

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

WHEELS Accessible Advisory Committee

DATE: Wednesday, November 2, 2016

PLACE: Pleasanton Senior Center
1362 Rutan Court, Suite 100, Livermore, CA

TIME: 3:33 p.m.

DRAFT MINUTES

1. Call to Order

The WAAC Chair Carmen Rivera-Hendrickson called the meeting to order at 3:30 pm.

Members Present:

Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Russ Riley	City of Livermore
Carmen Rivera-Hendrickson	City of Pleasanton
Glenn Hage	City of Pleasanton – Alternate
Herb Hastings	County of Alameda
Judy LaMarre	County of Alameda – Alternate
Amy Mauldin	Social Services Member
Jennifer Cullen	Social Services Member
Pam Deaton	Social Services Member
Esther Waltz	PAPCO Representative

Staff Present:

Christy Wegener	LAVTA
Kadri Kulm	LAVTA
Jesse Garcia	LAVTA
Juana Lopez	MTM

Members of the Public:

Kathleen Anderson	Senior Support Services of Tri-Valley
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- 2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**

None

- 3. Minutes of the November 2, 2016 Meeting of the Committee**

Approved.

Waltz/Hastings

Costello abstains.

- 4. Meeting Location Discussion**

Carmen Rivera-Hendrickson requested to remove this item from the agenda so that a discussion with staff could take place prior to a Committee discussion.

- 5. Comprehensive Paratransit Assessment**

In late August, the City of Pleasanton released a Request for Proposals (RFP) to bring onboard a consultant to conduct a comprehensive assessment of paratransit services throughout the Tri-Valley. The project management team is comprised of LAVTA and City of Pleasanton. WAAC member Helen Buckholz was selected to participate on the selection committee. Four proposals were received by various consultants and the interviews were held with the top two firms in early October. The selection committee made a recommendation for the preferred consultant team, and the project managers from the City and LAVTA met with the project manager for the preferred consultant to discuss final changes in the scope, and to negotiate the best-and-final offer. The City of Pleasanton is anticipated to award the contract in Mid-November.

Staff also talked about the Alameda CTC outreach to identify the mobility needs of seniors and people with disabilities in Alameda County. Staff distributed flyers and the WAAC members were encouraged to submit their feedback to Naomi Armenta. **The Chair Carmen Rivera-Hendrickson asked the members to provide feedback on their respective cities by December 1, 2016 for this study.**

Carmen Rivera-Hendrickson said Pleasanton got an award of being an accessible city.

- 6. COA Update**

Staff provided an update of on the implementation of the Comprehensive Operational Analysis service recommendations, which took effect on August 13, 2016. The ridership statistics over the first 8 weeks of operating compared to the

same 8 weeks in FY2016 suggests the total ridership was down by -8.92%, but the most recent 4 weeks of data showed the ridership decline of -6%, suggesting that the post-COA ridership is starting to rebound. OTP has improved slightly over the last year's metric, but it still remains a challenge. Staff is taking steps to improve the OTP.

7. Fixed Route Operational Issues – Suggestions for Changes

Shawn Costello reported that there are new buses on the R-30 line don't have appropriate securements. Staff indicated Shawn was welcome to come to LAVTA's offices so they can demonstrate how the new tie downs work.

Esther Waltz had a concern about Route 8 scheduling, she said she missed the 2:32pm bus. Judy La Marre added that she has the same problem because the buses don't connect in downtown Pleasanton and she has to wait for an hour if she misses her connection. Some passengers are confused about interlining of buses. Staff will continue to work on improving public information.

Herb Hastings said that more frequent service is needed on Route 14 to the outlet mall on the weekends.

8. Dial-A-Ride Operational Issues – Suggestions for Changes

None

9. PAPCO Report

Esther Waltz reported on the latest PAPCO meeting. PAPCO members received updates on GAP grants and CIP, and there was a discussion on the Countywide Needs Assessment study.

10. Adjourn

The meeting was adjourned at 4:40pm.

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WHEELS Accessible Advisory Committee

DATE: Wednesday, January 4, 2017

PLACE: Pleasanton Senior Center
1362 Rutan Court, Suite 100, Livermore, CA

TIME: 3:35 p.m.

DRAFT MINUTES

1. Call to Order

The WAAC Chair Carmen Rivera-Hendrickson called the meeting to order at 3:35 pm.

Members Present:

Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Helen Buckholz	City of Dublin – Alternate
Russ Riley	City of Livermore
Carmen Rivera-Hendrickson	City of Pleasanton
Herb Hastings	County of Alameda
Amy Mauldin	Social Services Member
Jennifer Cullen	Social Services Member
Raymond Figueroa	Social Services Member
Esther Waltz	PAPCO Representative

Staff Present:

Christy Wegener	LAVTA
Kadri Kulm	LAVTA
Jonah Luis Galvez	MTM
Juana Lopez	MTM
Chris Hunter	MTM

Members of the Public:

Robert Allen	Livermore resident
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Andy Ross
Debbie Bell
Katy Lyons

City of Livermore, Planning
City of Livermore, Engineering
Alta Planning + Design

2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

Livermore resident Robert Allen urged the committee to support his efforts in having LAVTA to establish a direct bus line between the LAVTA Headquarter/Airway Park and Ride and BART. Mr. Allen said the bus would operate 14 hours a day and that the ABLE Commute would save each Livermore rider about three hours per week as compared to 10-R and 30-R. He provided a sample schedule to LAVTA staff.

3. Minutes of the November 2, 2016 Meeting of the Committee

Carmen Rivera-Hendrickson provided comments that the minutes needed more detail on the presentation from Alameda CTC on the needs assessment study. Approval was tabled until the March 2017 meeting due to not having a quorum present.

4. Committee Composition

Due to WAAC's Livermore representative Nancy Barr's recent passing, WAAC members recommended having an interim member to fill the position until the end of the current FY. The committee also welcomed Raymond Figueroa, City of Pleasanton Senior Center Recreation Supervisor, to the committee as a Social Services Representative. Raymond is replacing Pam Deaton who recently retired.

5. Meeting Location Discussion

The committee agreed on conducting the next three WAAC meetings at the Pleasanton Senior Center. The WAAC members will choose a new location at their July, 2017 meeting for the next FY.

6. FY 2017 1st Quarter Operations Report

Staff covered the paratransit operations statistics for July-September, 2016. The ridership has decreased when comparing it with the same time period a year ago. The OTP was 96% and valid customer complaints was 0.62 complaints per 1,000 passengers.

7. Paratransit Assessment Study

The City of Pleasanton and LAVTA will have a kickoff meeting with the project team later in January. After the kickoff meeting, more information will be

brought back to the WAAC at their March meeting about next steps and the formation of a stakeholder committee.

8. PAPCO Report

Esther Waltz reported that there was no meeting in November and the last PAPCO meeting was on October 24. The next PAPCO meeting will take place on January 23.

9. Fixed Route Operational Issues – Suggestions for Changes

Shawn Costello reported that the 1600 series buses have an ongoing buzz sound and that they don't have 4 point securements. Staff said it might be possible to modify sound and assured the committee members that new devices are 4 point securements even though these new models have a different setup. Staff will arrange a bus and securements demo at the committee's March meeting so that everyone can become comfortable with the new securements.

10. Dial-A-Ride Operational Issues – Suggestions for Changes

Herb Hastings asked for the phone number that's left for call backs on the ride-reminder automated messages to be changed to a local number. The staff is to work with MTM to see if this is possible.

Carmen Rivera-Hendrickson recommended that a photo should be included in every applicant's file and a photo-ID card should be given for applicants after they have been certified eligible to use ADA paratransit. Staff will be following up by letting applicants know about the ADA card during their in-person interview. The photo ID cards are currently only provided when requested.

11. ADA Paratransit Assessments

The committee met with MTM's ADA Eligibility Assessor Jonahluis Galvez who provided her background story and explained what is expected during the assessments.

12. Presentation of City of Livermore's Active Transportation Plan

The City of Livermore staff gave a presentation on the Livermore Bicycle, Pedestrian, and Trail Active Transportation Plan and the committee members provided their feedback. There is an open house on January 26th at the Livermore Senior Center and all WAAC members are encouraged to come by. The City of Livermore staff asked any additional comments to be submitted to them by the open house date (January 26th).

14. Adjourn

The meeting was adjourned at 4:54pm.