



# 15-Month Pilot Program with County Connection

- The pilot started on April 1, 2021 and will run until June 30, 2022
- County Connection's operations and maintenance contractor Transdev provides ADA paratransit O&M for LAVTA:
  - Reservations Call Center located in Concord and shared with County Connection
  - Dispatching, vehicles, drivers (located in LAVTA service area and dedicated to LAVTA)



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- LAVTA provides ADA certifications function
- Purpose of the pilot:
  - Cost savings through economies of scale
  - Enhancing user experience