

STAFF REPORT

SUBJECT: FY 2017 3rd and 4th Quarter Report – Operations

FROM: Kadri Klm, Paratransit Planner

DATE: September 6, 2017

Action Requested

This is an informational item.

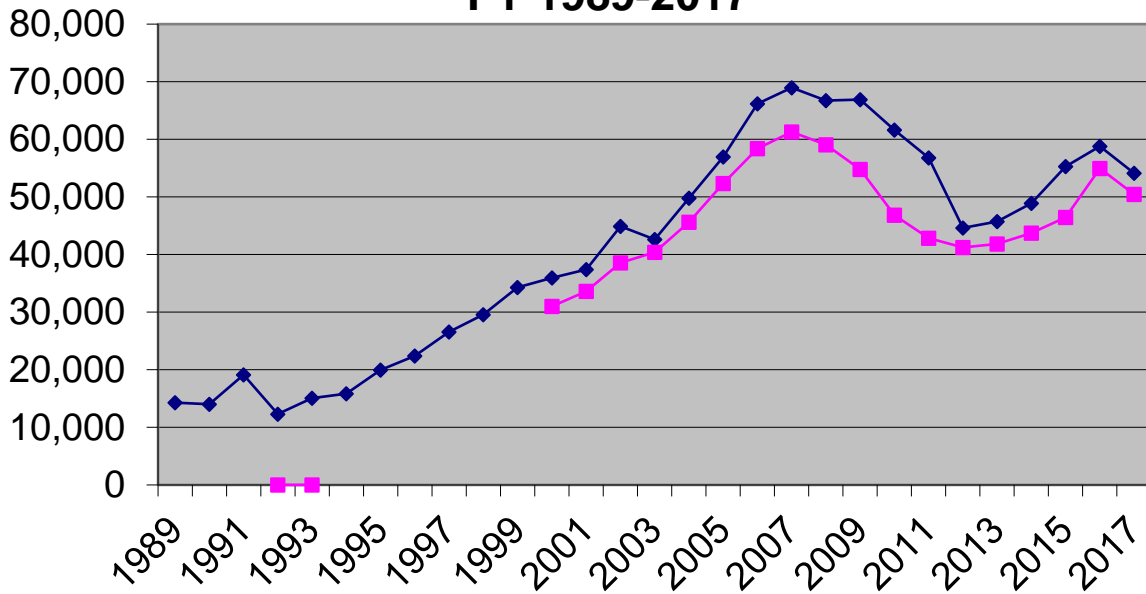
Background

This report is intended to provide the Committee with a summary of paratransit operations for the third quarter of FY2017 (January to March, 2017) and 4th quarter of FY2017 (April-June, 2017).

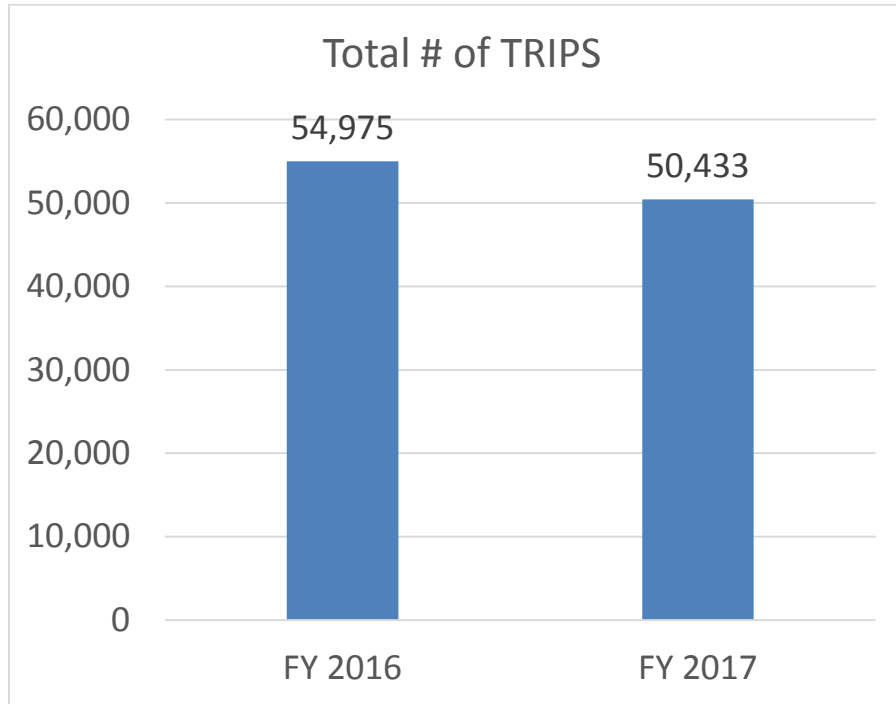
Discussion

The graph below provides an overview of the historic paratransit ridership trend from the agency’s inception thru the fiscal year FY2017:

**Annual Paratransit Ridership Trends
FY 1989-2017**

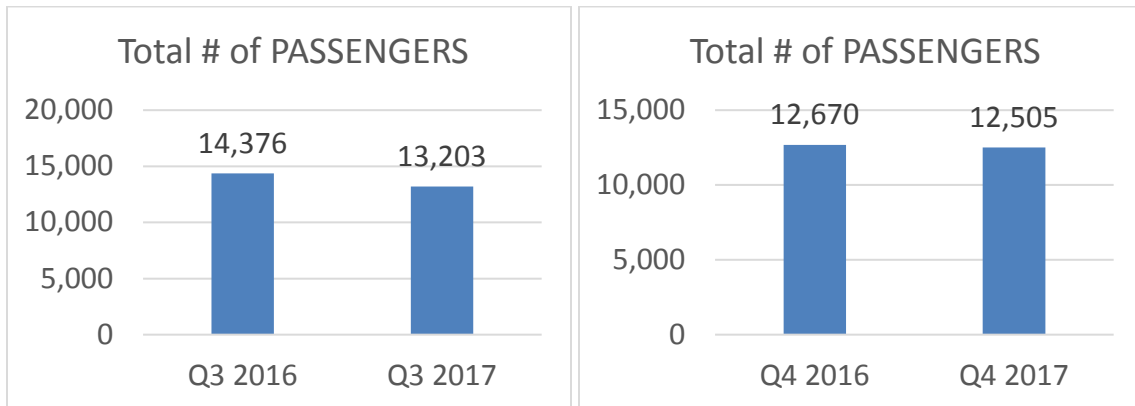


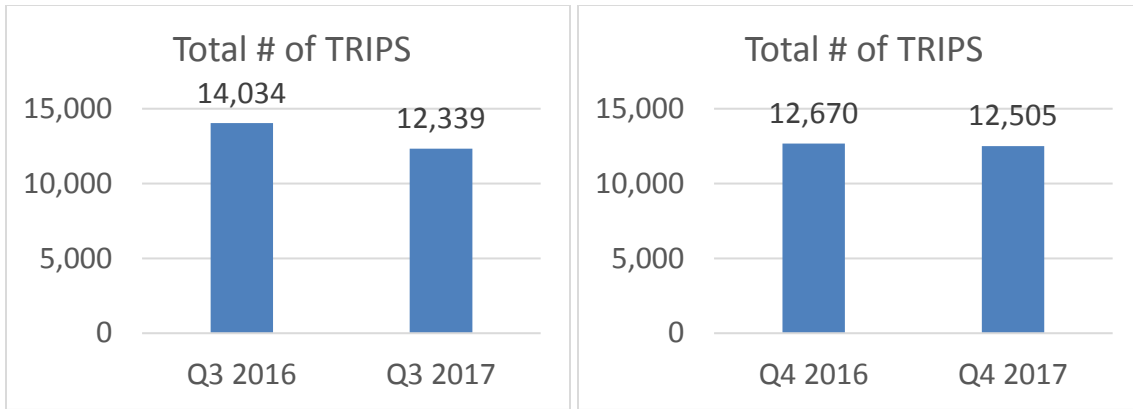
Between the FY2016 and FY2017 the agency experienced an 8.3% decrease in the percentage of trips from 54,975 trips provided in FY2016 to 50,433 trips in FY2017 as the chart below illustrates:



LAVTA pays the operations contractor on the per trip bases.

FY17 3rd and 4th Quarter Ridership (January-June, 2017):



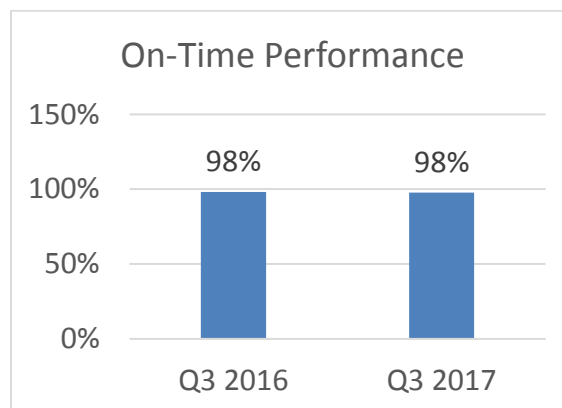


The FY2017 Q3 the total number of passengers served on paratransit, which includes personal care attendants (PCAs) and companions, decreased by 8% from 14,376 to down to 13,203 when compared to the same three months the year prior. The number of trips during the same time period decreased by 12% from 14,469 to 13,759.

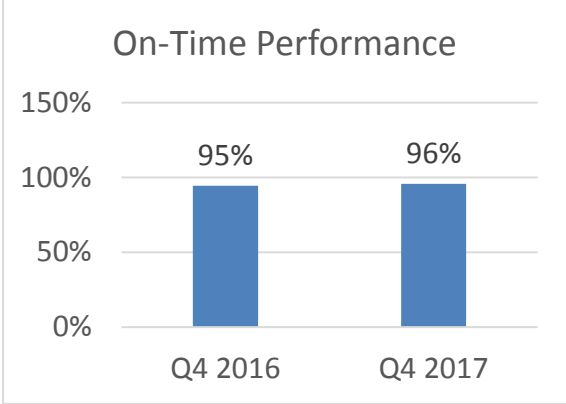
The FY2017 Q4 the total number of passengers served on paratransit (including PCAs and companions) decreased by 3.5% from 13,810 down to 13,327 when compared to the same three months the year prior. The number of trips during the same time period decreased by 1.3% from 12,670 to 12,505

On-Time Performance:

On-time performance (OTP) remained high at 98% both in Q3, FY17 and Q3, FY16:



OTP increased by 1% from 95% in Q4, FY16 to 96% in Q4, FY17.



The OTP performance standard is 95%.

Next Steps

None

Recommendation

None – information only.