

MINUTES OF THE JUNE 24, 2019
LAVTA PROJECTS AND SERVICES COMMITTEE MEETING

1. Call to Order and Pledge of Allegiance

Committee Vice Chair Bob Woerner called the meeting to order at 4:03pm.

2. Roll Call of Members

Members Present

Jerry Pentin, City of Pleasanton
David Haubert, City of Dublin
Bob Woerner, City of Livermore
Scott Haggerty, Alameda County

Members Absent

Karla Brown, City of Pleasanton

3. Meeting Open to Public

No comments.

4. Minutes of the May 28, 2019 Meeting of the P&S Committee.

Approved: Haubert/Pentin
Aye: Pentin, Haggerty, Woerner, Haubert
No: None
Abstain: None
Absent: Brown

5. GoDublin Planned Expansion Update

Staff provided the Go Dublin Planned Expansion Update to the Projects and Services Committee. Staff informed that the GoDublin expansion will be renamed GoTriValley and will include Livermore and Pleasanton. The expansion is funded by Bay Area Air Quality Management District (BAAQMD) and will operate slightly differently from our current GoDublin model. It is anticipated that GoTriValley will not interfere with any of the existing routes.

The item was discussed by the Committee Members and staff.

This was informational only.

6. Fixed Route Passenger Satisfaction Survey 2019

Staff provided data on the latest Fixed Route survey results that was conducted on the month of May and were focused on trunk routes #10 and #30. LAVTA received 399 responses from the survey. From the total set, LAVTA's service quality aspects were given a 3-point grading or better by 96% of the respondents, a

4-point grading or better by 86%, and a 5-point grading by 56% or better of those surveyed. The area that was rated the highest (4.6) was regarding feeling safe when riding the bus, while the lowest (4.0) was in the area of whether services operate on time. LAVTA's average scoring across all quality-of-service was 4.37; slightly higher than last year. LAVTA looked at the school focused routes and the service received a substantially less favorable rating regarding being on-time at 3.4 on average and the main line received a 4.2 on average. LAVTA received 267 open-ended comments from respondents covering a large variety of topics. Some commenters focused on the perceived lack of timely service, particular drivers being discourteous or rude, weekend service, and connectivity. The vast majority of respondents were going to or from work or school, relatively young, and households that are in the very highest or lowest income bracket. More than 2/3rd of the respondents use the Wheels website. About 90% of passengers stated they might have found other ways to make the trip, if the bus was not available. The total average score received this year is 4.37 and slightly exceeds the ten year average from past surveys.

The item was discussed by the Committee Members and staff. Committee Members requested staff to come back and report what is being done differently to improve drivers being helpful and friendly.

This was informational only.

7. GoMentum Agreement Termination

This agenda item was forwarded to the Board of Directors for further discussion with no recommendation.

Approved: Haggerty/Haubert
Aye: Pentin, Haggerty, Woerner, Haubert
No: None
Abstain: None
Absent: Brown

8. Contract Extension with MTM, Inc.

The Projects and Services Committee recommended forwarding to the Board of Directors to Authorize the Executive Director to extend the current contract with MTM, Inc. for one (1) additional year.

Approved: Haggerty/Haubert
Aye: Pentin, Haggerty, Woerner, Haubert
No: None
Abstain: None
Absent: Brown

9. FY 2019 3rd Quarter Report – Operations

Staff provided information on the 3rd Quarter Report FY 2019 (January 2019 to March 2019) Operations statistics. Discussed was the fixed route, paratransit, and

operational performance metrics. LAVTA Fixed Route and Paratransit had a slight reduction in ridership. Fixed Route On-Time Performance (OTP) had a 3% reduction, due to weather. Paratransit OTP increased by 10%. LAVTA's fixed route and paratransit accidents had a large reduction. Customer service continues to improve with a reduction in valid complaints for both fixed route and paratransit.

The item was discussed by the Committee Members and staff.

This item was informational only.

10. Contract Award for Short Range and Long Range Transit Plans

Staff provided the Contract Award for Short Range and Long Range Transit Plans to the Projects and Services Committee. Staff recommends LAVTA award a contract to Nelson\Nygaard to develop a Short Range and Long Range plan required by MTC, as part of the funding process. The Short Range Transit Plan (SRTP) has a 5 year horizon and the Long Range Transit Plan (LRTP) has a 20 year horizon. LAVTA received three proposals from Steer Davies & Gleeve Incorporated, Stantec Consulting Services, Inc., and Nelson\Nygaard Consulting Services, Inc. LAVTA conducted an internal evaluation with a team of five employees and all firms were invited to make an oral presentation. The evaluation team scored each of the proposers and Nelson\Nygaard was the top rated candidate.

The item was discussed by the Committee Members and staff. Committee Member Scott Haggerty requested that in the future LAVTA should have at least one person on the evaluation team outside the agency. Staff responded that ACTC was invited to participate, but decided not to.

The Projects and Services Committee recommended forwarding to the Board of Directors a recommendation authorizing the Executive Director to enter into a contract with Nelson\Nygaard Consulting Associates, Inc., for the development of LAVTA's Short Range and Long Range Transit Plans, in an amount not to exceed \$273,637.10, which represents Nelson\Nygaard's price proposal plus a 10 percent contingency.

Approved: Haubert/Pentin
Aye: Pentin, Haggerty, Woerner, Haubert
No: None
Abstain: None
Absent: Brown

11. Management Action Plan

Executive Director Michael Tree provided the Management Action Plan to the Projects and Services Committee. Executive Director Michael Tree highlighted the SRTP, LRTP, keeping ridership up, and moving to an electric bus fleet. LAVTA is working on a Transit Signal Priority project to upgrade 66 intersections with GPS technology. One important note Executive Director Michael Tree added was LAVTA is installing audio video equipment on Paratransit vehicles and this will be completed by July.

The item was discussed by the Committee Members and staff. Committee Member Scott Haggerty requested an update on the parking garage. Staff provided a brief update on the parking garage and funding for the project.

This item was informational only.

12. Preview of Upcoming P&S Committee Agenda Items

13. Matters Initiated by Committee Members

None.

14. Next Meeting Date is Scheduled for: July 22, 2019

The July 22, 2019 meeting is cancelled, so the next meeting will be on August 26, 2019.

15. Adjourn

Meeting adjourned at 4:41pm.