

State of the System

**February 1, 2021
Board of Directors Meeting**

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Livermore Amador Valley
TRANSIT AUTHORITY



LAVTA TEAM



Executive Director
Michael Tree



Director of Finance
Tamara Edwards



Director of Planning & Marketing
Tony McCaulay



Director of Operations & Innovation
Toan Tran



Senior Grants & Management Specialist
Jennifer Yeamans



Senior Fleet & Technology Management Specialist
David Massa



Senior Operations Specialist
Martha Nguyen



Paratransit Specialist
Kadri Kulm



Marketing & Communications Specialist
Jas Barrington



Accounting Analyst
Daniel Zepeda



Executive Assistant
Jennifer Suda

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Others not pictured: Cyrus Sheik, Sr. Transit Planner & Ashley Wong, Planning Intern



Customer Service Supervisor
Liseth Castro



Customer Service Representative
Vanessa Alvarez



Customer Service Representative
John Figueroa

Background & Recent Accomplishments

- Major service restructuring in late 2016 focused on connections with BART, improved service to Las Positas College, and introduction of a second Rapid route
- Initiated Go Dublin partnership with Uber & Lyft for subsidized shared rides
- Las Positas College students voted for a new fee for an unlimited access bus pass
- Launched Shared Autonomous Vehicle testing near Dublin/Pleasanton BART Station
- Introduced ACTC-funded Student Transit Pass Program, offering free passes to middle and high school students in LVJUSD
- Ridership increased by over 12% from 2017-2019 (1/3 students, 1/3 transit dependent, 1/3 commuters)

Background & Recent Accomplishments

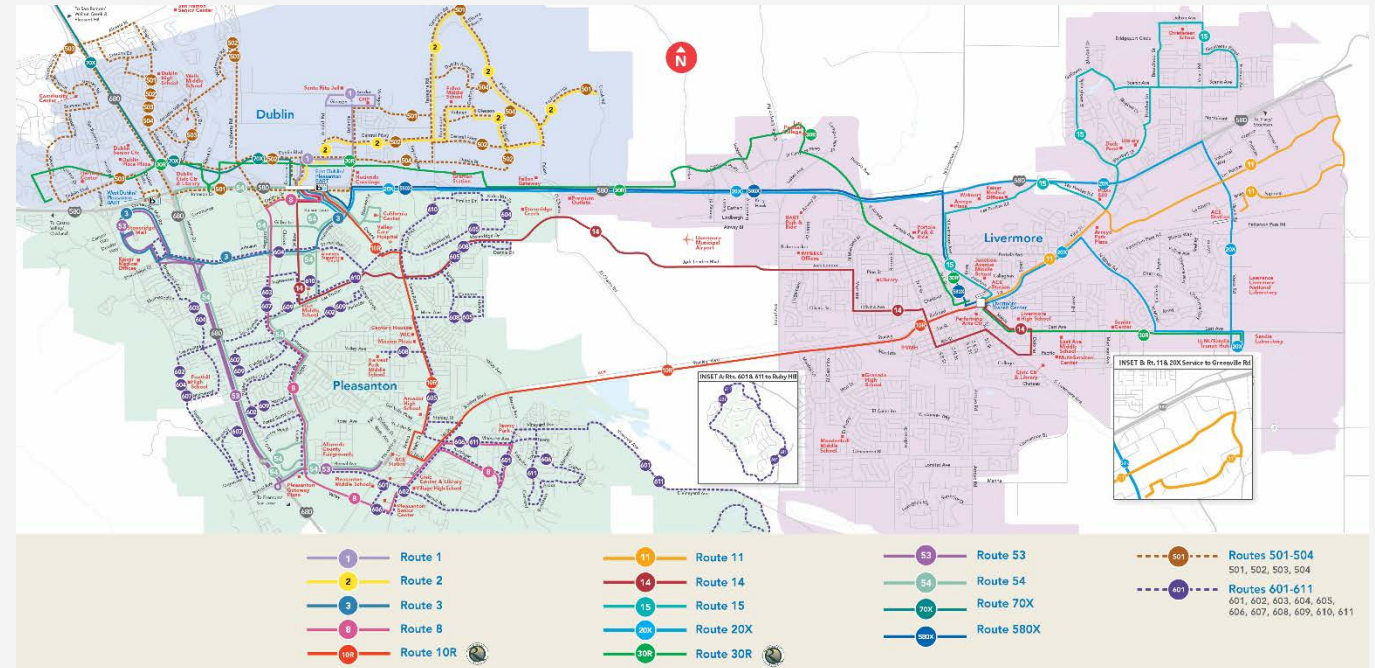
- 2018 – California Transit Association: Transit Agency of the Year Award
- 2019 – California Association for Commuter Transportation: Transit Agency of the Year Award
- 2019/2020 – Livermore Valley Joint Unified School District: Partner in Education Award
- 2020 – American Public Transportation Association: North American Transit Agency of the Year Award



Fixed Route Services

Pre-COVID:

- 9 Local Routes
- 3 Express Routes
- 2 Rapid Routes
- 15 School Routes



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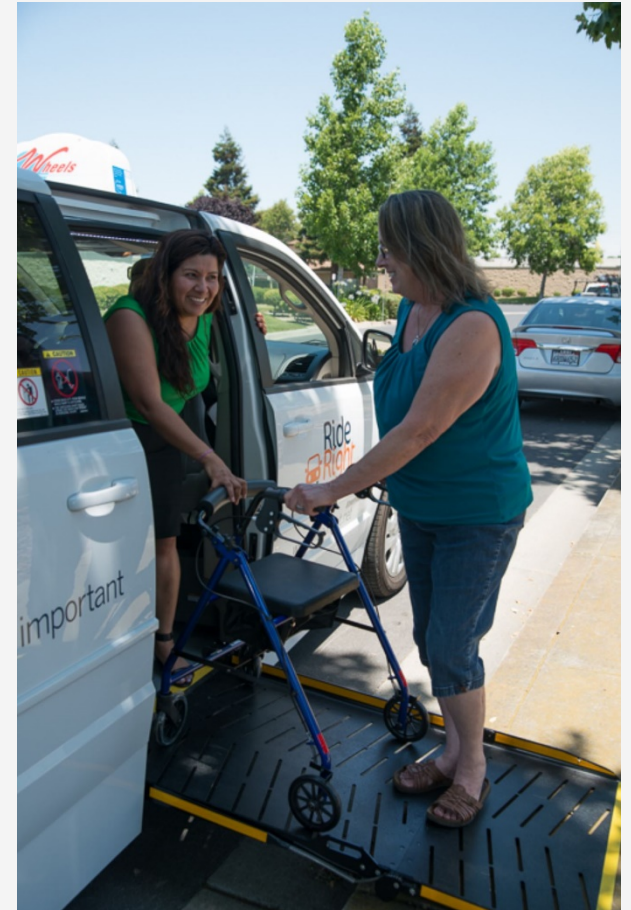
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ADA Paratransit: Dial-A-Ride

Dial-A-Ride provides accessible door-to-door transportation to eligible people with disabilities in Livermore, Pleasanton, Dublin, and the surrounding unincorporated areas of Alameda County.

This service is available whenever and wherever fixed-route service is operating.



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Para-Taxi

The Wheels Para-Taxi Program is a premium paratransit service, which provides flexible same-day transportation service for ADA-certified riders and is offered in addition to Dial-A-Ride.

Benefits:

- Same-day service
- 85% reimbursement, up to \$20 per ride
- Can use Uber/Lyft/Taxi



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Go Tri-Valley

Go Tri-Valley is a rideshare program that subsidizes half of the fare (up to \$5) on Uber and Lyft trips within Dublin, Pleasanton, and Livermore.

For passengers who are not able to use a smartphone, LAVTA has partnered with GoGoGrandparent to help with bookings.



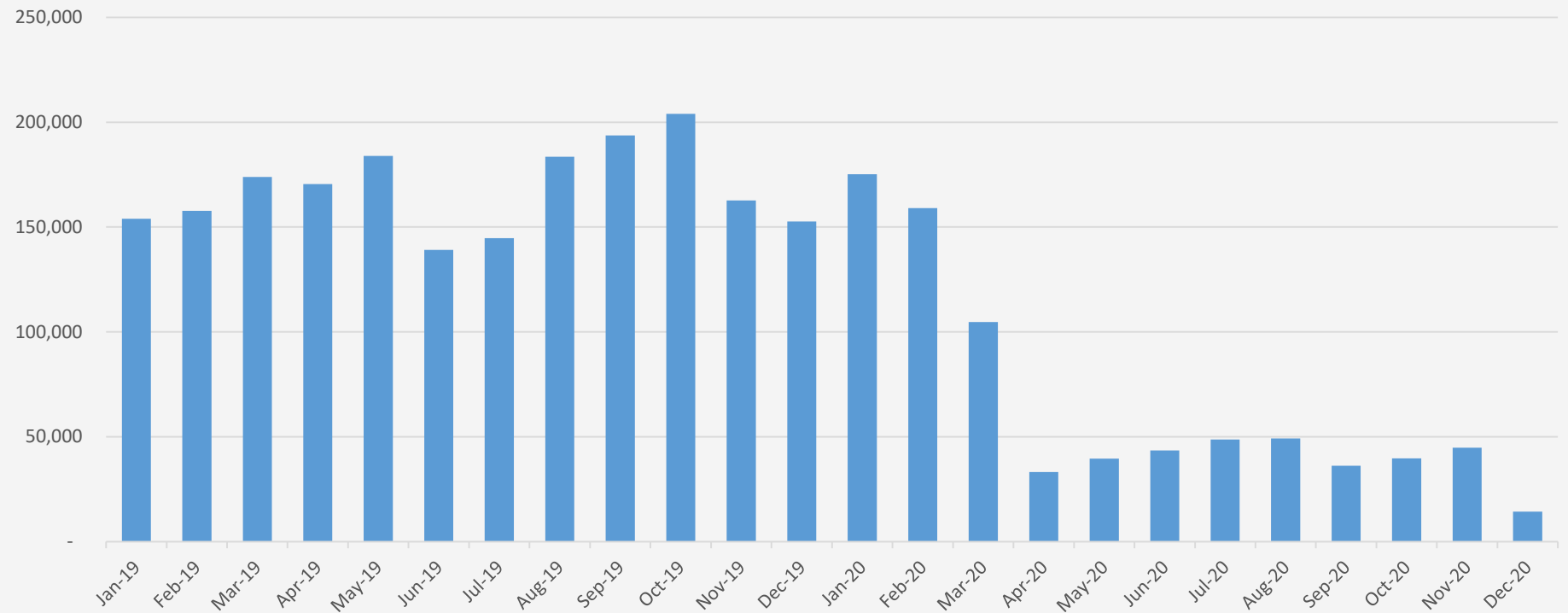
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COVID Impacts

System Ridership



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Early COVID Related Actions

- Daily disinfecting of buses
- Provided PPE to all employees, including hand sanitizer dispensers and gloves
- Fare-free operation with rear door boarding began March 20
- Service reductions on March 16, March 26 and April 6 as a result of 85% drop in ridership – now operating about 50% of pre-COVID hours



To View Fogging Video Click on Link

<https://www.dropbox.com/s/k9goe40ztl7wa36/Fogging%20Video.MOV?dl=0>

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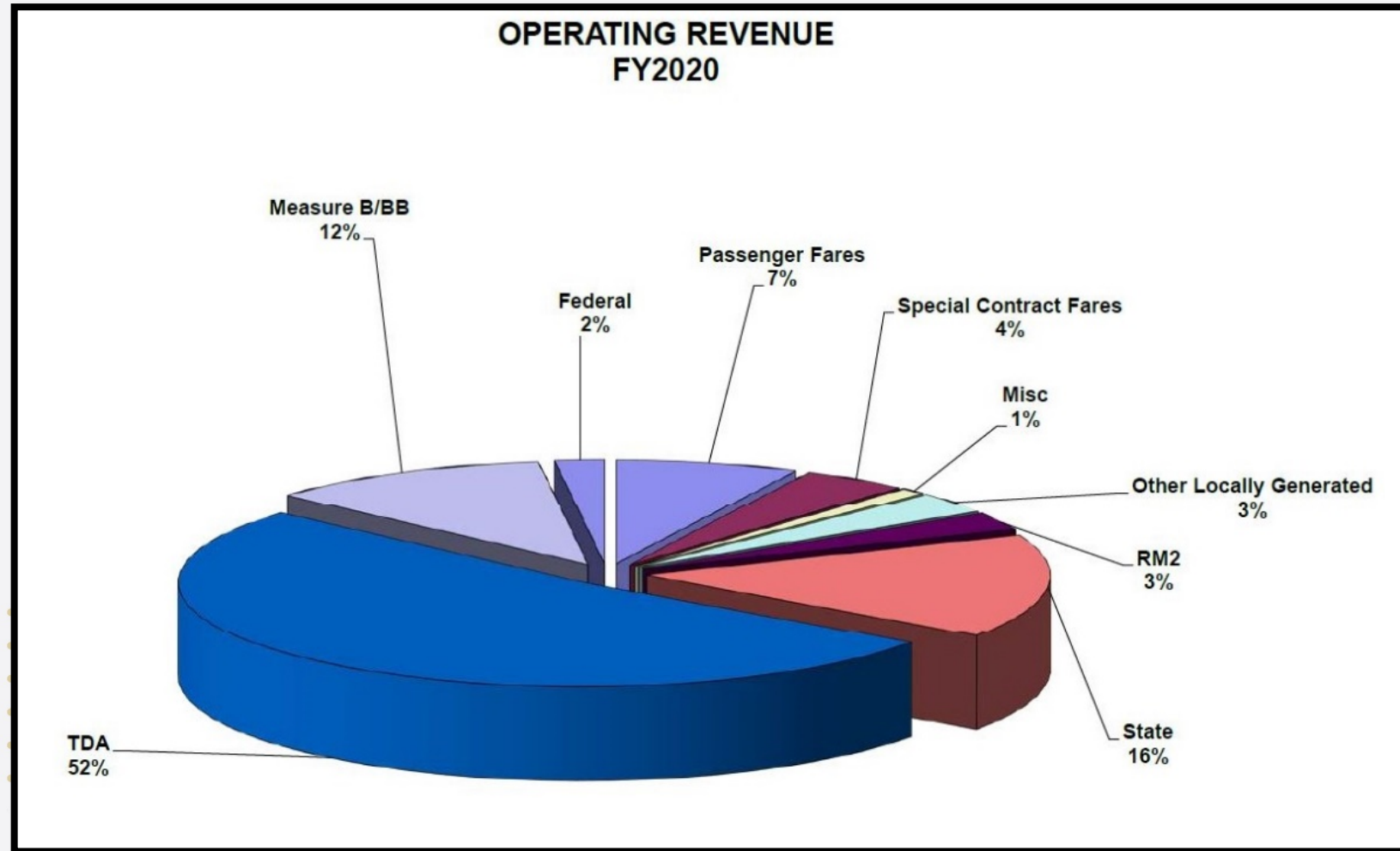
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Additional COVID Safety Measures

- Limit on-bus capacity to adhere to social distancing guidelines
- Overload buses available to assist
- Protective germ barrier installed between operator and passengers
- Upgraded HVAC filters on buses to highest rating allowed
- Real-time bus passenger load available on Transit App
- Health and Safety stats tracked for Blue Ribbon Dashboard

Revenues



COVID's Effect on Revenues

Estimates Released in Late Spring 2020

- **Tax Based Revenues to Decrease by 40%**
 - **Now estimated to only be down by 4.5%**
- **Bridge Toll Revenues to Decrease by 40%**
 - **Now estimated to be down by 25%**

CARES Act

- **At budget time estimated to be \$5 Million + (budgeted at 5M)**
 - **Received \$6,819,121**

Farebox Revenues

- **Decreased due to Fare Free from Mid March through the end of September**
- **Correlates with ridership decrease**

Next Year

- **FY22 Budget process is beginning. Revenue forecasts should be coming in from the various funding agencies shortly.**
- **LAVTA was not included in the second COVID relief package**
- **MTC Staff and Chair Haggerty are working to find other funds to help the agencies not included in the second round of funding**

Governance – Blue Ribbon Task Force

Shared Goals:

- **Restore transit ridership**
- **Improve regional connections**
- **Improve rider experience (reliability, frequent, consistency)**
- **New revenues to make improvements**

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Governance – Blue Ribbon Task Force

Network Manager Concept

Power to Implement Reform:

- **Fare Policy**
- **Service/Schedules**
- **Branding and Wayfinding**
- **Station Design**
- **Technology Standards**
- **Capital Project Prioritization**
- **Capital Project Delivery**
- **Advocacy**

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Governance – Blue Ribbon Task Force

Questions to Ponder:

- **What is the preferred balance of decision-making authority? (local control vs Network Manager vs one transit agency in Bay Area)**
- **How can local Board of transit agencies still remain responsive to their residents with a Network Manager that has power to make decisions on service, schedules, fares, branding, funding, capital priorities?**

Questions?

