# LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY 1362 Rutan Court, Suite 100 Livermore, CA 94551

# PROJECTS and SERVICES COMMITTEE MEETING / COMMITTEE OF THE WHOLE

#### **COMMITTEE MEMBERS**

SCOTT HAGGERTY – CHAIR KARLA BROWN
DAVID HAUBERT – VICE CHAIR STEVEN SPEDOWFSKI

**DATE**: Monday, August 22, 2016

**PLACE**: Diana Lauterbach Room LAVTA Offices

1362 Rutan Court, Suite 100, Livermore

**TIME**: 4:00p.m.

#### **MINUTES**

#### 1. Call to Order and Pledge of Allegiance

Committee Chair Scott Haggerty called the meeting to order at 4:00 pm.

#### 2. Roll Call of Members

#### **Members Present**

Scott Haggerty, Supervisor, Alameda County Steven Spedowfski, Councilmember, City of Livermore Karla Brown, Councilmember, City of Pleasanton Don Biddle, Councilmember, City of Dublin

#### **Members Absent**

David Haubert, Mayor, City of Dublin Laureen Turner, Councilmember, City of Livermore Jerry Pentin, Councilmember, City of Pleasanton

#### 3. Meeting Open to Public

Robert Allen

Mr. Allen is requesting direct shuttle service from Park-N-Ride to BART during the peak hours during the weekdays with every train.

#### 4. Minutes of the June 27, 2016 Meeting of the P&S Committee.

Approved: Brown/Biddle

Aye: Brown, Biddle, Haggerty, Spedowfski

No: None Abstain: None

Absent: Haubert, Turner, Pentin

#### 5. Rebranding Project

Scott Kirk from PAVLOV provided a PowerPoint presentation regarding the results of the rebranding project. After two focus group meetings with input from residents of the Tri-Valley a vote was conducted and the brand name chosen was TRI-GO. Supervisor Scott Haggerty requested public assistance in renaming Wheels for the rebranding project. Michael Tree stated that we could have a public outreach event for the rebranding project to conduct a naming survey. Scott Kirk followed-up that an email could be sent for public response as an alternative option. The Project and Services Committee approved the branding change.

This was informational only.

#### 6. FY 2016 4th Quarter Report – Operations

Staff provided information on the 4<sup>th</sup> Quarter FY2016 (April – June) Operation statistics. Discussed was the fixed route, paratransit, and operational performance metrics. LAVTA had a 4.0% decrease of ridership in the fourth quarter. Ridership trends at the individual route level were mixed, but the two ACE connector routes were trending on an upward path. On-time performance decreased slightly to 79.4%. Paratransit decreased by 9.2% for passengers and decreased 3% for number of trips. LAVTA's fixed route contractor recorded 12 accidents in the 4<sup>th</sup> quarter, nine were determined preventable, and three deemed non-preventable. Two accidents resulted in major damage, ten with minor or no damage, and none resulted in bodily injury. Complaints were lower in the 4<sup>th</sup> quarter may be related to the service change outreach that provided other means for the community to provide feedback and ask questions. Paratransit had a marked increase in valid complaints.

This was informational only.

#### 7. Fourth Quarter 2016 Marketing and Outreach Activities

Staff provided an update on the 4<sup>th</sup> Quarter Marketing and Outreach activities and a preview of upcoming events.

This was informational only.

#### 8. Executive Director's Report

The Executive Director's Report provided information on Implementation of Fixed Route Changes on August 13, 2016, Historic Depot Project, and Other Projects. Michael Tree expressed to the Project and Services Committee that the system changes went very well and that staff worked tirelessly. Las Positas College are content with the Easy Pass and having the 30R stopping at their campus. Michael Tree stated that LAVTA has received press coverage regarding Wheels on

Demand and it would be great to receive feedback.

This was informational only.

# 9. Preview of Upcoming P&S Committee Agenda Items

# 10. Matters Initiated by Committee Members

None.

# 11. Next Meeting Date is Scheduled for: September 26, 2016

# 12. Adjourn

Meeting adjourned 4:58 pm.