

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

WHEELS Accessible Advisory Committee

DATE: Wednesday, January 3, 2018

PLACE: Dublin Library- Program Room
200 Civic Plaza, Dublin, CA 94568

TIME: 3:30 p.m.

DRAFT MINUTES

1. Call to Order

The WAAC Chair Herb Hastings called the meeting to order at 3:35 pm.

Members Present:

Russ Riley	City of Livermore
Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Carmen Rivera-Hendrickson	City of Pleasanton
Regina Linse	City of Pleasanton
Sue Tuite	City of Pleasanton – Alternate
Herb Hastings	County of Alameda
Melanie Henry	Social Services Member
Amy Mauldin	Social Services Member

Staff Present:

Christy Wegener	LAVTA
Kadri Kulm	LAVTA
Jonathan Steketee	MTM
Lindsay Bookhammer	MTM
Drennen Shelton	MTC
Rachel Prater	City of Pleasanton

2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

None.

3. MTC draft Coordinated Public Transit-Human Services Transportation Plan presentation (D. Shelton)

Drennen Shelton from MTC provided an overview of the draft Coordinated Public Transit-Human Services Transportation Plan.

The committee members provided the following comments on the draft plan:

- 1) Same day accessible service is generally lacking in the Tri-Valley and across the region. This also include options for wheelchair breakdown services.
- 2) Expansion of low-income youth fare is highly desired, especially a continuation of the pilot-Alameda County Student Transit Pass Program, funded for three years through Measure BB.
- 3) From a consumer's perspective, there is a lack of standardization of administration of ADA-services throughout the MTC region. Development a standard paratransit ID card that can be used throughout all systems in the Bay Area and beyond is highly desired.
- 4) Improvement of transfers and coordination between providers for regional trips.
- 5) Expansion of LAVTA's Go Dublin pilot, which utilizes Transportation Network Companies, to other areas in the Tri-Valley. TNCs offer a more cost-effective way to provide paratransit trips for able individuals. Encouraging TNCs to include wheelchair accessible vehicles is ideal for equitable service. The convenience of on-demand paratransit rides is highly desired.
- 6) Incorporation of Mobility Management Programs is a great strategy; it could be beneficial to mirror a Mobility Management Program or software already in place in another region.

Other comments made were in respect to the current wheelchair tie-down system on the newest Wheels buses, which one WAAC member doesn't like. The Committee discussed the comment with MTC and it was determined that it was too specific to be included in the Coordinated Plan. LAVTA Staff will be following up with the WAAC member to continue to understand concerns.

There was a motion that WAAC send a letter to MTC with their comments on the draft plan.

Approved.

Mack/Costello

4. Minutes of the November 1, 2017 meetings of the Committee

There was one edit requested of the minutes: to add '17' to FY17/18 to the quarterly operations report

Approved.

Mack/Tuite

Costello abstained

5. Chair's Message

The Chair Herb Hastings asked for committee members' feedback on whether to draft a letter on behalf of the WAAC to the LAVTA board supporting the Go Dublin program and its potential expansion to Livermore and Dublin. The committee members thought a letter to the board is a good idea. Staff reminded the WAAC that there is an ongoing study to evaluate the effectiveness of the Go Dublin pilot and to see how it might be expanded. Staff suggested the WAAC provide a letter of support to the Board when the study recommendations are finalized.

Herb also asked for committee members' feedback on wheatear to actively recruit for Livermore WAAC membership as there are unfilled seats available. Staff said the agency received one application from a Livermore resident who attended the Livermore Mobility Management workshop. There will be open recruitment for the WAAC membership in Spring 2018.

8. FY 2018 First Quarter Operations Report

Staff provided Dial-A-Ride operations report for the first quarter of FY18, which covered the months of July, August and September of 2017.

9. PAPCO Report

This item was postponed until committee's next meeting in March.

8. Dial-A-Ride Issues – Suggestions for Changes

Sue Tuite said that the reservationists keep asking the spelling of her name.

Shawn Costello said he went out at 2pm on the WAAC meeting day to catch his DAR ride, waited until 2:25pm, and then left. He later found out he was recorded as no-show.

Carmen Rivera-Hendrickson reported that she has heard many customer complaints and a lot of them have to do with very late pickups. Also, some riders have called several times and are being told that the times they want are not available

9. Fixed Route Issues – Suggestions for Changes

Carmen Rivera-Hendrickson said that there are wheelchair securement issues on 1600 buses. Staff responded that the incident reported at the November meeting was a driver training issue. Staff will follow up with Carmen.

10. Adjournment

The meeting adjourned at 4:57pm. The next meeting is March 7th.

DRAFT