# LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY 1362 Rutan Court, Suite 100 Livermore, CA 94551

### WHEELS Accessible Advisory Committee

**DATE**: Wednesday, November 2, 2016

**PLACE**: Pleasanton Senior Center

1362 Rutan Court, Suite 100, Livermore, CA

**TIME**: 3:33 p.m.

## **DRAFT MINUTES**

#### 1. Call to Order

The WAAC Chair Carmen Rivera-Hendrickson called the meeting to order at 3:30 pm.

#### **Members Present:**

Connie MackCity of DublinShawn CostelloCity of DublinRuss RileyCity of LivermoreCarmen Rivera-HendricksonCity of Pleasanton

Glenn Hage City of Pleasanton – Alternate

Herb Hastings County of Alameda

Judy LaMarre County of Alameda – Alternate

Amy Mauldin Social Services Member
Jennifer Cullen Social Services Member
Pam Deaton Social Services Member
Esther Waltz PAPCO Representative

**Staff Present:** 

Christy Wegener LAVTA Kadri Kulm LAVTA Jesse Garcia LAVTA Juana Lopez MTM

Members of the Public:

Kathleen Anderson Senior Support Services of Tri-Valley

#### Alameda CTC

## Krystle Pasco

# 2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

None

# 3. Minutes of the November 2, 2016 Meeting of the Committee

Approved.

Waltz/Hastings

Costello abstains.

### 4. Meeting Location Discussion

Carmen Rivera-Hendrickson requested to remove this item from the agenda so that a discussion with staff could take place prior to a Committee discussion.

# 5. Comprehensive Paratransit Assessment

In late August, the City of Pleasanton released a Request for Proposals (RFP) to bring onboard a consultant to conduct a comprehensive assessment of paratransit services throughout the Tri-Valley. The project management team is comprised of LAVTA and City of Pleasanton. WAAC member Helen Buckholz was selected to participate on the selection committee. Four proposals were received by various consultants and the interviews were held with the top two firms in early October. The selection committee made a recommendation for the preferred consultant team, and the project managers from the City and LAVTA met with the project manager for the preferred consultant to discuss final changes in the scope, and to negotiate the best-and-final offer. The City of Pleasanton is anticipated to award the contract in Mid-November.

Staff also talked about the Alameda CTC outreach to identify the mobility needs of seniors and people with disabilities in Alameda County. Staff distributed flyers and the WAAC members were encouraged to submit their feedback to Naomi Armenta.

Carmen Rivera-Hendrickson said Pleasanton got an award of being an accessible city.

# 6. COA Update

Staff provided an update of on the implementation of the Comprehensive Operational Analysis service recommendations, which took effect on August 13, 2016. The ridership statistics over the first 8 weeks of operating compared to the same 8 weeks in FY2016 suggests the total ridership was down by -8.92%, but

the most recent 4 weeks of data showed the ridership decline of -6%, suggesting that the post-COA ridership is starting to rebound. OTP has improved slightly over the last year's metric, but it still remains a challenge. Staff is taking steps to improve the OTP.

### 7. Fixed Route Operational Issues – Suggestions for Changes

Shawn Costello reported that there are new buses on the R-30 line don't have appropriate securements. Staff indicated Shawn was welcome to come to LAVTA's offices so they can demonstrate how the new tie downs work.

Esther Waltz had a concern about Route 8 scheduling, she said she missed the 2:32pm bus. Judy La Marre added that she has the same problem because the buses don't connect in downtown Pleasanton and she has to wait for an hour if she misses her connection. Some passengers are confused about interlining of buses. Staff will continue to work on improving public information.

Herb Hastings said that more frequent service is needed on Route 14 to the outlet mall on the weekends.

# 8. Dial-A-Ride Operational Issues – Suggestions for Changes None

# 9. PAPCO Report

Esther Waltz reported on the latest PAPCO meeting. PAPCO members received updates on GAP grants and CIP, and there was a discussion on the Countywide Needs Assessment study.

# 10. Adjourn

The meeting was adjourned at 4:40pm.