

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

TRI-VALLEY ACCESSIBLE ADVISORY COMMITTEE

AGENDA

DATE: Wednesday, September 4, 2024
PLACE: LAVTA Offices, Diana Lauterbach Room,
1362 Rutan Court, Suite 100, Livermore, CA
TIME: 3:30 p.m.

TELECONFERENCE LOCATIONS

NONE

Agenda Questions: Please call the Front Desk at (925) 455-7555 or send an email to frontdesk@lavta.org

Documents received after publication of the Agenda and considered by the TAAC Committee in its deliberation will be available for inspection only via electronic document transfer, due to the COVID-19 outbreak. See the COVID-19 provisions outlined below. Please call or email the Front Desk during normal business hours if you require access to any such documents.

MEETING PROCEDURE

This Tri-Valley Accessible Advisory Committee meeting will be conducted in person and on the web-video communication platform, Zoom. In order to view and/or participate in this meeting remotely, members of the public will need to download Zoom from its website, www.zoom.us.

We encourage members of the public to access the meeting online using the web-video communication application, Zoom. Zoom participants will have the opportunity to speak during Public Comment. It is recommended that anyone wishing to participate in the meeting remotely complete the download process before the start of the meeting.

Public comments will also be accepted via email until 1:00 p.m. on Tuesday, September 3, 2024 at frontdesk@lavta.org. Please include “Public Comment – 9/4/2024” and the agenda item in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction.

There will be zero tolerance for any person addressing the Committee making profane, offensive and disruptive remarks, or engaging in loud, boisterous, or other disorderly conduct, that disrupts the orderly conduct of the public meeting.

How to listen and view meeting video:

- From a PC, Mac, iPad, iPhone or Android device click the link below:
<https://zoom.us/j/88469810964>
Passcode: TAAC1362
- To supplement a PC, Mac, tablet or device without audio, please also join by phone:
Dial: 1 (669) 900-6833
Webinar ID: 884 6981 0964
Passcode: 85607181

To comment by video conference, click the “Raise Your Hand” button to request to speak when Public Comment is being taken on the Agenda item. You will then be unmuted when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.

How to listen only to the meeting:

- For audio access to the meeting by telephone, use the dial-in information below:
Dial: 1 (669) 900-6833
Webinar ID: 884 6981 0964
Passcode: 85607181

*Please note to submit public comment via telephone dial *9 on your dial pad. The meeting’s host will be informed that you would like to speak. If you are chosen, you will be notified that your request has been approved and you will be allowed to speak. You will then dial *6 to unmute when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.*

To submit written comments:

- Provide public written comments prior to the meeting by email, to frontdesk@lavta.org

If you are submitting public comment via email, please do so by 1:00 p.m. on Tuesday, September 3, 2024 to frontdesk@lavta.org. Please include “Public Comment – 9/4/2024” and the agenda item to which your comment applies in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction

	Action Recommended by Staff	
1. Call to Order		3:30
2. Roll Call		
3. Approval of Agenda and Modifications if necessary	Action	
4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)	Information	3:35
5. Minutes of the July 10, 2024 meeting (please review prior to meeting)	Action	3:40
6. August Service Changes Update: - 10R Detour	Information	3:45
7. PAPCO Report	Information	4:05
8. Service Updates and Concerns	Discussion	4:10
9. Adjournment		4:30

I hereby certify that this agenda was posted 72 hours in advance of the noted meeting.

Jennifer Forsyth

LAVTA Administrative Services Department

8/29/2024

Date

On request, the Livermore Amador Valley Transit Authority will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. A written request, including name of the person, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service should be sent at least seven (7) days before the meeting.

Requests should be sent to:

*Executive Director
Livermore Amador Valley Transit Authority
1362 Rutan Court, Suite 100
Livermore, CA 94551
Fax: 925.443.1375
Email: frontdesk@lavta.org*

AGENDA

ITEM 5



LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

Tri-Valley Accessible Advisory Committee

DATE: Wednesday, July 10, 2024

PLACE: LAVTA Administrative Office

TIME: 3:30 p.m.

DRAFT MINUTES

1. Call to Order

LAVTA Director of Operations called the meeting to order at 3:30 pm.

Members Present:

Shawn Costello	City of Dublin
Judy LaMarre	City of Livermore
Susan O’Neill	City of Livermore – Alternate
Jennifer white	City of Pleasanton
Sue Tuite	City of Pleasanton – Alternate
Herb Hastings	County of Alameda
Jamie Renton	Social Services
Esther Waltz	PAPCO Representative

Staff Present:

Michael Tobin	LAVTA
Kadri Kulm	LAVTA
Christian Sanchez	Transdev
Victor Carranza	Big Star Transit
Princess Rhoades	Big Star Transit
Jon Sanders	CCCTA
Rosa Noya	CCCTA
Regina Flores	MV
Silvia Oliva	MV

2. Roll Call

- 3. Approval of Agenda and Modifications in necessary**
Waltz/Costello
- 4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**
None
- 5. Minutes of the May 1st, 2024 meeting of the Committee**
Approved.
Costello/Waltz
Renton abstained.
- 6. Welcome New Members**
Staff and committee members welcomed the new members Jamie Renton representing Social Services, and Kyra Aasen, City of Livermore alternate. Staff briefly summarized the committee bylaws.
- 7. Election of Chair and Vice Chair**
The committee members elected Shawn Costello for the committee Chair position and Esther Waltz for the committee's Vice-Chair position.
Approved.
Rivera-Hendrickson/Waltz
- 8. Wheels Access Mobility Management**
Staff gave a presentation on Wheels Access, which is LAVTA's concept of agency's future mobility management program currently in early stages. The program would include the already existing Para-Taxi and One Seat Ride programs as well as Mobility Management (travel training/consultations, eligibility assessments).
- 9. PAPCO Report**
Esther Waltz talked about the last PAPCO meeting on June 24th. PAPCO elected their officers for FY25, approved the FY25 Paratransit Direct Local Distribution (DLD) Program plans, received an update on Transportation Network Company (TNC) Access for All program, and San Pablo Avenue Bus Lanes and Bike Lanes Project Update.
- 10. Service Updates and Concerns**
Members received an update on a light pole that has now been installed at the SB bus stop on Livermore and Portola. Members brought to staff's attention a few other bus stop related issues. Shawn Costello reported a destination sign at a bus

stop that was too high for him to see from his wheelchair, and Susan O'Neill reported a bus stop on East Avenue that had no lighting.

Judie LaMarre mentioned she has been having issues scheduling rides for Sundays to church as she is having a hard time getting the desired pick-up times. Transdev to follow up.

Herb Hastings informed the committee that he has been in communication with the City of Pleasanton and the Alameda County Fairgrounds in finding a solution for not having cars parked at the Wheels Route 52 bus stop at the Fairgrounds. He has also requested that the turnaround area be available to Route 52 to drop off passengers at the Fairgrounds.

11. Adjournment

Meeting adjourned at 4:41 pm.

AGENDA

ITEM 6



S T A F F R E P O R T

SUBJECT: August 2024 Service Change Update

FROM: Mike Tobin, Director of Operations

DATE: September 4, 2024

Action Requested

None – Information only.

Background

On August 10, 2024, LAVTA implemented a series of schedule changes on local, express and Rapid (mainline) routes to align with the new BART schedule that took effect August 12, 2024. In addition to schedule changes, in August LAVTA resumed operation of its supplemental bus service to middle and high schools across the Tri-Valley. In Dublin, these routes include 501 – 504 and the new route 201, which serves Emerald High School. Pleasanton is served by supplemental routes 601-611, while Livermore schools are served by mainline routes. The majority of the supplemental school service operates as "trippers", which are dedicated individual trips during the peak AM and PM hours scheduled to connect with the AM and PM bells. It's important to note that these "trippers" are not limited to students but are open to the general public as well.

Before each school year begins, LAVTA collaborates closely with its operations contractor staff to proactively address operational and logistical challenges that may arise from providing supplemental school services. Because LAVTA offers the “Try Transit to School” promotion with free rides on buses for the first few weeks of school, many routes experience heavy passenger loads.

Discussion

This year, there were multiple schedule changes for the supplemental school routes, including the following:

- **Dublin:**
 - **Route 201** began service to the newly opened Emerald High School

- Route 201 includes one bus in the AM, and two buses in the PM.
- These buses were “drained” or reassigned from Dublin High School Routes 501 and 502.
- Schedules for **Routes 501, 502, 503, 504** were adjusted to better connect to the bell times.
- **Pleasanton:**
 - Schedule for **Routes 602 (Del Prado Park) and 604 (Fairlands)** was adjusted to better time with Foothill High School.

The Try Transit to School promotion runs from August 8 - August 31, offering free rides for all middle and high school students throughout the Tri-Valley.

School bus service for the Pleasanton Unified School District began on August 8th, followed by the Dublin Unified School District and Livermore Unified School District on August 13th. In preparation for the school year, LAVTA and MV management staff were strategically positioned at various schools across the service area. These team members acted as ambassadors, assisting with student inquiries, ensuring the safe and orderly boarding of buses, and addressing any behavioral concerns among student riders.

Daily staff meetings have been held to review scheduling, assess passenger counts from the previous day, and proactively address any concerns regarding passenger overloads or crowded bus stops. During the first two weeks of service, nearly all school routes faced on-time performance challenges, which are expected to improve as traffic conditions normalize after Labor Day.

While most supplemental school routes have seen strong ridership, several Pleasanton routes have experienced heavy passenger loads. A heavy load is generally defined as carrying 1.5 times the seated capacity of a 40-foot bus, which equates to more than 60 passengers. The routes most affected include Routes 602 & 604 (Foothill High School), and Route 606 (Pleasanton Middle School) in the afternoon, as well as Routes 603 and 610 (Hart Middle School) in the morning. To mitigate these high passenger loads, Operations has been deploying additional overflow buses as manpower allows. It is anticipated that loads will normalize once the Try Transit campaign has ended in early September.

Recommendation

Receive and file an update from staff on the August service change.