

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

Tri-Valley Accessible Advisory Committee

DATE: Wednesday, September 4 2019

PLACE: **Pleasanton Senior Center**
5353 Sunol Blvd., Pleasanton, CA 94566

TIME: 3:30 p.m.

MINUTES

1. Call to Order

The TAAC Chair Herb Hastings called the meeting to order at 3:36 pm.

Members Present:

Judith LaMarre	City of Livermore
Bob Chulata	City of Livermore – Alternate
Shawn Costello	City of Dublin
Connie Mack	City of Dublin
Helen Buckholz	City of Dublin – Alternate
Sue Tuite	City of Pleasanton
Herb Hastings	County of Alameda
Amy Mauldin	Social Services Member
Melanie Henry	Social Services Member

Ester Waltz	PAPCO Representative
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Staff Present:

Jonathan Steketee	LAVTA
Kadri Kulm	LAVTA
Ashley Wong	LAVTA
Simeran Saraan	LAVTA
Cliff Crabtree	MTM
Christian Pereira	MV Transit

Public:

Diana Houghtaling

Senior Support Services of Tri-Valley

- 2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**

None.

- 3. Minutes of the June 26, 2019 meetings of the Committee**

Approved.

Costello/Waltz

Buckholz abstained

- 4. 2019 Alameda County Fair Shuttle and Ridership**

Staff reported on the Fair Shuttle (Route 52) ridership. The dedicated shuttle carried a total of 2,892 boardings throughout its operation during the Fair.

Combined with the routes #10R and #8 Wheels carried 3,744 passengers in total to and from the Fair.

Esther Waltz said she liked the way the route was done this year.

Shawn Costello said that there was overcrowding at the circle and he had hard time getting near the bus in his wheelchair. He reported that there were parked cars at the turnaround, which makes it hard for the buses to maneuver. Shawn suggested that wheelchairs be able to get on the bus first and have "buses only" sign at the turnaround.

- 5. Dial-A-Ride Customer Satisfaction Survey of June 2019**

The staff reported on the latest Dial-A-Ride customer satisfaction survey, which was conducted in the Summer of 2019. A total of 289 surveys were completed including both phone and online surveys. Comparing the results of this latest survey to the one that was conducted six months prior there were no statistically significant differences between the ratings in the two surveys.

- 6. PAPCO Report**

Esther Waltz reported on the last PAPCO meeting and she said that the next PAPCO meeting is scheduled for September 23rd.

- 7. Service Updates & Concerns**

Staff reported that the cameras had been installed on the most paratransit fleet, all drivers should now be in uniform and have badges. Staff also updated the committee of the various projects and studies, including the Shared Autonomous Vehicles project.

Judy LaMarre noted that the reservationists are not asking any more what time the customer needs to be at the destination location. Staff will look for software solutions.

8. Chair Report

The Chair Herb Hastings informed the committee of the recent regional paratransit emergency critical transportation tabletop exercise that took place in Oakland. LAVTA staff also participated in this tabletop exercise. The scenario was wildfires.

9. Adjournment

Meeting adjourned at 4:55 pm