

**LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY**  
**1362 Rutan Court, Suite 100**  
**Livermore, CA 94551**

**WHEELS Accessible Advisory Committee**

**DATE:** Wednesday, July 5, 2017

**PLACE:** Pleasanton Senior Center  
1362 Rutan Court, Suite 100, Livermore, CA

**TIME:** 3:00 p.m.

---

**DRAFT MINUTES**

**1. Call to Order**

The WAAC Chair Carmen Rivera-Hendrickson called the meeting to order at 3:07 pm.

Agenda was approved.  
Rivera-Hendrickson/Costello

**Members Present:**

Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Carmen Rivera-Hendrickson	City of Pleasanton
Glenn Hage	City of Pleasanton
Regina Linse	City of Pleasanton – Alternate
Russ Riley	City of Livermore
Jan Cornish	City of Livermore
Herb Hastings	County of Alameda
Judy LaMarre	County of Alameda – Alternate
Melanie Henry	Social Services Member
Raymond Figueroa	Social Services Member
Amy Mauldin	Social Services Member

**Staff Present:**

Christy Wegener	LAVTA
Kadri Kulm	LAVTA
Juana Lopez	MTM

Christian Pereira MV Transportation

Members of the Public:

Becky Hopkins City of Pleasanton  
Richard Weiner Nelson\Nygaard  
Robert Allen Livermore resident

2. **Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**  
None
3. **Minutes of the May 3, 2017 meetings of the Committee**  
Approved.  
Rivera-Hendrickson/Mack
4. **Elect Chair and Vice Chair for FY2018**  
The committee members elected Jan Cornish for the WAAC Chair and Herb Hastings for the Vice-Chair positions.
5. **Mobility Forward Update and Presentation**  
Richard Weiner from Nelson\Nygaard gave a presentation of the Mobility Forward study. The committee members provided their feedback.  
Staff updated the committee that about 450 surveys about the study had been filled out. Shawn Costello suggested that the survey should have had a question if the respondent feels comfortable riding fixed route and comfortable with the driver. Connie Mack added that when she filled out the online survey she tried to incorporate comments she had heard from other riders as well.  
Shawn Costello reminded staff and Nelson\Nygaard that ACTC's wheelchair breakdown service was discontinued.
6. **Establish Meeting Times and Locations for FY 2018**  
The committee members chose to have the FY2018 meetings to be held in Dublin at the Dublin Civic Center. Staff to follow up with the City of Dublin staff on the availability.  
Approved.  
Hastings/Costello
7. **LAVTA Paratransit Budget for FY2018**  
Staff gave a report on the FY18 paratransit budget. Carmen Rivera-Hendrickson noted that new housing that is being built in Tri-Valley may affect the budget in

terms of new trip generations. The group discussed how housing should try to be located adjacent to quality, fixed-route bus service.

**8. Dial-A-Ride Issues – Suggestions for Changes**

Carmen Rivera-Hendrickson added a comment that applies to both DAR and FR. She said she had tried to go to San Ramon Kaiser by Wheels fixed route, but q-pod wheelchair securements in the bus malfunctioned and she was stuck in the bus for an hour. She noted that due to this malfunction a DAR vehicle was used to get her to/from Kaiser, San Ramon, and not any of the Wheels FR supervisor vehicles. Ms. Rivera-Hendrickson said that new buses should be brought to WAAC team and the system needs to work.

Russ Riley added that San Leandro Kaiser offers a free shuttle to/from the BART station.

**9. Fixed Route Issues – Suggestions for Changes**

Robert Allen addressed the committee about the Airway Park and Ride in Livermore.

Herb Hastings reported that the EB Route 10R bus stop in Pleasanton by Valley Care needs to be more accessible and that the sidewalk is too short. Mr. Hastings also mentioned that for the Pleasanton's Wednesday night's party in June, there was a new 10R driver who didn't complete the detour correctly, leaving the downtown Pleasanton stop without bus service for two hours. He stated that the drivers should know the detour loop that is being used when streets are closed for downtown Pleasanton activities.

Carmen Rivera-Hendrickson said that the Route 10R on the night of July 4<sup>th</sup> only had one small bus for a group of people, including seven wheelchairs. She said they had stayed in there for an hour as the police had closed down some streets and were not letting the bus through.

**10. Adjourn**

The meeting was adjourned at 4:58pm.