the final version of the Implementation Guidelines and there was a discussion on Countywide Transit Plan.

10. Dial-A-Ride Policy Modification

Staff proposed adding more detail to the Dial A Ride Operational Policies on how the eligibility denials appeals process works. The proposed language states

that if the decision is not made by the 31st day after receiving an appeal, appellant may request use of paratransit services until a decision is made.

Approved.

Costello/Waltz

Rivera-Hendrickson abstained

11. Dial-A-Ride Policy Brochure Update

The committee members reviewed the updated brochure and offered their feedback and recommendations.

Approved with changes knowing that this is a fluid document.

Waltz/Mack

Rivera-Hendrickson abstained

12. Para-Taxi Program Update

Staff proposed two administrative changes to the Para-Taxi program: change the reimbursement period from ‘unlimited’ to receipts must be submitted within 60-days of the trip taken and modify the reimbursement program so that if LAVTA is not notified within 90-days that a reimbursement check is lost, the reimbursement check will not be re-issued. Lost checks will be reissued once. The committee recommended approval of the changes to the program, with a minor adjustment to item #1. Originally staff proposed a 60-day reimbursement window, and the WAAC recommended a 90-day window.

Approved with changes.

Deaton/Waltz

Rivera-Hendrickson abstained

13. WAAC Recruitment

Staff announced openings for the WAAC membership for FY16. The applications are due April 17, 2015.

14. Clipper Implementation Oral Update

The staff updated the committee that LAVTA is scheduled to become part of the Clipper system as of Fall, 2015.

15. Adjourn

The meeting was adjourned at 5:00 pm.