

EXECUTIVE DIRECTOR'S REPORT

November 2020

Board Member Scott Haggerty Receives Distinguished Service Award

The California Transit Association awarded Supervisor Scott Haggerty its Distinguished Service Award for his long and distinguished career that includes outstanding contributions to public transit. Supervisor Haggerty received the award at the organization's fall conference on November 19th.



Wheels Ridership and Customer Survey

Ridership on the Wheels fixed route bus system continues to be approximately 1,350 rides per day, with approximately 45 rides per day on the paratransit system. With new COVID designations in Alameda County the ridership is expected to remain flat over the next few months.

Nelson Nygaard recently conducted a survey of individuals who continue to ride, as well as those who have stopped riding as a result of the pandemic. Our goal was to find out what factors have influenced their riding behavior as well as what efforts by LAVTA with regard to COVID are most important to our current riders and former riders. The survey was conducted in late October and early November. We will have a brief presentation of the findings at the full Board meeting on December 7.



Public Riding Shared Autonomous Vehicles

On November 16, we began permitting members of the general public to take rides on our Shared Autonomous Vehicle (SAV) for the first time. Because of the pandemic, we are requiring that reservations be made in advance and that no more than three individuals from the same household travel together to permit social distancing from the safety attendant onboard. The SAV page of our website has all of the details for reserving rides as well as a new video on the project.

Tri-Valley Hub Network Integration Study TAC Meeting

The Technical Advisory Committee for the Tri-Valley Hub Network Integration Study met on Tuesday November 10. The meeting included a summary of the work to date and options for a path forward for new express service on I-680. A great deal of feedback was received from the group. The next step in the study is the development of a draft document. Following review by LAVTA staff, the document will be brought forward to the LAVTA Board for consideration. We anticipate that occurring during the first quarter of 2021.

Transit Signal Priority Upgrade and Expansion Project

This project upgraded 67 intersections on the 10R and 30R Rapid routes and 24 Rapid buses with an improved and more reliable GPS-based signal-priority system. All intersection and on-board equipment has been installed and is operational. Final programming and coordination with the cities is ongoing to ensure all equipment is operating correctly, after which the project will be accepted and closed out.

Pleasanton BRT Corridor Enhancement Project (Rapid Stops on Santa Rita)



Construction is under way on enhancements to 19 stops along the 10R corridor in Pleasanton. Deep excavations began last month to install concrete footings for the new Rapid medallion signs along the corridor. Some utility conflicts were encountered in the work which have been resolved, and progress is expected to resume by the end of November with pouring concrete for the foundations as well as new pads for the new shelters and amenities where needed, after which installation of equipment will begin. Work is expected to continue throughout the fall months with completion scheduled for very early in 2021.

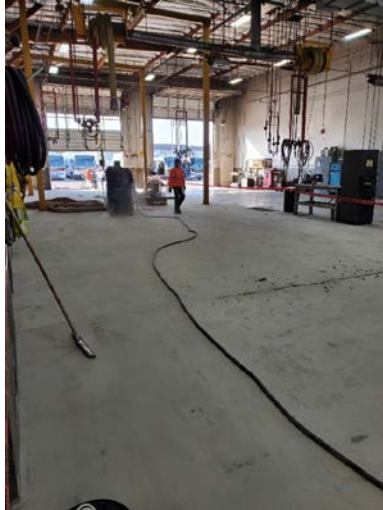
Dublin Parking Garage Project

Alameda County serves as the Lead Agency on this project in partnership with LAVTA as project sponsor. Earlier this month the County issued an RFQ to identify and select qualified proposers for the final design-build RFP. Alameda County staff anticipates County awarding the construction contract in spring 2021, with completion in 2023.

Maintenance Shop Floor Resurfacing Project

Work on the maintenance shop floor at the Rutan Facility commenced early November and has been completed on schedule. Due to the cost savings by choosing Servicon Systems, Inc. as the vendor, LAVTA was able to get the steam wash bay floor resurfaced in addition to the regular maintenance bays while staying significantly under budget.

Before and after:



Transit app partnership

LAVTA partnered with the Transit app team to roll out real-time bus crowding status on our vehicles to help passengers plan their trips with social distancing in mind. The next feature in the process of development will allow passengers to rate their experience and provide feedback in the app immediately after taking a trip. This valuable information can be used to improve our service quality.

