

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

TRI-VALLEY ACCESSIBLE ADVISORY COMMITTEE

AGENDA

ZOOM TELECONFERENCE

JANUARY 6, 2021 – 3:30 PM

Agenda Questions: Please call the Director of Operations & Innovation at (925) 455-7562 or send an email to frontdesk@lavta.org

Documents received after publication of the Agenda and considered by the TAAC Committee in its deliberation will be available for inspection only via electronic document transfer, due to the COVID-19 outbreak. See the COVID-19 provisions outlined below. Please call or email the Director of Operations & Innovation during normal business hours if you require access to any such documents.

**CORONAVIRUS DISEASE (COVID-19) ADVISORY
AND MEETING PROCEDURE**

On June 5, 2020 (updated June 18, 2020), the Health Officer of Alameda County issued an Order that will continue to be in effect until it is rescinded, superseded, or amended in writing by the Health Officer. The Order directed that all individuals living in the county to shelter at their place of residence except that they may leave to provide or receive certain essential services or engage in certain essential activities and work for essential businesses and governmental services.

Under the Governor's Executive Order N-29-20, this meeting may utilize teleconferencing. As a precaution to protect the health and safety of staff, officials, and the general public. TAAC members will not be physically in attendance, but will be available via video conference.

The administrative office of Livermore Amador Valley Transit Authority (LAVTA) is currently closed to the public and will remain closed for the duration of the TAAC Committee meeting. Consequently, there will be no physical location for members of the public to participate in the meeting. We encourage members of the public to shelter in place and access the meeting online using the web-video communication application, Zoom. Zoom participants will have the opportunity to speak during Public Comment.

If you are submitting public comment via email, please do so by 1:00 p.m. on Wednesday, January 6, 2021 to frontdesk@lavta.org. Please include "Public Comment 1/6/2021" and the agenda item in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction.

This TAAC Committee meeting will be conducted on the web-video communication platform, Zoom. In order to view and/or participate in this meeting, members of the public will need to download Zoom from its website, www.zoom.us.

It is recommended that anyone wishing to participate in the meeting complete the download process before the start of the meeting.

There will be zero tolerance for any person addressing the TAAC Committee making profane, offensive and disruptive remarks, or engaging in loud, boisterous, or other disorderly conduct, that disrupts the orderly conduct of the public meeting.

How to listen and view meeting video:

- From a PC, Mac, iPad, iPhone or Android device click the link below:
<https://zoom.us/j/88469810964>
Passcode: TAAC1362
- To supplement a PC, Mac, tablet or device without audio, please also join by phone:
Dial: 1 (669) 900-6833
Webinar ID: 884 6981 0964
Passcode: 85607181

To comment by video conference, click the “Raise Your Hand” button to request to speak when Public Comment is being taken on the Agenda item. You will then be unmuted when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.

How to listen only to the meeting:

- For audio access to the meeting by telephone, use the dial-in information below:
Dial: 1 (669) 900-6833
Webinar ID: 884 6981 0964
Passcode: 85607181

*Please note to submit public comment via telephone dial *9 on your dial pad. The meeting’s host will be informed that you would like to speak. If you are chosen, you will be notified that your request has been approved and you will be allowed to speak. You will then be unmuted when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.*

To submit written comments:

- Provide public written comments prior to the meeting by email, to frontdesk@lavta.org
If you are submitting public comment via email, please do so by 1:00 p.m. on Wednesday, January 6, 2021 to frontdesk@lavta.org. Please include “Public Comment 1/6/2021” and the agenda item to which your comment applies in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction.

	Action Recommended by Staff	
1. Call to Order		3:30
2. Roll Call		
3. Approval of Agenda and Modifications if necessary	Action	
4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)	Information	3:35
5. Minutes of the November 4, 2020 meeting (please review prior to meeting)	Action	3:40
6. Paratransit Operations and Maintenance RFP Update	Information	3:45
7. Public Input On Covid-19 Emergency Service Changes	Information	4:05
8. Para-Taxi Debit Card (PEX) Pilot Program Update	Information	4:15
9. One Seat Regional Ride Pilot Program Update	Information	4:25
10. Go Tri-Valley Update	Information	4:30
11. Shared Autonomous Vehicle (SAV) Update	Information	4:35
12. Service Updates & Concerns	Discussion	4:40
13. Adjournment		5:00

I hereby certify that this agenda was posted 72 hours in advance of the noted meeting.

Jennifer Suda

12/29/2020

On request, the Livermore Amador Valley Transit Authority will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. A written request, including name of the person, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service should be sent at least seven (7) days before the meeting. Requests should be sent to:

*Executive Director
Livermore/Amador Valley Transit Authority
1362 Rutan Court, Suite 100
Livermore, CA 94551
Fax: 925.443.1375
Email: frontdesk@lavta.org*

AGENDA

ITEM 5

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

Tri-Valley Accessible Advisory Committee

DATE: Wednesday, November 4, 2020

PLACE: Zoom Teleconference

TIME: 3:30 p.m.

DRAFT MINUTES

1. Call to Order

The TAAC Chair Herb Hastings called the meeting to order at 3:32 pm.

Members Present:

David Weir	City of Livermore
Judith LaMarre	City of Livermore
Michael Balero	City of Livermore – Alternate
Shawn Costello	City of Dublin
Connie Mack,	City of Dublin
Donna Singer	City of Dublin – Alternate
Herb Hastings	County of Alameda
Kulwant Singh	County of Alameda – Alternate
Amy Mauldin	Social Services Member
Rachel Prater	Social Services Member
Diana Houghtaling	Social Services Member
Shay Roberson	Social Services Member – Alternate
Esther Waltz	PAPCO Representative

Staff Present:

Toan Tran	LAVTA
Kadri Kulm	LAVTA
Jennifer Suda	LAVTA
Clifton Crabtree	MTM
Christian Pereira	MV

2. **Roll Call**
Costello/ Waltz
3. **Approval of Agenda and Modifications in necessary**
Waltz/Costello
4. **Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**
None.
5. **Minutes of the September 2, 2020 meetings of the Committee**
Approved.
Weir/Waltz
6. **Fares Update**
Staff updated the committee that given the current environment and the economic impact of the pandemic LAVTA is postponing the fare increases that were initially scheduled for January 1, 2021 by one year to January 1, 2022.
7. **Paratransit Operations and Maintenance RFP Update**
LAVTA informed the committee that the responses/proposals for LAVTA's RFP have been received and reviewed, and the interviews with the proposers have been conducted. LAVTA is currently in the process of selecting a new contractor.
8. **PAPCO Report**
The report will be provided at the next meeting.
9. **Service Updates and Concerns**
Staff informed the committee of the one-seat regional ADA-paratransit ride program, which is led by County Connection, is now live. With this program the riders will not have to transfer between vehicles when going to County Connection LINK service area.

The members discussed face coverings' requirement onboard fixed route and Dial-A-Ride vehicles. Staff said that drivers have disposable masks available for passengers without face coverings.
10. **Adjournment**
Meeting adjourned at 4:12 pm

AGENDA

ITEM 7

LAVTA Seeks Public Input on COVID-19 Emergency Service Changes

The Livermore Amador Valley Transit Authority (LAVTA) is seeking public input on emergency service changes that were implemented as a result of the COVID-19 pandemic.

Background

When Alameda County's Shelter in Place Order took effect in mid-March, all schools in the Tri-Valley had already decided to discontinue in-person instruction. As a result, LAVTA's first emergency service change was to cease operation of services on Routes 601-611 serving schools in the Pleasanton Unified School District and on Routes 501-504 serving schools in the Dublin Unified School District.

Overall ridership on LAVTA services dropped by approximately 90% during the first week of the Shelter in Place Order. As a result, LAVTA staff developed a five level service reduction plan to provide a safety net level of service for essential functions while preserving resources by reducing or eliminating services with extremely low utilization. [Click here](#) for a detailed description of the service levels. The following briefly describes the service levels:

- Level 1 – School services discontinued . Implemented Friday March 13.
- Level 2 – In addition to Level 1 changes, service on Routes 10R and 30R reduced from every 15 minutes to every 30 minutes. Service on Routes 2, 20X and 580X discontinued because of low ridership and availability of alternative service. Implemented Monday March 23.
- Level 3 – In addition to Level 2 changes, Routes 1, 3, 8, 14 and 15 operate on weekend schedules. Routes 11 and 70X discontinued due to low ridership. All service after 11pm discontinued. Implemented Monday April 6 and is the level of service currently operated.
- Level 4 – In addition to Level 3 changes, Routes 3, 8 and 14 would operate during peak hours only. Has not been used thus far.
- Level 5 – All service discontinued due to public health mandates or other circumstances beyond our control. Has not been used thus far.

Full details of LAVTA's response to the pandemic, including the emergency service changes and the public input process are available [here](#).

Public Input Process

Public input on these emergency services changes are being solicited in accordance with the LAVTA Board of Directors' adopted public input process for changes to fares and service, which was adopted in 2008. One component of that policy requires the solicitation of public input when emergency service changes have been in place for more than 180 days. Comments received as part of this process will be summarized and provided to the Wheels Board of Directors. Comments may be submitted by email to info@lavta.org or by postal mail to: COVID Service Change Comments, LAVTA, 1362 Rutan Court, Suite 100, Livermore, CA 94551. Comments may also be faxed to (925) 443-1375.

The deadline for submitting input is January 20, 2021 at 5 pm.

AGENDA

ITEM 8



NEW! WHEELS PARA-TAXI DEBIT CARD (PEX)

WHAT IS PEX?

The Wheels Para-Taxi program now offers a new convenient payment method. Para - Taxi Debit Card (PEX) - The Debit Card is offered in addition to the previously available reimbursement - based payment method.

WHAT ARE THE ADVANTAGES OF PEX?

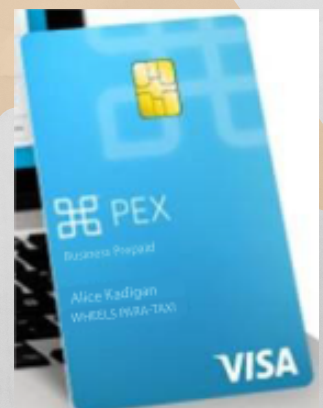
The advantages of the Debit Card over the reimbursement-based method include only paying the already discounted fare for your rides (you pay 15% and Wheels will pay \$85 up to \$20 maximum per ride) instead of having to pay the full fare up front and wait for reimbursement, and not having to fill out and submit any paperwork/receipts.

**NO MORE
WAITING FOR
REIMBURSEMENTS
OR
FILLING OUT
REIMBURSEMENT
FORMS**

HOW DOES IT WORK?

You will simply load 15% of the total value on the card either in person at the Wheels Administrative Office, or at the Livermore Transit Center, or by calling the Wheels Office with your credit or debit card (other than the Para-Taxi debit card) at 925-455-7500, and Wheels will add the other 85%. For example, when you add \$15 on your card, Wheels will add \$85, and there will be \$100 total on the card. Other Para-Taxi rules and parameters still apply.

85% DISCOUNT



RULES

Wheels will cover 85% up to \$20 maximum per one-way ride, the maximum amount that can be charged on the Para-Taxi Debit Card for one ride is \$23.53 (85% or \$20 Wheels portion and 15% or \$3.53 rider's portion). Similarly, the maximum amount that can be charged on the debit card per month is \$235.30 (\$200 paid by Wheels and \$35.30 paid by the passenger). If the ride costs more than \$23.53, the rest would have to be covered by the rider using a different payment method or you may choose to use the reimbursement-based system to pay for these rides.

If you are a wheelchair user and are using a wheelchair accessible taxi cab, then Wheels will cover the accessible cab surcharge (\$10) in addition to the up to \$20 per ride. In this case the maximum amount that can be charged on the PEX card per ride is \$33.53 and up to \$335.30 per month.

Your trip needs to start within Wheels service area –
Dublin, Livermore, or Pleasanton.

HOW DO I GET THE PEX CARD?

If you are currently a Wheels Dial-A-Ride rider and are interested in the Para-Taxi Debit Card, please call us at
925-455-7500.

