

**LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY**  
**1362 Rutan Court, Suite 100**  
**Livermore, CA 94551**

**WHEELS Accessible Advisory Committee**

**DATE:** Wednesday, September 2, 2015

**PLACE:** Diana Lauterbach Room LAVTA Offices  
1362 Rutan Court, Suite 100, Livermore, CA

**TIME:** 3:30 p.m.

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**Draft MINUTES**

**1. Call to Order**

The Chair Carmen Rivera-Hendrickson called the meeting to order at 3:30 pm.

Members Present:

Herb Hasting	Alameda County
Sue Tuite	Alameda County – Alternate
Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Carmen Rivera-Hendrickson	City of Pleasanton
Glenn Hage	City of Pleasanton – Alternate
Russ Riley	City of Livermore
Nancy Barr	City of Livermore
Pam Deaton	Social Services Member
Amy Mauldin	Social Services Member
Jennifer Cullen	Social Services Member

Staff Present:

Michael Tree	LAVTA
Christy Wegener	LAVTA
Kadri Kulm	LAVTA
Juana Lopez	MTM
Angela Swanson	LAVTA
Nikki Diaz	LAVTA

Members of the Public:

A. Jennifer Cullen asked that the WAAC discuss expanding the LAVTA Dial-a-Ride service area to the San Ramon Kaiser at their next meeting.

**2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**

None.

**3. Minutes of the July 1, 2015 Meeting of the Committee**

Approved.

Hastings/Waltz

Costello and Cullen abstain

**4. WAAC Bylaws Amendment to Add PAPCO Representative Position**

Staff updated the committee that the Projects and Services committee has recommended adding this position to the full board. LAVTA's representative to PAPCO is Esther Waltz who has submitted her application to serve on WAAC.

**5. Comprehensive Operational Analysis (COA) Update**

Staff updated the committee on the ongoing LAVTA's comprehensive fixed route operational analysis. The second round of public meetings to present service alternatives will take place on the week of October 26. Staff has asked the Seattle-based consultant team to meet with the WAAC during the same week to gather feedback. To accommodate the consultant team staff recommended and the committee agreed to move the next WAAC meeting from November 4<sup>th</sup> to Wednesday, October 28 from 3pm - 5pm.

**6. Clipper Card Update**

The current revenue-ready timeframe for the Clipper card is mid-October and it will be a soft launch. The more heavy promotion is scheduled to take place at the end of October, but all dates are subject to change. LAVTA will still continue using its paper fare media, such as the senior and disabled monthly passes.

**7. Dial-A-Ride Fourth Quarter Report**

During the fourth quarter of the FY2015 LAVTA's Dial-A-Ride ridership has continued to increase (more than 10% increase compared to the same three months the fiscal year prior). The on-time performance for the same time period was 97.6% and the number of complaints decreased from 42 to fiscal year prior to only 2 valid complaints. Pam Deaton suggested we discuss Parataxi ridership at the next meeting.

**8. PAPCO Report**

Esther Waltz reported on the latest PAPCO meeting.

**9. Dial-A-Ride Operational Issues – Suggestions for Changes**

Jennifer Cullen reported that a caregiver told her that a passenger had waited for three hours for a pickup from the Livermore Kaiser. She encouraged the caregiver of the passenger to file a complaint with LAVTA. Staff indicated that there was no complaint filed.

Nancy Barr complemented the Dial-A-Ride drivers who come and pick her up on Sundays.

**10. Fixed Route Operational Issues – Suggestions for Changes**

Carmen Rivera-Hendrickson reported a bus stop behind the fairground next to the gate 12 that doesn't have a sidewalk.

Esther Waltz reported that west bound on Stoneridge and Santa Rita there is a tree that needs serious trimming.

Herb Hastings said that he is working with the staff as well as the board members on improvements for two bus stops – one of them being a Rapid stop at the Bankhead and the other one on First and Neal.

**11. Adjourn**

The meeting was adjourned at 4:15 pm.