

**LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY**  
**1362 Rutan Court, Suite 100**  
**Livermore, CA 94551**

**WHEELS Accessible Advisory Committee**

**DATE:** Wednesday, May 11, 2016

**PLACE:** Diana Lauterbach Room LAVTA Offices  
1362 Rutan Court, Suite 100, Livermore, CA

**TIME:** 3:30 p.m.

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**DRAFT MINUTES**

**1. Call to Order**

WAAC member Shawn Costello called the meeting to order at 3:32 pm.

Members Present:

Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Nancy Barr	City of Livermore
Mary Anna Ramos	City of Livermore – Alternate
Jennifer Cullen	Social Services Member
Pam Deaton	Social Services Member
Amy Mauldin	Social Services Member
Esther Waltz	PAPCO Representative

Staff Present:

Christy Wegener	LAVTA
Kadri Kulm	LAVTA
Nikki Diaz	LAVTA
Karen Huynh	LAVTA
Juana Lopez	MTM
Joey Hogan	MTN

Members of the Public:

Robert Allen	Livermore resident and Wheels rider
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**2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**

Robert Allen told the committee he is interested in having Wheels provide an express bus service between the Airway Park and Ride in Livermore and the Dublin/Pleasanton BART station. He said it would take 3 buses to meet every train in every 15 minutes.

**3. Minutes of the April 6, 2016 Meeting of the Committee**

Approved.

Waltz/Mack

**4. WAAC Recruitment for FY 2017**

WAAC reviewed the seven applications that were received for the FY2017 committee positions.

**5. Comprehensive Dial-A-Ride Riders Guide**

In January 2016 WAAC commented on the Comprehensive Dial-A-Ride Riders Guide Table of Contents and were also encouraged to provide feedback on the Guide based on the Dial-A-Ride Operational Policies that were distributed at the meeting. LAVTA staff received comments from three members and shared these comments with the rest of the committee.

**6. COA Update**

Staff provided an update on the Wheels fixed route Comprehensive Operational Analysis/Service Changes. Staff said that the LAVTA board had approved about 90% of the changes at the May 2<sup>nd</sup> public hearing/board meeting, which about 60-70 people attended to provide their feedback on COA service changes. The board directed staff to do more work on how to provide express service to the Lawrence Livermore Lab. The proposed service changes are needed for the Wheels service to be more productive. LAVTA is working on getting the COA implemented by August 15, 2016.

**7. 2<sup>nd</sup> Quarter Dial-A-Ride Operational Analysis**

Staff updated the committee that the ridership continued to increase during the months of October to December 2015 compared to the year before. The OTP was above 97% and the number of complaints remained under one valid complaint per 1,000 passengers during both years. Staff told the committee that the agency will start conducting in-person eligibility assessments in a few weeks.

**8. PAPCO Report**

Esther Waltz reported on the latest PAPCO meeting, which was a strategic planning meeting about taxi service.

**9. Dial-A-Ride Operational Issues – Suggestions for Changes**

None

**10. Fixed Route Operational Issues – Suggestions for Changes**

Esther Waltz said that when coming to the WAAC meeting she had to leave her house 1.5 hours earlier. The committee members asked about access to the LAVTA office after the COA changes. Staff said the closest bus stop will be on Jack London Blvd.

**11. Adjourn**

The meeting was adjourned at 4:22 pm.