LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY  
1362 Rutan Court, Suite 100  
Livermore, CA 94551  

Tri-Valley Accessible Advisory Committee

DATE: Wednesday, January 9, 2019

PLACE: Robert Livermore Community Center, Larkspur South Room  
4444 East Avenue, Livermore 94550

TIME: 3:30 p.m.

MINUTES

1. Call to Order
The TAAC Chair Herb Hastings called the meeting to order at 3:31 pm.

Members Present:
Judith LaMarre City of Livermore  
Russ Riley City of Livermore  
Bob Chulata City of Livermore – Alternate  
Shawn Costello City of Dublin  
Connie Mack City of Dublin  
Helen Buckholz City of Dublin – Alternate  
Sue Tuite City of Pleasanton  
Carmen Rivera-Hendrickson City of Pleasanton  
Jeffrey Jacobsen City of Pleasanton - Alternate  
Herb Hastings County of Alameda  
David Weir County of Alameda – Alternate  
Amy Mauldin Social Services Member  
Rachel Prater Social Services Member  
Melanie Henry Social Services Member  
Esther Waltz PAPCO

Staff Present:
Jonathan Steketee LAVTA  
Kadri Kulm LAVTA  
Tony McCaulay LAVTA
2. Citizens’ Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)
None

3. Minutes of the November 14, 2018 meetings of the Committee
Approved.
Mack/Waltz
Rivera-Hendrickson and Riley abstained.

4. Tri-Valley Accessible Advisory Committee (TAAC) Bylaws Update
The committee discussed the proposed updates to the bylaws and asked the item to be brought back to the committee with additional clarification in the Quorum section.

5. Fixed Route Bus Service Operations Report
Staff shared graphs of the ridership and OTP data of the last four years and explained the ridership and OTP trends over this timeframe. Both the ridership and OTP increased in 2018 when compared to the prior three years.

Carmen Rivera-Hendrickson said that people want the Route 10 back that serves the Pleasanton Kaiser.

6. Fixed Route Bus Service in Dublin
Staff talked about the fixed route service in the City of Dublin. GoDublin discounted rideshare service was implemented as part of the Comprehensive Operational Analysis couple of years ago to supplement the fixed route service in Dublin. Staff informed the committee that LAVTA is now part of the Uber WAV (Wheelchair Accessible Vehicles) program among the select larger US cities such as San Francisco and Philadelphia, and the agency is planning on hiring a concierge service provider for passengers without smartphones.

Connie Mack recommended that staff create a flier that explains how GoDublin works.

7. PAPCO Report
Esther Walts gave an overview of the last PAPCO meeting that took place in December.
8. **Dial-A-Ride Concerns and Updates**
   Carmen Rivera-Hendrickson said that she didn’t fit too well into the van when coming to the TAAC meeting.

   Judy LaMarre stated that drivers have been arriving before the pick-up window.

   Jeff Jacobsen said there were problems with the call center as he was on hold for 20-25 minutes.

   Bob Chulata said TAAC is a good group and there is a good flow of service.

   Herb Hastings said that the trip-reminder call comes from a 800 phone number and the call-back number given is also an 800 number that passengers are not familiar with. Shawn Costello added that he received his automated trip reminder call at 10pm the day before the meeting.

9. **Fixed Route Issues – Suggestions for Changes**
   Carmen Rivera-Hendrickson said that she is working with the MV Site Manager Christian to teach drivers on how to hook up chairs correctly.

   Shawn Costello said that there are some old buses on routes 30R and 10R, which are too narrow and therefore difficult to maneuver in a wheelchair. Carmen Rivera-Hendrickson concurred.

10. **Adjournment**
    Meeting adjourned at 4:53pm