

**LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551**

WHEELS Accessible Advisory Committee

DATE: Wednesday, November 1, 2017

PLACE: Dublin Civic Center, Regional Room
200 Civic Center Plaza, Dublin, CA 94568

TIME: 3:00 p.m.

DRAFT MINUTES

1. Call to Order

The WAAC Chair Herb Hastings called the meeting to order at 2:59 pm.

Agenda was approved.
Mack/Buckholz

Members Present:

Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Helen Buckholz	City of Dublin – Alternate
Carmen Rivera-Hendrickson	City of Pleasanton
Regina Linse	City of Pleasanton
Sue Tuite	City of Pleasanton – Alternate
Herb Hastings	County of Alameda
Judy LaMarre	County of Alameda – Alternate
Melanie Henry	Social Services Member
Amy Mauldin	Social Services Member
Esther Waltz	PAPCO Representative

Staff Present:

Christy Wegener	LAVTA
Kadri Kulm	LAVTA
Juana Lopez	MTM
Lindsay Bookhammer	MTM
Christian Pereira	MV Transportation

Jay Ingram	City of Pleasanton
Maureen Swinbank	City of Livermore/ Pleasanton Paratransit Task Force
Force	
Art Tenbirk	Pleasanton Paratransit Task Force
Sam Erickson	Nelson\Nygaard
Joey Goldman	Nelson\Nygaard

Members of the Public:

Robert Allen

Livermore resident

2. Mobility Forward Update and Presentation.

This part of the meeting was a joint Wheels Accessible Advisory Committee and Pleasanton Paratransit Task Force (PPTF) Committee meeting. Nelson\Nygaard gave a presentation on the status of the Mobility Forward: Tri-Valley Paratransit Assessment study. The study team presented potential recommendations from the study, including Wheels becoming more in-line with ADA-mandated service in terms of service area and hours. Additional potential recommendations include Pleasanton no longer operating ADA service and LAVTA picking up those trips instead. The study team asked for the committee members' feedback on the potential changes to the two transit system's service delivery.

Carmen Rivera-Hendrickson said that Pleasanton seniors don't like changes and that there are different pick-up needs for different consumers. She also expressed concerns that if Pleasanton no longer provided ADA service they would not have wheelchair accessible vehicles. Herb Hasting asked why there are two entities providing service in Pleasanton. Art Tenbirk from PPTF said it makes sense for the two entities to use the same scheduling system. Maureen Swinbank from PPTF was concerned about LAVTA changing the Dial-A-Ride service area to become more in-line with ADA as it would leave holes of coverage in Livermore.

3. **Citizens' Forum:** An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

Livermore resident Robert Allen liked how the Wheels bus service was provided to the Alameda County Fair this year, and appreciates the recommendation from the WAAC to adjust the Fair pickup spot at BART.

4. Minutes of the September 6, 2017 meetings of the Committee

Approved with corrections.

Waltz/Costello

Rivera-Hendrickson abstained

4. Chair's Message

The Chair Herb Hastings reminded the committee members of the importance of being a positive supportive advisory committee providing this important service for LAVTA.

5. Election of the WAAC Vice Chair

Social Services representative Amy Mauldin was elected for the committee Vice-Chair position for the remainder of the FY18.

6. LAVTA ADA Paratransit Eligibility Interviews Statistics

Staff provided statistics on the eligibility interviews.

7. PAPCO Report

Esther Waltz reported on the September and October PAPCO meetings.

8. Dial-A-Ride Issues – Suggestions for Changes

Sue Tuite said that the reservationists keep asking the spelling of her name. She also mentioned that her pick-up time got pushed back and she didn't get called about it, but she didn't remember when it happened. Judy LaMarre said that the same thing has happened to her.

Juana Lopez introduced Lindsay Bookhammer from MTM.

A Committee member inquired as to whether a DAR client could also ride as a Personal Care Attendant (PCA). The answer is yes.

9. Fixed Route Issues – Suggestions for Changes

Shawn Costello was interested in having complaint/comment cards available on buses. Staff said that Shawn can be provided with a piece of paper he can use to mail in his complaint or he can always call in his complaint. Staff also said that the sooner complaints are called in the better because the video recordings from buses get over-written after a period of time.

Carmen Rivera-Hendrickson said that when the bus made a turn on the day of the meeting her chair went up on two wheels, but she was hooked up properly. Staff will be investigating the incident.

Judy LaMarre inquired about a construction project on Pacific Ave impacting the Route 14 bus stop in Livermore. Staff indicated that if the current stop was shut down, there would be a temporary stop available in the near vicinity. Staff will follow-up with the City on the project.

Helen Buckholz informed the Committee that she has received confirmation from the College and the boy scouts for surveying in Dublin. She is waiting on permission from the Mayor.

10. Adjourn

The meeting was adjourned at 5pm.

DRAFT