

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

WHEELS Accessible Advisory Committee

DATE: Wednesday, September 7, 2016

PLACE: Diana Lauterbach Room LAVTA Offices
1362 Rutan Court, Suite 100, Livermore, CA

TIME: 3:33 p.m.

DRAFT MINUTES

1. Call to Order

The WAAC Chair Carmen Rivera-Hendrickson called the meeting to order at 3:33 pm.

Members Present:

Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Russ Riley	City of Livermore
Mary Anna Ramos	City of Livermore – Alternate
Carmen Rivera-Hendrickson	City of Pleasanton
Amy Mauldin	Social Services Member
Regina Linse	City of Pleasanton – Alternate
Jennifer Cullen	Social Services Member
Pam Deaton	Social Services Member
Esther Waltz	PAPCO Representative

Staff Present:

Christy Wegener	LAVTA
Kadri Kulm	LAVTA
Kristen Anaya	LAVTA
Angela Swanson	LAVTA
David Garcia	LAVTA
Juana Lopez	MTM
Maria Zacarias	MV Transit

Members of the Public:

Judy LaMarre	Livermore resident and WAAC applicant
Helen Buckholz	Dublin resident and WAAC applicant
Julie Parkinson	City of Pleasanton
Robert Allen	Livermore resident
Steve Sneeringer	Livermore resident
Carrie Conover (CRIL)	Community Resources for Independent Living

2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

Steve Sneeringer told the committee about his company's wheelchair device IndeeLift and distributed his business cards.

3. Minutes of the July 6, 2016 Meeting of the Committee

Approved with changes.
Mack/Deaton

4. Comprehensive Paratransit Assessment

In late August, the City of Pleasanton released a Request for Proposals (RFP) to bring onboard a consultant to conduct a comprehensive assessment of paratransit services throughout the Tri-Valley. The project management team is comprised of LAVTA and City of Pleasanton.

The WAAC elected the new member Helen Buckholz to participate on the selection committee.

Approved.
Deaton/Cullen

5. WAAC Applications

LAVTA received two new applications for the WAAC's open positions in the City of Dublin and County of Alameda. Both candidates were present at the meeting.

WAAC forwarded their recommendation to LAVTA Board of Directors to appoint Helen Buckholz for the City of Dublin alternate position and Judith LaMarre for the County of Alameda alternate position.

Approved.
Hastings/Costello

6. WAAC Bylaws

The WAAC forwarded the following update to the committee bylaws to the LAVTA's Board of Directors:

- Add the Measure BB information to the definitions:
 - SECTION 2.9.“ALAMEDA COUNTY MEASURE B” refers to local funding for paratransit service generated by the one-half percent (0.5%) transportation sales tax in Alameda County. Collections for the sales tax authorized by Measure B will be in effect for 20 years, beginning on April 1, 2002 and extending through March 31, 2022.
 - SECTION 2.10.“ALAMEDA COUNTY MEASURE BB” augments the half-cent Measure B sales tax by a half-cent, beginning April 1, 2015 through March 31, 2022. The full one-cent sales tax authorized by Measure BB will begin April 1, 2022 and will extend through March 31, 2045.
- Add the word “or” to the section 3.2.a to reflect that the social services representative can either work for an agency physically located in the Tri-Valley or represent people of the Tri-Valley (not necessarily both):
 - Three members shall be representatives of social service agencies, which are located in and/or represent people who use or could use transit services in Livermore, Pleasanton and Dublin, and ex-officio members from the connecting transit service providers.

Approved.

Hastings/Riley

7. **FY 2016 4th Quarter Operations Report**

Between the FY2015 and FY2016 the agency experienced a drastic 18% increase in the percentage of trips. In Q4 of 2016 the number of trips decreased by 10% when comparing it to the Q3 of the same year. The FY2016 Q4 the total number of passengers served on paratransit, which includes personal care attendants (PCAs) and companions, decreased by 9.2% when compared to the same three months the year prior. The number of trips during the same time period decreased by 3%.

The on-time performance (OTP) for the FY 2016 Q4 was 95% compared to the 98% the year prior. While the OTP in has decreased by 3% it still meets the performance standard of 95%.

The SQSI’s established a standard of excellence for complaints of less 1 per 1,000 rides for paratransit. In Q4 there were 0.73 complaints per 1,000 rides (10 valid complaints total).

8. **Fixed Route Operational Issues – Suggestions for Changes**

Robert Allen addressed the committee saying he would like to see a direct shuttle between the Airway Park and Ride and BART station and it should operate in every 15 minutes.

Carmen Rivera-Hendrickson reported that some drivers have indicated to the consumers that they are there for a paycheck and that the new Route 14 did not come on the weekend. Staff responded that the Route 14 was late on the weekend, but since then adjustments have been made to the schedule. She also suggested that smaller buses be used on Route 14. Carmen noted that number 1100 buses smell through their AC units and there is an issue with the seatbelts, and that number 1600s securements are not hooked well.

Connie Mack said that the new route 30R has connection problems with the BART station and the outlet mall.

Herb Hasting reported he had to tell people where the new 10 is.

Esther Waltz noted that the walk from the bus stop closest to LAVTA office is too long and that Route 14 has no bus stop by the Safeway. Staff said that the Safeway stop is in the works.

8. Dial-A-Ride Operational Issues – Suggestions for Changes

Helen Buckholz reported that some residents at her senior living facility in Dublin have been having problems with Dial-A-Ride.

Shawn Costello said that the driver who came to pick him up didn't have a nametag.

Herb Hastings said that the automated ride reminder call should list the actual Dial-A-Ride reservations number that people are familiar with and not the 800 number.

9. PAPCO Report

Esther Waltz reported on the latest PAPCO meeting.

10. Adjourn

The meeting was adjourned at 4:56pm.