

STAFF REPORT

SUBJECT: Fixed Route, Dial-A-Ride, & Agency Updates  
FROM: Jonathan Steketee, Customer Service & Contract  
Compliance Manager  
DATE: March 6, 2019

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**Action Requested**  
Informational Only

**Update**

*TAAC Binders and Identification Cards*

New TAAC Binders and Identification cards should be available to members at the March 2019 meeting. Additionally, we will be able to print new ADA identification cards for eligible individuals with the new Wheels logo.

*Subcontractor Changes for Dial-A-Ride*

MTM has been in negotiations with their subcontractors. MTM has decided to reduce the number of subcontractors that they use for service to two companies, North Bay & Tri-Valley. As a result, on March 14, 2019 all other subcontractors will cease to provide service. Operators from companies not continuing with MTM have been offered interviews with North Bay.

Additionally, you should be seeing operators in full uniform with a LAVTA Contractor Identification ID by March 14, 2019.

*Near Future Strategic Planning*

In March, we will be releasing a Request for Proposals (RFP) for Strategic Planning Services. There will be two components to the RFP. Part One will be the Tri-Valley Hub Network Integration Study, which is funded and a

requirement of the State that is tied to the Dublin Parking Garage TIRCP grant. The study will identify opportunities for coordinated megaregional, regional and local bus services at the future Tri-Valley Hub.

Part Two of the RFP will include both a Short Range Transit Plan (SRTP) and a Long Range Transit Plan (LRTP) for LAVTA. The SRTP and LRTP are partially (50%) funded through a grant from the Alameda County Transportation Commission (ACTC).

Proposers will be given the option of submitting proposals on the entire RFP or on either of the components individually. Issuing a single RFP but reserving the ability to award the two components as a combined contract or as separate contracts gives LAVTA flexibility in evaluating the proposals. This strategy also provides potential proposers the opportunity to demonstrate the cost efficiencies that might be possible with a single award.

At the present time, we anticipate bringing a recommendation to the Board this summer. The anticipated timeline for the planning studies is in the 18-24 month range.

#### *Shared Autonomous Vehicle Project*

Staff continues to work with BART on the storage and charging infrastructure for the shared autonomous vehicle project. The work has been authorized and is scheduled for completion with BART paying for the construction and installation of the charging infrastructure, as well as the ongoing utility costs to charge the SAV. Additionally, staff is working to install a wireless charger at the site. Discussion with GoMentum to transfer the contract continue and staff estimates a draft agreement for LAVTA Board consideration in the near future.

#### *Development and Submission of Grants for Parataxi and Go Dublin*

Staff has two grant proposals for ACTC 2020 discretionary grant that have been recommended by ACTC staff and approved by PAPCO. The first grant is \$139,391 for the LAVTA ParaTaxi program to be funded over 5-years. The second grant is for \$86,240 to implement a debit card program for ParaTaxi where individuals can load funds on the debit card and have the 85% reimbursement from LAVTA for ParaTaxi rides automatically applied.

Finally, staff is working with the Bay Area Air Quality Management District on the development of a grant to expand Go Dublin, the innovation partnership between LAVTA and Transit Network Companies (TNCs) in Dublin. Recently, Uber has join forces with MV to provide accessible vehicles for Uber in Dublin, which allows LAVTA's Go Dublin project to have reliable accessibility for all users. Staff continues to work with innovative ideas, such as a near future concierge program for passengers using Go Dublin without access to a smartphone and anticipates ridership growth with program. Citywide, ridership continues to grow in Dublin on the LAVTA bus routes and with the Go Dublin program.