

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

Tri-Valley Accessible Advisory Committee

Meeting

DATE: **Wednesday, November 7, 2018**

PLACE: **Robert Livermore Community Center, Larkspur South**
4444 East Avenue, Livermore 94550

TIME: **3:30 p.m.**

AGENDA

	Action Recommended by Staff	
1. Call to Order		3:30
A. Approval of Agenda and Modifications if necessary	Action	
2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)	Information	3:35
3. Minutes of September 5, 2018 meeting (please review prior to meeting)	Action	3:40
4. California Transit Association's Transit Agency of the Year Award	Information	3:45

5. Fare Change Proposal Update DAR	Information	3:55
6. Customer Satisfaction Survey Update	Information	4:05
7. Autonomous Vehicles Update	Information	4:15
8. PAPCO Report	Information	4:25
9. Dial-A-Ride Concerns and Updates	Discussion	4:30
10. Fixed Route Concerns and Updates	Discussion	4:45
11. Adjournment		5:00

I hereby certify that this agenda was posted 72 hours in advance of the noted meeting.

Jennifer Suda

LAVTA Administrative Services Department

11/1/18

Date

On request, the Livermore Amador Valley Transit Authority will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. A written request, including name of the person, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service should be sent at least seven (7) days before the meeting. Requests should be sent to:

Executive Director

Livermore/Amador Valley Transit Authority

1362 Rutan Court, Suite 100

Livermore, CA 94551

Fax: 925.443.1375

Email: frontdesk@lavta.org

AGENDA

ITEM 3

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

WHEELS Accessible Advisory Committee

DATE: Wednesday, September 5, 2018

PLACE: **Robert Livermore Community Center, Palo Verde Room**
4444 East Avenue, Livermore 94550

TIME: 3:30 p.m.

DRAFT MINUTES

1. Call to Order

The WAAC Chair Herb Hastings called the meeting to order at 3:30 pm.

Members Present:

Russ Riley	City of Livermore
Judith LaMarre	City of Livermore
Bob Chulata	City of Livermore – Alternate
Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Sue Tuite	City of Pleasanton
Herb Hastings	County of Alameda
David Weir	County of Alameda – Alternate
Julie Parkinson	Social Services Member
Amy Mauldin	Social Services Member
Esther Waltz	PAPCO

Staff Present:

Jonathan Steketee	LAVTA
Kadri Kulm	LAVTA
Lindsay Bookhammer	MTM
Cheryl Wells	MTM
Scott Transue	MTM
Christian Pereira	MV Transit

Guests:

Jeff Jacobsen

Dial-A-Ride rider

- 2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**

None

- 3. Minutes of the July, 2018 meetings of the Committee**

Approved.

Waltz/Costello

- 4. Chair Report**

The Chair Herb Hastings informed the committee of his meeting with LAVTA staff about the Fare Change Proposal where an idea of WAAC submitting a letter to the board regarding their recommendations on the fare changes was discussed. He urged members to give their opinion about the fare change. Mr. Hastings also proposed to the staff that a fare box demonstration be an agenda item at the September meeting.

- 5. Fare Change Proposal**

Staff gave an overview of what was proposed and said that the last fare change LAVTA had was nine years ago. The members gave their feedback

WAAC's recommendation is to keep the Fare Change Proposal as proposed with the following modifications

- Dial-A-Ride fare increase from \$3.50 to \$3.75 in January 2019, and to \$4.00 in January 2021, which leaves two years between the fare increases instead of one year that was proposed.

Approved.

Waltz/Mack

- Senior and Disabled Monthly Pass increase from \$18 to \$22 in January, 2019, and increase from \$22 to \$25 in January, 2021

Approved.

Waltz/Mack

Mack abstains

- 8. Pleasanton Alternate Membership Application**

The committee recommends that LAVTA board appoint Jeff Jacobsen to the City of Pleasanton Alternate member position

Approved.

Costello/Waltz

9. PAPCO Report

PAPCO did not meet in July or August.

10. Dial-A-Ride Issues – Suggestions for Changes

Shawn Costello said he had a meeting with MTM's scheduling and dispatching staff to give his point of view as a user and he thanked them for the opportunity.

Jeff Jacobsen asked if drivers are allowed to text at a stop light. Cheryl Wells informed him that they are not allowed to do so and she will follow up with the driver.

Sue Tuite asked about the driver badges and Cheryl Wells replied that drivers will be having them soon.

Bob Chulata inquired if Dial-A-Ride passes could be used as fare media. Herb Hastings said that they cannot here.

11. Fixed Route Issues – Suggestions for Changes

Amy Mauldin asked that the post Comprehensive Operations Analysis implementation report be brought to the committee. Staff said that the analysis for this report is still being conducted.

Esther Waltz said she appreciates the drivers, but some drivers don't come close to the curb and two had given her attitude.

Judy LaMarre said that many Route 14 stops do not have benches (Pacific Avenue, Pacific and Dolores). Esther Waltz suggested that if a two-people bench does not fit into a specific stop then a one-person seat could be an option.

Shawn Costello said he is running for the office and at council meetings they talk about traffic. The Dublin High parents are unhappy about the congestions and are proposing an idea for a free student bus pass.

Staff provided the committee with the on time performance statistics for the last three months for both fixed route and paratransit. The OTP has increased.

Bob Chulata said that the drivers have been great.

Herb Hastings said that the Route 8 bus stop was perfect at the Alameda County Fare.

12. Alameda County Fair

Staff gave an overview of the ridership to the fair. Wheels carried approximately 3,100 passenger trips to the Fair.

13. Fare Box Demonstration Video

Staff showed a video tutorial on how to use the fare box on Wheels buses.

14. Adjournment

AGENDA

ITEM 4



LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY

NEWS RELEASE

FOR IMMEDIATE RELEASE

Media Contact:
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LAVTA Named Top California Transit Agency

LIVERMORE, CA, October 25, 2018 –The Livermore Amador Valley Transit Authority (LAVTA) was recognized this morning as the California Transit Agency of the Year for 2018. The award was presented at the Small Operators Awards Ceremony held as part of the California Transit Association's Annual Fall Conference.

The annual award is given to a California transit agency that has demonstrated improvement in the performance of its system including ridership, customer service, service expansion and financial management. Alameda County Supervisor and LAVTA Board Chair Scott Haggerty remarked, "It's an honor that the hard work and collaborative efforts of the LAVTA Board and staff have been recognized with this statewide award. This award would also not have been possible without the support of our member jurisdictions and our funding partners."

Among the accomplishments which led to LAVTA receiving the award:

- A major service restructuring that refocused resources on more productive services with improved access to BART, ACE and Las Positas College
- A ridership increase of 7.2% in FY2018 compared to the prior year
- The successful passage of a Student Mobility Initiative at Las Positas College (LPC) to fund unlimited access transit passes for all LPC students
- Launching a Shared Autonomous Vehicle (SAV) project in proximity to the East Dublin/Pleasanton BART Station to help provide first and last mile connections with BART
- Serving as executive and administrative support for the Tri-Valley – San Joaquin Valley Regional Rail Authority (Valley Link), which held its first Board meeting in January 2018

- Partnering with the city of Livermore to relocate and rehabilitate the Southern Pacific Railroad's historic train depot for use as LAVTA's Livermore Transit Center sales and operations building
- Refreshing the Wheels brand with a new vehicle design and logo which is complementary to the agency's Rapid buses
- Initiating Go Dublin, an on-demand real-time mobility alternative for Dublin residents utilizing a unique partnership with Uber and Lyft

Dublin Mayor and LAVTA Vice Chair David Haubert said "It's amazing that so much was accomplished with such a lean, well-run organization, comprised of a 14-person staff and a seven member Board of Directors. We have much to be proud of."

About the Livermore Amador Valley Transit Authority

The Livermore Amador Valley Transit Authority (LAVTA) was created in 1985 by the cities of Dublin, Livermore and Pleasanton and Alameda County to serve area transit needs. LAVTA serves nearly 2 million passengers a year on our Wheels bus and paratransit services.

LAVTA supports environmental sustainability by reducing vehicle trips and traffic congestion on local streets and improving air quality in the Tri-Valley region. In addition to passenger fares, the agency is supported financially by federal, state and local agencies, including the Alameda County Transportation Commission's Measure B and BB.

Follow LAVTA on Facebook at facebook.com/wheelsbus and on Twitter [@wheelsbus](https://twitter.com/wheelsbus) or visit our website wheelsbus.com for more information on Wheels bus and paratransit services as well as our Go Dublin! promotion with Uber, Lyft and Desoto Cab and our redesigned bus services offering convenient access to BART stations in the Tri-Valley.

END

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AGENDA

ITEM 5

STAFF REPORT

SUBJECT: LAVTA Fare Policy Change

FROM: Kadri Klm, Paratransit Planner

DATE: November 7, 2018

Action Requested

None – Information only.

Background

Staff brought the proposed LAVTA fare policy changes for fixed route and paratransit to TAAC initially at their July, 2018 meeting, and later on for the committee’s recommendation at their September, 2018 meeting.

The TAAC discussed the proposed changes at their September 5 meeting. At the meeting, the committee reviewed the proposals and chose to take an action recommending adjustments to the staff proposal. The TAAC recommended adjustments are:

- Have the Senior and Disabled Monthly Pass increase from \$18 to \$22 in January, 2019, as originally proposed by staff, then increase from \$22 to \$25 in January, 2021 with no additional increase beyond that point
- Have the Dial-A-Ride fare increase from \$3.50 to \$3.75 in January 2019, as originally proposed by staff and delay the proposed increase to \$4.00 until January 2021, which leaves two years between the fare increases instead of one year that was proposed.

The TAAC Chair Herb Hastings met with staff in late September and provided a recommendation letter to the LAVTA board with the TAAC’s official recommendations (attached).

Discussion

LAVTA board voted at their October meeting to approve the proposed changes with the TAAC recommendations.

LAVTA board approved the following final fare policy changes:

- Eliminate transfers and replace with Day Pass
- Eliminate 10-ride tickets and replace with a Youth Clipper Card fare at the same rate
- Senior/Disabled Monthly Pass increase from \$18 to \$22 in January 2019 and then increase from \$22 to \$ 25 in January 2021 with no additional increase beyond this point
- Dial-A-Ride increase from \$3.50 to \$3.75 in January 2019 and delay the proposed increase to \$4.00 until January 2021

LAVTA's financial impact of the Senior/Disabled Monthly Pass fare change by capping it at \$25 versus \$30 would be zero impact in 2019, but by the time the pass would have gotten to \$30 versus \$25 the impact is \$8,000 a year.

LAVTA's financial impact of the Dial-A-Ride fare change by stretching that out to 2021 instead of 2020 is a onetime annual impact of \$13,550.

The proposed fare policy changes will go into effect on January 1, 2019. The patrons may purchase the Senior/Disabled Monthly Passes as well as the Dial-A-Ride tickets for the current lower fare until December 31, 2018.

Action Requested

None – Information only.

Attachment:

1. Letter from TAAC Chair Herb Hastings to LAVTA board

Attachment 1

Tri-Valley Accessible Advisory Committee

TAAC

September 26, 2018

This letter is to provide our feedback from the Tri-Valley Accessibility Advisory Committee (TAAC) in regards to the proposed fare changes by staff.

The committee met on September 5th, 2018 at our regular scheduled TAAC meeting. During the meeting, TAAC members and LAVTA staff had a positive discussion in regards to the proposed fare changes.

During the meeting, TAAC made two modifications to the proposal. The first proposal is to modify the schedule of increases to the Senior/Disabled monthly pass. The modification would be to limit the overall cost increase to \$25 spaced over a two-year period. The second proposal is to increase the amount of time between fare increases on the Dial-A-Ride service.

Senior/Disabled Monthly Pass Increases:

January 1st, 2019 increase to \$22.00

January 1st, 2021 increase to \$25.00

No further increase to the cost of the Senior/Disabled Monthly Pass.

Dial-A-Ride Fare Increases

January 1st, 2019 increase to \$3.75

January 1st, 2021 increase to \$4.00

With the adoption of TAAC's recommendations into Staff's final fare increase proposal, TAAC is in support of the final fare increase proposal.

Sincerely,



Herb Hastings
Chair, TAAC

AGENDA

ITEM 6

STAFF REPORT

SUBJECT: Dial-A-Ride Passenger Survey of Fall, 2018

FROM: Kadri Klm, Paratransit Planner

DATE: November 7, 2018

Action Requested

None – Information only.

Background

LAVTA performs annual Dial-A-Ride passenger surveys to assess passenger satisfaction in order to continually improve service. This current fiscal year (FY18/19) LAVTA has decided to conduct two surveys instead of just one; the first one in October/November 2018, and the other one in six months in the Spring.

Discussion

The Fall survey is currently being conducted. The survey includes both email (online) and phone survey, just as a year ago. The format and questions are very similar if not the same to the last survey. In order to have more input from riders this time around the consulting company also mailed out postcards to all eligible Dial-A-Ride patrons in our database notifying them of the upcoming survey and encouraging participation. As of October 31st the number of online completes has unfortunately been disappointingly low. Because of the low online participation more phone surveys are needed to end up with 250 survey completions, which is the target. The survey company hopes to wrap up the phone calls by first week of November, but they will not call on the Election Day. The survey company is also sending another email to non-respondents as well as sending texts, both of which will hopefully assist with increasing the number of completes.

Next Steps

Staff plans on bringing the survey results to the TAAC at the committee's January, 2019 meeting.

Action Requested

None – Information only.

AGENDA

ITEM 7

STAFF REPORT

SUBJECT: Shared Autonomous Vehicle Pilot Project Update

FROM: Jonathan Steketee, Customer Service and Contract Compliance Manager

DATE: November 7, 2018

Action Requested

None – information only.

Background

LAVTA initiated a pilot Shared Autonomous Vehicle (SAV) project in 2017. The goal of the pilot is to test and deploy a SAV in a real world application, to include mixed use traffic on public roadways. The area around the Dublin BART station was identified as an appropriate testing ground for the SAV and LAVTA subsequently contracted with GoMentum to acquire an SAV on behalf of LAVTA for testing.

Discussion

The SAV project has been a challenge for LAVTA and its partners. The following is a brief summary of the delays encountered:

AAA Acquires GoMentum

GoMentum in an effort to bring more resources into the project was bought by the American Automobile Association (AAA). While the acquisition will be favorable to the Authority's project in the long run, the acquisition is resulting in a new agreement with AAA that will be brought to the Board at the next meeting and the transition to a new management team for the project.

Storage Facility/Charging Station

AAA and LAVTA continue to work on the development of the SAV storage and charging station at the Dublin/Pleasanton BART Station. While the completion of the storage and charging is still several months away, AAA has agreed to begin testing of the SAV in November at the Dublin/Pleasanton BART Station by hauling the SAV from an off-site storage/charging location.

Inductive Charging

Developments in technology have resulted in the potential to use inductive or “wireless” charging of SAVs. AAA has recently installed inductive charging equipment on LAVTA's SAV and is making plans to install inductive charging equipment at the storage/charging facility being constructed at the Dublin/Pleasanton BART Station. It is anticipated that this

will be the first location in the US to have an SAV wirelessly charged with inductive technology.

LAVTA is having weekly calls and regular meetings with the key partners to ensure that we are moving forward on the pilot as expeditiously as possible. At the Board meeting staff will provide additional information on the SAV project.

Fiscal Impact

None

Recommendation

None – information only.