

EXECUTIVE DIRECTOR'S REPORT

March 2016

1. **Statistics: Ridership Increases and Complaints/Preventable Accidents**

The month of January 2016 included a 4.6% ridership decrease on the fixed route system over January of the previous year. YTD this fiscal year, ridership is up 1.1% over last fiscal year. Additionally, ridership on the Paratransit system was up .6% in January over the previous year. Staff is working diligently with the paratransit contractor to improve efficiencies and put into place controls to ensure the public that only those appropriately qualified are using the paratransit system.

With complaints on the fixed route system, the industry standard is 1 per 10,000 boardings. The month of January the Wheels fixed route system incurred 1 complaint per 18,301 boardings and YTD Wheels is 1 per 12,536 boardings. In regard to preventable accidents, the industry standard is 1 per 100,000 miles. In the month of January the Wheels fixed route system had 1 preventable accident per 162,733 miles and YTD Wheels is at 1 preventable accident per 120,863.

2. **Altamont Regional Rail Working Group**

The Altamont Regional Rail Working Group met for their inaugural meeting on February 10th. The group selected Supervisor Scott Haggerty as Chair and Supervisor Moses Zapien from San Joaquin County as Vice-Chair. The Working Group received a report on the history of rail in the Tri-Valley and then discussed the importance of the Altamont Pass in the mega-region, as well as the importance of expediting the BART to ACE connection. The group will meet again in April.

3. **Comprehensive Operational Analysis**

Included in your LAVTA Board Packet for March is the latest draft of the Preferred Alternative for changes to the Wheels bus system. The Preferred Alternative has been updated to reflect comments made by the Board at the February meeting. Staff is asking the Board to review the Preferred Alternative, set the public hearing date and open the public comment period.

4. **Wheels Rebranding Study**

The Wheels Request for Proposals for rebranding have been received, with interviews of the most qualified firms taking place on March 9th. Staff will be reviewing and evaluating proposals and awarding the contract in mid-to-late March.

5. **2015 MTC TDA Triennial Performance Audit**

As the administrator of TDA funds in the San Francisco Bay Area, MTC is obligated by law to hire an independent auditor to conduct a performance audit of transit operators that are allocated these funds. The preliminary report was delivered to staff and discussed at a meeting with MTC's Audit contractor on March 2, 2016. Once the Audit is completed, the report will be brought to the Board for review.

Attachments

1. Management Action Plan w/updates
2. Board Statistics November FY16
3. 2nd Quarter FY2016 Operations Report
4. 2nd Quarter FY2016 Marketing Report
5. Midyear Budget Report
6. 2nd Quarter Grants Report
7. State Legislative Report
8. FY16 Upcoming Committee Items