

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

WHEELS Accessible Advisory Committee

DATE: Wednesday, March 1, 2017

PLACE: Pleasanton Senior Center
1362 Rutan Court, Suite 100, Livermore, CA

TIME: 3:00 p.m.

DRAFT MINUTES

1. Call to Order

The WAAC Chair Carmen Rivera-Hendrickson called the meeting to order at 3:05 pm.

The Chair suggested removing the agenda item number 10, Fixed Route Operational Issues – Suggestions for Changes, due to having the fixed route securement system Q-POD demo already in the agenda.

Approved.
Riley/Mack

Members Present:

Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Helen Buckholz	City of Dublin – Alternate
Russ Riley	City of Livermore
Carmen Rivera-Hendrickson	City of Pleasanton
Glenn Hage	City of Pleasanton
Herb Hastings	County of Alameda
Judy LaMarre	County of Alameda – Alternate
Amy Mauldin	Social Services Member
Jennifer Cullen	Social Services Member
Raymond Figueroa	Social Services Member
Esther Waltz	PAPCO Representative

Staff Present:

Michael Tree	LAVTA
Christy Wegener	LAVTA
Kadri Kulm	LAVTA
Juana Lopez	MTM
Farries Chappel	MV Transportation
Karen Gaskus	MV Transportation

Members of the Public:

Sue Tuite	Pleasanton resident
Jan Cornish	Livermore resident
Robert Allen	Livermore resident
Robert Taylor	SSPTV
Kathleen Anderson	SSPTV

2. Wheels Fixed Route Bus Securements Demo

LAVTA staff showed a brief video of the Q-Straint's Q'POD wheelchair securement system's functionalities, after which MV Transportation staff gave a demo on how the Q'POD securement system works securing a scooter in one of the newly acquired Wheels 35-foot buses. Shawn Costello requested that MV reminder operators how to turn a chair's motor on or off should the passenger need assistance when disembarking the vehicle.

3. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

Livermore resident Robert Allen stated that he will be 91-years old this month, and urged the committee to support his efforts in having LAVTA to establish a direct bus line between the LAVTA/Wheels office, Airway Park and Ride and BART. Mr. Allen talked about the East Contra Costa County BART extension called eBART and said that the Tri-Valley version could be called iBART for "interim BART". He provided a sample route map to LAVTA staff.

Jennifer Cullen introduced Robert Taylor, the new Executive Director of the Tri-Valley Senior Support Services.

4. Minutes of the November 2, 2016 and January 4, 2017 meetings of the Committee

November 2, 2016 minutes approved.
Costello/Waltz

January 4, 2017 minutes approved.
Mack/Waltz

5. WAAC Recruitment

Staff opened the recruitment period for FY2018 WAAC membership for 2-year terms. The deadline for applications is April 17, 2017. The WAAC members discussed moving members around to different positions to allow for others to apply to the WAAC.

6. LAVTA Upcoming Funding and Grants

Staff distributed the draft Paratransit Program Plan for FY 2018 for ACTC's Measure B and BB funds. The committee members' feedback about the submittal to staff is due on March 15th. Staff also informed the committee of applying for 5310 grant for Para-Taxi and mobility management. Staff explained some of the ideas for the mobility management funds, including a one-click website and modifying how the Para-Taxi program is administered.

7. Dial-A-Ride Passenger Satisfaction Survey

Staff gave an overview of the November 2016 Dial-A-Ride customer satisfaction phone survey results where 150 passengers were interviewed. The overall satisfaction was very high among all stages of the rider experience with average scores all above 4 on a 5-point scale. One area with a slight decline in the satisfaction was the reservations process. MTM will be conducting more training for the reservationists. The Chair requested that staff follow-up with the person who complained about the ride being too long to get more specific information. One WAAC member complimented MTM on modifying her pickup due to an 8-hour train delay.

8. PAPCO Report

Esther Waltz reported on the latest PAPCO and PAPCO/ParaTAC joint meetings. PAPCO members received updates on 2018 CIP, there was a presentation and discussion on the Countywide Needs Assessment study, they reviewed and approved the Funding Formula for Measure B and BB Transportation for Seniors and People with Disabilities and Implementation Guidelines and Performance Measures. Other WAAC members who were at the PAPCO meeting discussed a need for better hospital transportation for discharged patients, as well as the 211 program.

9. Dial-A-Ride Issues – Suggestions for Changes

The committee members did not report any Dial-A-Ride issues. The Vice Chair complimented MTM on having a local number on the caller ID. Staff updated the committee on fixed route service to the Alameda County Fair with dedicated hourly shuttle from BART to the fair.

Staff informed the committee on the upcoming open house for fixed route services in Dublin Library on March 7th and distributed flyers. Staff also informed the committee on the upcoming individualized marketing campaign along the Santa Rita Road corridor. The Chair requested that staff look at whether the schedules have been posted at the Stoneridge/Santa Rita stops. Esther Waltz reported that there are some benches at the Rapid stops with metal bars removed. Staff said that the metals get stolen and they are aware of the situation. Herb Hastings inquired about the new service plan for Route 14. Staff responded that LAVTA will break the Route 14 to Route 1 interline in June and Route 14 will get a new schedule.

10. Adjourn

The meeting was adjourned at 4:42pm.