

# LAVTA Seeks Public Input on COVID-19 Emergency Service Changes

The Livermore Amador Valley Transit Authority (LAVTA) is seeking public input on emergency service changes that were implemented as a result of the COVID-19 pandemic.

## Background

When Alameda County's Shelter in Place Order took effect in mid-March, all schools in the Tri-Valley had already decided to discontinue in-person instruction. As a result, LAVTA's first emergency service change was to cease operation of services on Routes 601-611 serving schools in the Pleasanton Unified School District and on Routes 501-504 serving schools in the Dublin Unified School District.

Overall ridership on LAVTA services dropped by approximately 90% during the first week of the Shelter in Place Order. As a result, LAVTA staff developed a five level service reduction plan to provide a safety net level of service for essential functions while preserving resources by reducing or eliminating services with extremely low utilization. [Click here](#) for a detailed description of the service levels. The following briefly describes the service levels:

- Level 1 – School services discontinued . Implemented Friday March 13.
- Level 2 – In addition to Level 1 changes, service on Routes 10R and 30R reduced from every 15 minutes to every 30 minutes. Service on Routes 2, 20X and 580X discontinued because of low ridership and availability of alternative service. Implemented Monday March 23.
- Level 3 – In addition to Level 2 changes, Routes 1, 3, 8, 14 and 15 operate on weekend schedules. Routes 11 and 70X discontinued due to low ridership. All service after 11pm discontinued. Implemented Monday April 6 and is the level of service currently operated.
- Level 4 – In addition to Level 3 changes, Routes 3, 8 and 14 would operate during peak hours only. Has not been used thus far.
- Level 5 – All service discontinued due to public health mandates or other circumstances beyond our control. Has not been used thus far.

Full details of LAVTA's response to the pandemic, including the emergency service changes and the public input process are available [here](#).

## Public Input Process

Public input on these emergency services changes are being solicited in accordance with the LAVTA Board of Directors' adopted public input process for changes to fares and service, which was adopted in 2008. One component of that policy requires the solicitation of public input when emergency service changes have been in place for more than 180 days. Comments received as part of this process will be summarized and provided to the Wheels Board of Directors. Comments may be submitted by email to [info@lavta.org](mailto:info@lavta.org) or by postal mail to: COVID Service Change Comments, LAVTA, 1362 Rutan Court, Suite 100, Livermore, CA 94551. Comments may also be faxed to (925) 443-1375.

The deadline for submitting input is January 20, 2021 at 5 pm.