

EXECUTIVE DIRECTOR'S REPORT

June 2020

Shared Autonomous Vehicle Project

EasyMile will be onsite the week of June 8th to do seat belt installation, video surveillance system installation, and software updates on the SAV. Travdev will be onsite the following week to perform the digital mapping of the route. If there are no unforeseen issues, staff anticipates testing to begin in the last week of June.

Atlantis Transit Facility

A contract task order was recently issued to Kimley-Horn and Associates, Inc., who is currently under contract with LAVTA for on-call engineering consulting services, to assist with project management services for planning and concept design of the LAVTA Atlantis Transit Facility in the Oaks Business Park. This initial task is expected to be completed by June 30, 2020.



Zero-Emission Bus Study

In July 2019, the Board of Directors authorized the Executive Director to execute a task order with the Center for Transportation and the Environment (CTE) to perform a zero-emission bus (ZEB) study. The goal of the study is to develop a transition plan outlining the capital projects required to fully electrify the fleet in accordance with the new California Air Resources Board (CARB) Innovative Clean Transit Rule and LAVTA's local priorities. The study is currently underway and is expected to take approximately six months to complete.

Go Tri-Valley

Go Tri-Valley is an expansion of the Go Dublin program. The expansion was made possible by the Air Quality Management District (AQMD) Transportation Fund for Clean Air (TFCA) grant. The goal of the grant is to reduce motor vehicle emissions by providing first/last mile connections to major transit/rail stations to support alternatives to single occupancy vehicle trips. The Go Tri-Valley program was launched on May 1, 2020. With the shelter in place order in mind, of May 28 a total of 67 trips with an average subsidy of \$4.43 per trip have been taken.

Valley Link Wins Another Marketing Award

We were notified this week that the Valley Link video had won another prestigious marketing award. The most recent honor was a Silver Telly Award in the Non-Broadcast Documentary category. The Telly Awards are an international competition that recognizes excellence in video and television. This is the same video that was selected as a First-Place winner in the most recent APTA AdWheel competition.



Tri-Valley Hub Network Integration Study

The Technical Advisory Committee (TAC) formed as part of the Tri-Valley Hub Network Integration Study held an online meeting on Tuesday May 12. The presentation primarily focused on travel demand along the I-680 and I-580 corridors as it relates to the Tri-Valley Hub. Future meetings will look at potential operating plans, facility plans, and implementation plans.

Student Transit Pass Program Update

LAVTA staff and staff from the Alameda County Transportation Commission (ACTC) had a series of conference calls with representatives from the Livermore, Pleasanton and Dublin school districts to discuss moving forward with the ACTC funded Student Transit Pass Program. Dublin middle and high schools will be participating in the program for the first time in the upcoming year, with eligibility limited to students who qualify for the free and reduced school meal program. Each of the calls included a discussion of the uncertainty of what the upcoming school year will look like and how social distancing guidelines will impact LAVTA's ability to transport the loads we have become accustomed to carrying.

Additional updates on important projects will be provided at the LAVTA Board meeting.

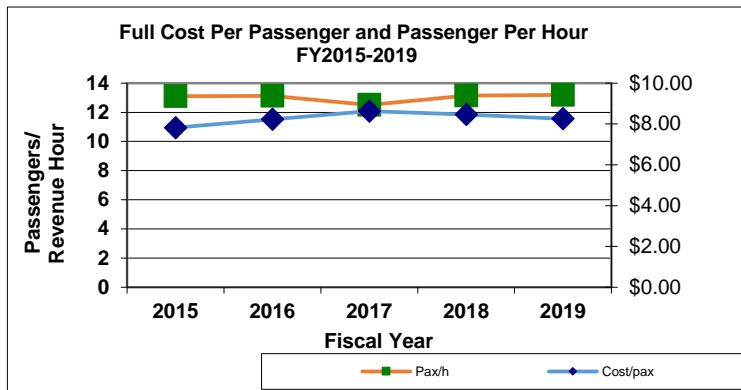
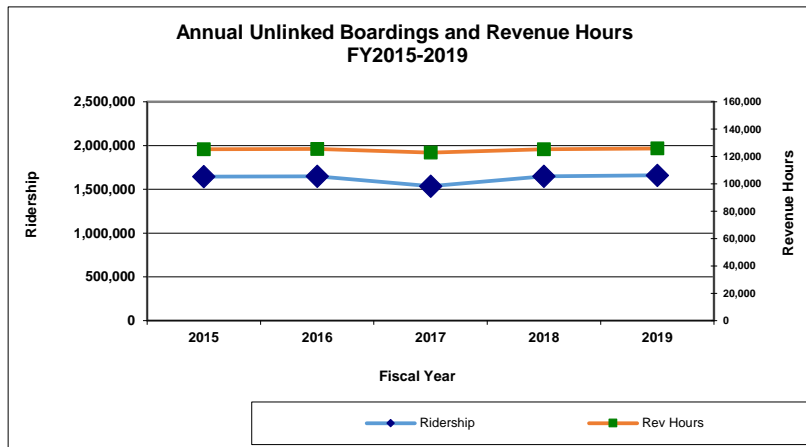
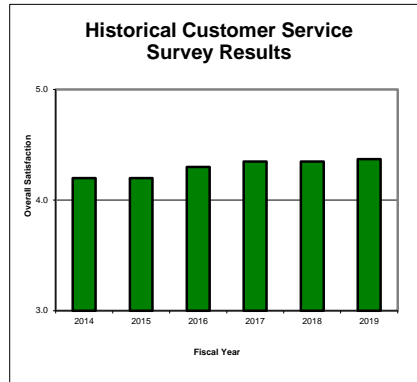
Attachments:

1. Board Statistics April 2020
2. FY20 Upcoming Items

Monthly Summary Statistics for Wheels April 2020

FIXED ROUTE

	April 2020			% change from one year ago		
Total Ridership FY 2020 To Date	1,270,608			-8.8%		
Total Ridership For Month	19,826			-86.2%		
Fully Allocated Cost per Passenger	\$37.38			358.1%		
	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
Average Daily Ridership	742	486	392	-87.6%	-70.5%	-69.5%
Passengers Per Hour	3.3	3.2	2.6	-76.1%	-69.3%	-68.3%
	April 2020			% change from last month		
On Time Performance	91.4%			1.1%		



Monthly Summary Statistics for Wheels

April 2020

PARATRANSIT

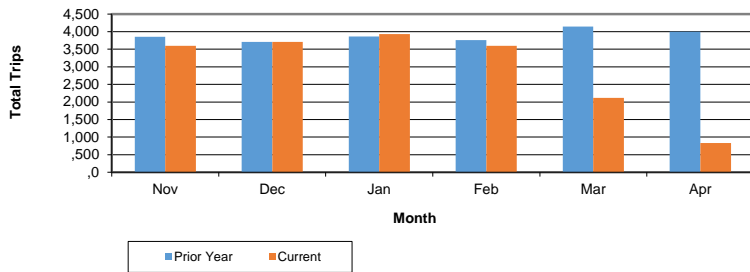
General Statistics	April 2020	% Change from last year	Year to Date
Total Monthly Passengers	831	-79.9%	34,015
Average Passengers Per Hour	0.95	-20.8%	1.12
On Time Performance	97.8%	1.0%	93.76%
Cost per Trip	\$60.35	78.4%	\$48.28
Number of Paratransit Assessments	0	-100.0%	202
Calls Answered in <1 Minute	95.19%	7.0%	90.71%

**There were no in-person assessments due to Covid-19, but the applicants received temporary presumptive eligibility based on their application*

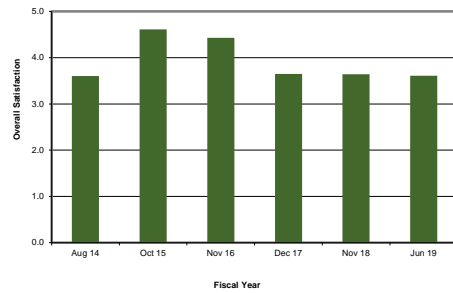
and doctor's verification until the in-person assessments can be resumed.

Missed Services Summary	April 2020	Year to Date
1st Sanction - Phone Call	0	10
2nd Sanction - Written Letter	0	1
3rd Sanction - 15 Day Suspension	0	0
4th Sanction - 30 Day Suspension	0	0
5th Sanction - 60 Day Suspension	0	0
6th Sanction - 90 Day Suspension	0	0

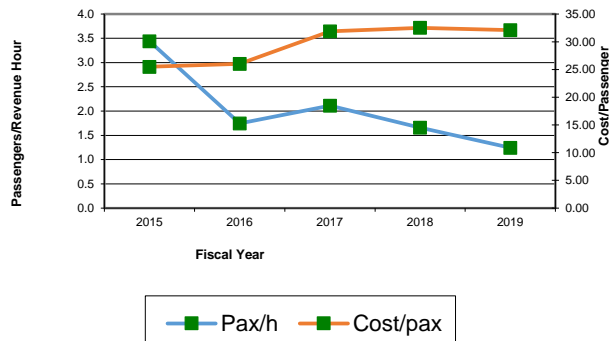
Paratransit Monthly Unlinked Boardings



Historical Customer Service Survey Results



Paratransit Full Cost Per Passenger and Average Passengers Per Hour FY2014-2018



Monthly Summary Statistics for Wheels

April 2020

SAFETY								
ACCIDENT DATA	April 2020				Fiscal Year to Date			
	Fixed Route		Paratransit		Fixed Route		Paratransit	
Total	2		0		23		1	
Preventable	2		0		16		1	
Non-Preventable	0		0		7		0	
Physical Damage								
Major	0		0		0		0	
Minor	0		0		18		1	
Bodily Injury								
Yes	0		0		2		0	
No	0		0		13		1	
MONTHLY CLAIMS ACTIVITY								
	Totals							
Amount Paid								
This Month	\$11,812.98							
To Date This Fiscal Year	\$31,324.98							
Budget	\$100,000.00							
% Expended	31%							
CUSTOMER SERVICE - ADMINISTRATION								
CATEGORY	Number of Requests							
	April 2020	Year To Date						
Praise	0	6						
Bus Stop	2	11						
Incident	0	0						
Trip Planning	1	4						
Fares/Tickets/Passes	1	6						
Route/Schedule Planning	1	19						
Marketing/Website	0	2						
ADA	0	4						
TOTAL	5	52						
CUSTOMER SERVICE - OPERATIONS								
CATEGORY	FIXED ROUTE				PARATRANSIT			
	VALID	NOT VALID	UNABLE TO VALIDATE	VALID YEAR TO DATE	VALID	NOT VALID	UNABLE TO VALIDATE	VALID YEAR TO DATE
Praise	0	0	0	15	0	0	0	1
Safety	1	0	0	31	0	0	0	3
Driver/Dispatch Discourtesy	1	2	0	13	0	0	0	4
Early	0	0	0	15	0	0	0	0
Late	0	0	0	23	0	0	0	8
No Show	0	0	0	4	0	0	0	1
Incident	0	0	0	6	0	0	0	4
Driver/Dispatch Training	2	1	0	3	0	0	0	11
Maintenance	0	2	0	0	0	0	0	0
Bypass	2	1	0	29	0	0	0	0
TOTAL	6	6	0	124	0	0	0	32
Valid Complaints								
Per 10,000 riders	3.03							
Per 1,000 riders					0.00			

LAVTA COMMITTEE ITEMS - June 2020 - October 2020

Finance & Administration Committee

June

	Action	Info
Minutes	X	
Treasurers Report	X	

July

	Action	Info
Minutes	X	
Treasurers Report	X	

*Typically July committee meetings are cancelled

August

	Action	Info
Minutes	X	
Treasurers Report	X	

September

	Action	Info
Minutes	X	
Treasurers Report	X	
Conflict of Interest - even numbered years	X	

October

	Action	Info
Minutes	X	
Treasurers Report	X	
CAFR	X	

LAVTA COMMITTEE ITEMS - June 2020 - October 2020

Projects & Services Committee

	Action	Info
June		
Minutes	X	
Fixed Route Customer Satisfaction		X
SAV Updates		X
July	Action	Info
Minutes	X	
*Typically July committee meetings are cancelled		
August	Action	Info
Minutes	X	
September	Action	Info
Minutes	X	
DAR Customer Satisfaction Survey		X
Passenger Surveys	X	
October	Action	Info
Minutes	X	
Winter Service Changes (effective February)	X	
SAV Updates		X