LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY 1362 Rutan Court, Suite 100 Livermore, CA 94551

WHEELS Accessible Advisory Committee

DATE: Wednesday, January 4, 2017

PLACE: Pleasanton Senior Center

1362 Rutan Court, Suite 100, Livermore, CA

TIME: 3:35 p.m.

DRAFT MINUTES

1. Call to Order

The WAAC Chair Carmen Rivera-Hendrickson called the meeting to order at 3:35 pm.

Members Present:

Connie Mack City of Dublin Shawn Costello City of Dublin

Helen Buckholz City of Dublin – Alternate

Russ Riley
Carmen Rivera-Hendrickson
Herb Hastings
Amy Mauldin
Jennifer Cullen
Raymond Figueroa
Esther Waltz
City of Livermore
City of Pleasanton
County of Alameda
Social Services Member
Social Services Member
PAPCO Representative

Staff Present:

Christy Wegener LAVTA
Kadri Kulm LAVTA
Jonahluis Galvez MTM
Juana Lopez MTM
Chris Hunter MTM

Members of the Public:

Robert Allen Livermore resident

Andy Ross City of Livermore, Planning
Debbie Bell City of Livermore, Engineering

Katye Lyons Alta Planning + Design

2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

Livermore resident Robert Allen urged the committee to support his efforts in having LAVTA to establish a direct bus line between the LAVTA Headquarter/Airway Park and Ride and BART. Mr. Allen said the bus would operate 14 hours a day and that the ABLE Commute would save each Livermore rider about three hours per week as compared to 10-R and 30-R. He provided a sample schedule to LAVTA staff.

3. Minutes of the November 2, 2016 Meeting of the Committee

Carmen Rivera-Hendrickson provided comments that the minutes needed more detail on the presentation from Alameda CTC on the needs assessment study. Approval was tabled until the March 2017 meeting due to not having a quorum present.

4. Committee Composition

Due to WAAC's Livermore representative Nancy Barr's recent passing, WAAC members recommended having an interim member to fill the position until the end of the current FY. The committee also welcomed Raymond Figueroa, City of Pleasanton Senior Center Recreation Supervisor, to the committee as a Social Services Representative. Raymond is replacing Pam Deaton who recently retired.

5. Meeting Location Discussion

The committee agreed on conducting the next three WAAC meetings at the Pleasanton Senior Center. The WAAC members will choose a new location at their July, 2017 meeting for the next FY.

6. FY 2017 1st Quarter Operations Report

Staff covered the paratransit operations statistics for July-September, 2016. The ridership has decreased when comparing it with the same time period a year ago. The OTP was 96% and valid customer complaints was 0.62 complaints per 1,000 passengers.

7. Paratransit Assessment Study

The City of Pleasanton and LAVTA will have a kickoff meeting with the project team later in January. After the kickoff meeting, more information will be

brought back to the WAAC at their March meeting about next steps and the formation of a stakeholder committee.

8. PAPCO Report

Esther Waltz reported that there was no meeting in November and the last PAPCO meeting was on October 24. The next PAPCO meeting will take place on January 23.

9. Fixed Route Operational Issues – Suggestions for Changes

Shawn Costello reported that the 1600 series buses have an ongoing buzz sound and that they don't have 4 point securements. Staff said it might be possible to modify sound and assured the committee members that new devices are 4 point securements even though these new models have a different setup. Staff will arrange a bus and securements demo at the committee's March meeting so that everyone can become comfortable with the new securements.

10. Dial-A-Ride Operational Issues – Suggestions for Changes

Herb Hastings asked for the phone number that's left for call backs on the ridereminder automated messages to be changed to a local number. The staff is to work with MTM to see if this is possible.

Carmen Rivera-Hendrickson recommended that a photo should be included in every applicant's file and a photo-ID card should be given for applicants after they have been certified eligible to use ADA paratransit. Staff will be following up by letting applicants know about the ADA card during their in-person interview. The photo ID cards are currently only provided when requested.

11. ADA Paratransit Assessments

The committee met with MTM's ADA Eligibility Assessor Jonahluis Galvez who provided her background story and explained what is expected during the assessments.

12. Presentation of City of Livermore's Active Transportation Plan

The City of Livermore staff gave a presentation on the Livermore Bicycle, Pedestrian, and Trail Active Transportation Plan and the committee members provided their feedback. There is an open house on January 26th at the Livermore Senior Center and all WAAC members are encouraged to come by. The City of Livermore staff asked any additional comments to be submitted to them by the open house date (January 26th).

14. Adjourn

The meeting was adjourned at 4:54pm.