

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

Tri-Valley Accessible Advisory Committee

DATE: Wednesday, November 3, 2021

PLACE: Zoom Teleconference

TIME: 3:30 p.m.

MINUTES

1. Call to Order

The TAAC Chair Herb Hastings called the meeting to order at 3:31 pm.

Members Present:

David Weir	City of Livermore
Judith LaMarre	City of Livermore
Michael Balero	City of Livermore – Alternate
Shawn Costello	City of Dublin
Connie Mack	City of Dublin
Donna Singer	City of Dublin – Alternate
Carmen Rivera-Hendrickson	City of Pleasanton (joined at 3:48pm)
Herb Hastings	County of Alameda
Kulwant Singh	County of Alameda - Alternate
Diana Houghtaling	Social Services Member
Amy Mauldin	Social Services Member
Shay Roberson	Social Services Member – Alternate (joined at 4:04pm)
Esther Waltz	PAPCO Representative

Staff Present:

Toan Tran	LAVTA
Kadri Kulm	LAVTA
Christian Pereira	MV Transit
Juana Lopez	Transdev
Christian Sanchez	Transdev

2. **Roll Call**
3. **Approval of Agenda and Modifications in necessary**
Hastings/Mack
4. **Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**
None.
5. **Minutes of the July 7, 2021 meetings of the Committee**
Approved.
Costello/Waltz
6. **Chair Report**
The Chair Herb Hastings told the committee members that he has been working with staff on the fixed route driver training, Dial-A-Ride Transit Manager App, and Go Tri Valley program. Both he and the Vice-Chair Shawn Costello met with LAVTA and MV staff to discuss their involvement in Wheels fixed route new driver sensitivity training. Mr. Hastings recently participated at a driver safety meeting and gave a presentation.
7. **Dial-A-Ride Customer Satisfaction Survey**
Staff informed the committee of the upcoming Dial-A-Ride customer satisfaction survey, which will be conducted by a third party consulting company. The respondents will have the option to complete the survey online or over the phone.
8. **PAPCO Report**
Esther Waltz and Herb Hastings gave an overview of the latest PAPCO meeting.
9. **Service Updates and Concerns**
The committee members were wondering if it would be possible to have 'hybrid' TAAC meetings in the future where members can participate either via Zoom or in person.
10. **Adjournment**
Meeting adjourned at 4:58 pm.