

STAFF REPORT

SUBJECT: MV Transportation, Inc. Employee of the Month
FROM: Jonathan Steketee, Customer Service & Contract Compliance Manager
DATE: March 4, 2019

Action Requested

None – Information Only.

Background

MV Transportation, Inc. (MV) has started a new initiative to recognize an employee each month that goes above and beyond expectations in their work. MV & LAVTA Staff know that excellent service to the public is only possible by having excellent employees and go above and beyond expectations each and every day.

MV will choose an employee of the month each month who exceeds in their work. The chosen employee will park in the “Employee of The Month” parking space in the parking lot. The space has a sign designated the parking space for the employee of the month and is a prime parking spot.

Additionally, the employee’s picture is featured above the “Employee of The Month Plaque” in the break room and their name is placed on the plaque. The plaques will remain on the wall with the names of each employee who was the employee of the month.

Discussion:

The MV Employee of the month for January, 2019 is Mandell Coats.

Mandell is the facility supervisor for MV Transportation Inc. and oversees facility upkeep, maintenance, and repairs for all LAVTA owned property. Additionally, Mandell assists LAVTA in overseeing outside custodial and maintenance vendors and the bus shelter cleaning program.

Mandell was selected as MV’s January’s Employee of the Month for all his hard work getting the LAVTA Bus Stop Inventory List complete in an unexpected short amount of

time. As well as his overall dedication to the job and ensuring that customers and employees have a safe and enjoyable experience.

As Supervisor, Facility Maintenance, Mandell has exceeded expectations in handling all aspects of his responsibilities. Last year, Mandell was promoted into the Supervisor position after the incumbent made an unexpected departure. Mandell quickly learned the ins and outs of his role and has excelled in the position. Mandell responds quickly to all inquiries and completes task well ahead of deadlines.

You can find Mandell always checking in with employees on how conditions are and if any improvements need to be made, he always has a smile, and is a fantastic addition to our team.

Budget

None.

Recommendation

None – Information Only.

Approved: _____