

STAFF REPORT

SUBJECT: Paratransit/Dial-A-Ride Operating Hours

FROM: Christy Wegener, Director of Planning and Communications

DATE: July 6, 2016

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**Action Requested**

Information only.

**Background**

At the May WAAC meeting, a WAAC member requested more information on how paratransit/Dial-A-Ride operating times correspond with fixed route service hours.

**Discussion**

The current LAVTA paratransit policy states that Dial-A-Ride service operates during the same days and hours as Wheels fixed-route service.

The language in the Federal Transit Administration (FTA) language about complementary paratransit service states:

*Under Department of Transportation (DOT) Americans with Disabilities Act (ADA) regulations at 49 C.F.R. Section 37.131(e), complementary paratransit service must be available during the same days and hours that fixed route service operates. Thus, if an individual can travel from a given origin to a given destination on a particular fixed route at a certain time of day, a paratransit eligible person must also be able to travel from the same origin to that same destination on paratransit at that time of day. Because paratransit service is required to be available during the same hours and days as the fixed route system, and because not all fixed routes will necessarily be operating at a given time on a given day, the shape of the paratransit service area can be expected to change accordingly. For example, it is common for certain routes to not run late at night. Those routes, and their associated paratransit corridors, do not need to be served with paratransit when the fixed route system is not running on them.*

Accordingly, paratransit service should be available when fixed route buses operate in revenue service – not when deadheading to or from the garage. Currently, LAVTA’s paratransit service hours are offered whenever Route 10 operates in revenue service. Route 10’s first timepoint is at 4:12am and its last timepoint is at 1:44am during weekdays, 4:57am to 1:14am during Saturdays, and 5:17am to 1:14am on Sundays. After the COA changes are implemented, paratransit service will be offered corresponding with the new Route 10R schedule – from 4:37am until 1:36am, and from 5:34a until 1:36a on Saturdays and Sundays