

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY

CORRESPONDENCE

SUBJECT: Projects & Services Committee Correspondence (April 25, 2022)

#	Date Rec'd	Sender	Subject
1	April 25, 2022	Weston Montgomery	Agenda Item 5 – Public Comment for Service Recovery Process

From: [Montgomery, Weston Cruz](#)
To: [Front Desk](#)
Subject: Public Comment – 4/25/2022
Date: Monday, April 25, 2022 3:48:04 PM
Attachments: [image001.png](#)

Good afternoon,

Not sure if you'll receive this in time for today's meeting; you're welcome to use it during next month's meeting.

Name: Weston Montgomery
Agenda Topic: Service Recovery Process

“I am a resident of Oakland who commutes via car to Lawrence Livermore 3-4 days a week. I reached out back in November to the Wheels Help Line about the 20X route. They told me that route had to be suspended due to a shortage of bus drivers, and they would get back to me if anything changed. I was delighted when I received an email on April 19th about the 20x coming back on June 6th. This service would remove much of the mental and financial stress of my daily commute to work. It sounds like many other Lab employees are interested in this service as well. I believe we can sustain a decent ridership if Wheels works with LLNL to effectively advertise this service (as well as pre-tax public transit benefits) through its internal website and new-hire orientation. I look forward to using this service when it comes back in June. Thank you.”

Regards,
Weston



Weston Montgomery (he/him)
Target Fabrication Engineer | NIF&PS

