

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

Tri-Valley Accessible Advisory Committee

DATE: Wednesday, January 9, 2019

PLACE: **Robert Livermore Community Center, Larkspur South Room**
4444 East Avenue, Livermore 94550

TIME: 3:30 p.m.

MINUTES

1. Call to Order

The TAAC Chair Herb Hastings called the meeting to order at 3:31 pm.

Members Present:

Judith LaMarre	City of Livermore
Russ Riley	City of Livermore
Bob Chulata	City of Livermore – Alternate
Shawn Costello	City of Dublin
Connie Mack	City of Dublin
Helen Buckholz	City of Dublin – Alternate
Sue Tuite	City of Pleasanton
Carmen Rivera-Hendrickson	City of Pleasanton
Jeffrey Jacobsen	City of Pleasanton - Alternate
Herb Hastings	County of Alameda
David Weir	County of Alameda – Alternate
Amy Mauldin	Social Services Member
Rachel Prater	Social Services Member
Melanie Henry	Social Services Member
Esther Waltz	PAPCO

Staff Present:

Jonathan Steketee	LAVTA
Kadri Kulm	LAVTA
Tony McCaulay	LAVTA

Cliff Crabtree
Christian Pereira

MTM
MV Transit

2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

None

3. Minutes of the November 14, 2018 meetings of the Committee

Approved.

Mack/Waltz

Rivera-Hendrickson and Riley abstained.

4. Tri-Valley Accessible Advisory Committee (TAAC) Bylaws Update

The committee discussed the proposed updates to the bylaws and asked the item to be brought back to the committee with additional clarification in the Quorum section.

5. Fixed Route Bus Service Operations Report

Staff shared graphs of the ridership and OTP data of the last four years and explained the ridership and OTP trends over this timeframe. Both the ridership and OTP increased in 2018 when compared to the prior three years.

Carmen Rivera-Hendrickson said that people want the Route 10 back that serves the Pleasanton Kaiser.

6. Fixed Route Bus Service in Dublin

Staff talked about the fixed route service in the City of Dublin. GoDublin discounted rideshare service was implemented as part of the Comprehensive Operational Analysis couple of years ago to supplement the fixed route service in Dublin. Staff informed the committee that LAVTA is now part of the Uber WAV (Wheelchair Accessible Vehicles) program among the select larger US cities such as San Francisco and Philadelphia, and the agency is planning on hiring a concierge service provider for passengers without smartphones.

Connie Mack recommended that staff create a flier that explains how GoDublin works.

7. PAPCO Report

Esther Walts gave an overview of the last PAPCO meeting that took place in December.

8. Dial-A-Ride Concerns and Updates

Carmen Rivera-Hendrickson said that she didn't fit too well into the van when coming to the TAAC meeting.

Judy LaMarre stated that drivers have been arriving before the pick-up window.

Jeff Jacobsen said there were problems with the call center as he was on hold for 20-25 minutes.

Bob Chulata said TAAC is a good group and there is a good flow of service.

Herb Hastings said that the trip-reminder call comes from a 800 phone number and the call-back number given is also an 800 number that passengers are not familiar with. Shawn Costello added that he received his automated trip reminder call at 10pm the day before the meeting.

9. Fixed Route Issues – Suggestions for Changes

Carmen Rivera-Hendrickson said that she is working with the MV Site Manager Christian to teach drivers on how to hook up chairs correctly.

Shawn Costello said that there are some old buses on routes 30R and 10R, which are too narrow and therefore difficult to maneuver in a wheelchair. Carmen Rivera-Hendrickson concurred.

10. Adjournment

Meeting adjourned at 4:53pm