



NEW! WHEELS PARA-TAXI DEBIT CARD (PEX)

WHAT IS PEX?

The Wheels Para-Taxi program now offers a new convenient payment method. Para - Taxi Debit Card (PEX) - The Debit Card is offered in addition to the previously available reimbursement - based payment method.

WHAT ARE THE ADVANTAGES OF PEX?

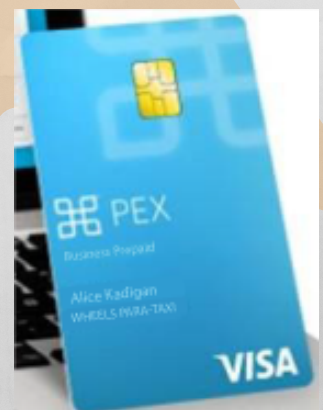
The advantages of the Debit Card over the reimbursement-based method include only paying the already discounted fare for your rides (you pay 15% and Wheels will pay \$85 up to \$20 maximum per ride) instead of having to pay the full fare up front and wait for reimbursement, and not having to fill out and submit any paperwork/receipts.

**NO MORE
WAITING FOR
REIMBURSEMENTS
OR
FILLING OUT
REIMBURSEMENT
FORMS**

HOW DOES IT WORK?

You will simply load 15% of the total value on the card either in person at the Wheels Administrative Office, or at the Livermore Transit Center, or by calling the Wheels Office with your credit or debit card (other than the Para-Taxi debit card) at 925-455-7500, and Wheels will add the other 85%. For example, when you add \$15 on your card, Wheels will add \$85, and there will be \$100 total on the card. Other Para-Taxi rules and parameters still apply.

85% DISCOUNT



RULES

Wheels will cover 85% up to \$20 maximum per one-way ride, the maximum amount that can be charged on the Para-Taxi Debit Card for one ride is \$23.53 (85% or \$20 Wheels portion and 15% or \$3.53 rider's portion). Similarly, the maximum amount that can be charged on the debit card per month is \$235.30 (\$200 paid by Wheels and \$35.30 paid by the passenger). If the ride costs more than \$23.53, the rest would have to be covered by the rider using a different payment method or you may choose to use the reimbursement-based system to pay for these rides.

If you are a wheelchair user and are using a wheelchair accessible taxi cab, then Wheels will cover the accessible cab surcharge (\$10) in addition to the up to \$20 per ride. In this case the maximum amount that can be charged on the PEX card per ride is \$33.53 and up to \$335.30 per month.

Your trip needs to start within Wheels service area –
Dublin, Livermore, or Pleasanton.

HOW DO I GET THE PEX CARD?

If you are currently a Wheels Dial-A-Ride rider and are interested in the Para-Taxi Debit Card, please call us at
925-455-7500.

