

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

TRI-VALLEY ACCESSIBLE ADVISORY COMMITTEE

AGENDA

DATE: Wednesday, May 7 2025
PLACE: Bray Community Room, Dublin Civic Center,
100 Civic Plaza, Dublin, CA 94568
TIME: 3:30 p.m.

TELECONFERENCE LOCATIONS

NONE

Agenda Questions: Please call the Front Desk at (925) 455-7555 or send an email to frontdesk@lavta.org

Documents received after publication of the Agenda and considered by the TAAC Committee in its deliberation will be available for inspection only via electronic document transfer, due to the COVID-19 outbreak. See the COVID-19 provisions outlined below. Please call or email the Front Desk during normal business hours if you require access to any such documents.

MEETING PROCEDURE

This Tri-Valley Accessible Advisory Committee meeting will be conducted in person and on the web-video communication platform, Zoom. In order to view and/or participate in this meeting remotely, members of the public will need to download Zoom from its website, www.zoom.us.

We encourage members of the public to access the meeting online using the web-video communication application, Zoom. Zoom participants will have the opportunity to speak during Public Comment. It is recommended that anyone wishing to participate in the meeting remotely complete the download process before the start of the meeting.

Public comments will also be accepted via email until 1:00 p.m. on Wednesday, May 7, 2025 at frontdesk@lavta.org. Please include "Public Comment – 5/7/2025" and the agenda item in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction.

There will be zero tolerance for any person addressing the Committee making profane, offensive and disruptive remarks, or engaging in loud, boisterous, or other disorderly conduct, that disrupts the orderly conduct of the public meeting.

How to listen and view meeting video:

- From a PC, Mac, iPad, iPhone or Android device click the link below:
<https://zoom.us/j/88469810964>
Passcode: TAAC1362
- To supplement a PC, Mac, tablet or device without audio, please also join by phone:
Dial: 1 (669) 900-6833
Webinar ID: 884 6981 0964
Passcode: 85607181

To comment by video conference, click the “Raise Your Hand” button to request to speak when Public Comment is being taken on the Agenda item. You will then be unmuted when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.

How to listen only to the meeting:

- For audio access to the meeting by telephone, use the dial-in information below:
Dial: 1 (669) 900-6833
Webinar ID: 884 6981 0964
Passcode: 85607181

*Please note to submit public comment via telephone dial *9 on your dial pad. The meeting’s host will be informed that you would like to speak. If you are chosen, you will be notified that your request has been approved and you will be allowed to speak. You will then dial *6 to unmute when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.*

To submit written comments:

- Provide public written comments prior to the meeting by email, to frontdesk@lavta.org

If you are submitting public comment via email, please do so by 1:00 p.m. on Tuesday, May 7, 2025 to frontdesk@lavta.org. Please include “Public Comment – 5/7/2025” and the agenda item to which your comment applies in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction

	Action Recommended by Staff	
1. Call to Order		3:30
2. Roll Call		
3. Approval of Agenda and Modifications if necessary	Action	
4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)	Information	3:32
5. Minutes of the March 5, 2025 meeting (please review prior to meeting)	Action	3:35
6. TAAC Recruitment for FY26	Information	3:40
7. Para-Taxi Reimbursement Program Modifications	Action	3:45
8. Wheels Access Update	Information	3:55
9. Potential Rescheduling of July 2nd Meeting	Action	4:05
10. Service Verbal PAPCO Report	Information	4:10
11. Service Updates and Concerns	Discussion	4:15
12. Adjournment		4:30

I hereby certify that this agenda was posted 72 hours in advance of the noted meeting.

/s/ Lynn Domagas

LAVTA Executive Assistant

Date 5/2/2025

On request, the Livermore Amador Valley Transit Authority will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. A written request, including name of the person, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service should be sent at least seven (7) days before the meeting. Requests should be sent to:

*Executive Director
Livermore Amador Valley Transit Authority
1362 Rutan Court, Suite 100
Livermore, CA 94551
Fax: 925.443.1375
Email: frontdesk@lavta.org*

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

Tri-Valley Accessible Advisory Committee

DATE: Wednesday, March 5, 2025

PLACE: LAVTA Administrative Office

TIME: 3:30 p.m.

DRAFT MINUTES

1. Call to Order

The Chair Shawn Costello called the meeting to order at 3:30 pm.

2. Roll Call

Members Present:

Shawn Costello	City of Dublin
Susan O'Neill	City of Livermore – Alternate – arrived at 3:57pm
Carmen Rivera-Hendrickson	City of Pleasanton
Jennifer White	City of Pleasanton
Sue Tuite	City of Pleasanton – Alternate
Herb Hastings	County of Alameda
Amy Mauldin	Social Services – arrived at 3:35pm

Staff Present:

Michael Tobin	LAVTA
Kadri Kulm	LAVTA
John Sanderson	County Connection
Christian Sanchez	Transdev
Victor Carranza	Big Star Transit
Daisha Smith	MV

3. Approval of Agenda and Modifications if necessary

Approved.

Hastings/ Rivera-Hendrickson

4. **Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**
None
5. **Minutes of the January 8, 2025 meeting of the Committee**
Approved.
Hastings/ Rivera-Hendrickson
6. **TAAC Recruitment**
LAVTA is recruiting for TAAC membership for FY26. The deadline for the applications is April 21, 2025. Staff will be issuing a press release shortly.
7. **LAVTA Annual Program Submittal for ACTC**
Staff talked about the paratransit program plan for FY26 that was submitted to ACTC on February 28, 2025. LAVTA's portion of the projected Measure BB revenues for paratransit for the next fiscal year is \$924,303.
8. **Potential Route 10 Summer Modifications Update**
Staff presented an update of plans for the June 2025 service change, including results from a survey conducted on East Avenue, as well as plans for a two-part 10R detour in Downtown Pleasanton over the Summer. The committee discussed the item and provided feedback to staff on the 10R detour. Staff will be developing a long-term solution and is expecting to conduct extensive public outreach this Fall. The target date for permanent change is Summer 2026. Sue Tuite recommended that TAAC members test-run the new route.
9. **Tri-Valley Passenger Facilities Enhancement Project Update**
This project involves passenger facing improvements for the East Dublin BART station, Las Positas College, and the Lawrence Livermore National Lab transit stops. Upgrades to enhance the transit experience will include updated shelters/canopies, enhanced lighting, modern real-time wayfinding signs, benches, trash cans, and bicycle racks. The contractor is working with the three property owners to ensure our proposed solutions are acceptable and reviewing possible integration opportunities with Iron Horse trail and Wayfinding projects at Dublin Pleasanton BART. The next step is to progress to the 35% design phase. Susan O'Neill said that better lighting is needed at bus stops and some of the push buttons don't work.
10. **Verbal PAPCO Report**
There was no PAPCO report.

11. Service Updates and Concerns

Herb Hastings mentioned a Route 8 bus stop where passengers with mobility aids sometimes need to exit on the grass instead of a concrete strip due to how the bus is aligned with the curb. The MV Safety Manager responded that this stop can be added to her driver safety training field trip.

12. Adjournment

Meeting adjourned at 4:40 pm.

DRAFT

STAFF REPORT

SUBJECT: TAAC Recruitment for Terms Starting FY 2025/2026

FROM: Kadri Klm, Paratransit Planner

DATE: May 7, 2025

Action Requested

Information only.

Background

On June 30th 2025, terms will expire for five TAAC members:

- Sue Tuite – Dublin Representative
- Kyra Aasen – Livermore Representative
- Susan O’Neill – Livermore Alternate
- Jennifer White – Pleasanton Representative
- Kulwant Singh – Alameda County Alternate

Discussion

LAVTA received seven applications for 10 open positions starting in FY 2024/2025:

Dublin (1 member and 1 alternate needed):

- Sue Tuite – current Dublin member
- Andrea Renzulli – new applicant

Livermore (1 member and 1 alternate needed):

- Trish Ward – new applicant

Pleasanton (1 member and 1 alternate needed)

- Jennifer White – current Pleasanton member
- Jeffrey Jacobsen – former TAAC member

Alameda County (1 alternate needed)

- No applications received

Social Services Agencies (2 members and 1 alternate needed)

- Janeen Rubino-Brumm – new applicant
- Kathryn Gilbreth – new applicant

Next Steps

Per TAAC bylaws, LAVTA's Board of Directors will review the applications and select TAAC members. New appointees will be ratified at the Board's June meeting and start serving in the committee as of July 1, 2025.

Action Requested

Information only.

Attachments:

1. TAAC Applications Received
2. TAAC Term Expirations

Livermore Amador Valley
TRANSIT AUTHORITY



**Livermore Amador
Valley Transit
Authority
Tri-Valley Accessible**

Advisory Committee (TAAC)

APPLICATION INSTRUCTIONS

ELIGIBILITY REQUIREMENTS

Residents of Pleasanton, Dublin or Livermore who are elderly, disabled or care for someone who is disabled may apply to be the representative for their city or county. Persons employed in the social services field in the Tri-Valley area may apply for the Social services position only.

RESPONSIBILITIES

Members are expected to represent the viewpoint of the elderly and disabled community of the Tri Valley and provide input on the Wheels services. Members also act as liaisons for Wheels by informing the general public about Wheels services and policies. Meetings are held every other month and are scheduled for sixty (60) minutes. TAAC members will receive a free annual LAVTA fixed route bus pass. In addition, ADA paratransit eligible members can ride Dial-A-Ride service to and from TAAC meetings free of charge.

Appointments to the TAAC are made by the elected officials who make up the Wheels Board of Directors.

Please send the filled out application to:

**Attn: Kadri Kulm
LAVTA/Wheels
1362 Rutan Court, Suite 100
Livermore, CA 94551, or
kkulm@lavta.org**

APPLICATION FOR TAAC MEMBERSHIP

GENERAL INFORMATION

Name: Kathryn Gilbreth

Agency (if applicable): CityServe of the Tri-Valley

Address: [REDACTED]

City: Pleasanton

Zip: [REDACTED]

Home # N/A

Work # [REDACTED]

Mobile # [REDACTED]

Email address: [REDACTED]

Which of the following open positions are you applying for?
(May check more than one, if applicable.)

City of Dublin	<u>X</u>
City of Pleasanton	_____
City of Livermore	_____
Alameda County	_____
Social Services Agency	<u>X</u>

You are eligible for your position because you are

A resident of the City or County and are

Elderly _____

Disabled _____

A Caretaker for a Disabled person _____

Or

Employed in Social Services in the Tri-Valley X

1. Do you or your clients use Dial-A-Ride? If yes, how often?

Yes, the clients that I serve often use Dial-A-Ride roughly 3-4 times per week.

2. Do you or your clients use Fixed Route service? If yes, how often?

Yes, the clients that I serve often use a fixed route service roughly 6-8 times per week.

3. In a single statement, why do you want to be on this committee?

I am deeply committed to advocating for those who are often overlooked, with a background in supporting individuals with special needs, aging adults, and navigating grants administration. Through these experiences, I've witnessed firsthand the profound difference that compassionate, intentional voices can make in shaping real change. I want to serve on this committee to be a dedicated advocate—one who shows up with empathy and accountability—to ensure we create lasting, meaningful impact for the communities that need it most.

4. What skills and knowledge do you feel you bring to this committee?

I bring a diverse skill set to the committee, including advocacy, compassionate communication, program and care coordination, compliance, grants administration, and grant writing. With hands-on experience building trust and rapport with diverse communities across the Tri-Valley, I am deeply passionate about creating inclusive programs and services that meet the needs of everyone, ensuring no one is left behind.

5. Will you be able to attend meetings during regular business hours? How flexible is your schedule?

Yes, I will be able to attend meetings scheduled during regular business hours. My workplace is understanding and accommodating of my schedule and needs.

6. Please include any additional information that may assist the decision-making process.

I lead with integrity, empathy, and a genuine commitment to serving my community. With a deep understanding of the resources and systems that support aging and disabled populations, I excel in collaborating with cross-functional teams, stakeholders, and families. I am confident in my ability to effectively communicate critical information, ensuring those needing supportive services receive the help they deserve. I currently serve as the lead program manager for RideCare Transportation with CityServe of the Tri-Valley.

APPLICATION FOR TAAC MEMBERSHIP

GENERAL INFORMATION

Name Jeffrey Jacobsen

Agency (if applicable) N/A

Address [REDACTED]

City Pleasanton, CA Zip [REDACTED]

Home [REDACTED] Work # N/A Mobile # [REDACTED]

Email address: [REDACTED]

Which of the following open positions are you applying for?
(May check more than one, if applicable.)

City of Dublin	<u>✓</u>
City of Pleasanton	<u> </u>
City of Livermore	<u> </u>
Alameda County	<u> </u>
Social Services Agency	<u> </u>

You are eligible for your position because you are

A resident of the City or County and are

Elderly	<u> </u>
Disabled	<u>✓</u>
A Caretaker for a Disabled person	<u> </u>

Or

Employed in Social Services in the Tri Valley

1. Do you or your clients use Dial-A-Ride? If yes, how often?
yes, 5 times a week
2. Do you or your clients use Fixed Route service? If yes, how often?
NO.
3. In a single statement, why do you want to be on this committee?
Provide input on Wheels services
4. What skills and knowledge do you feel you bring to this committee?
very knowledgeable in dial a ride and paratransit services.
5. Will you be able to attend meetings during regular business hours? How flexible is your schedule?
yes, very flexible
6. Please include any additional information that may assist the decision making process.

END OF APPLICATION

APPLICATION FOR TAAC MEMBERSHIP

RECEIVED

GENERAL INFORMATION

APR 21 2025

Name Andrea Renzulli

Livermore Amador Valley
Transit Authority

Agency (if applicable) _____

MAILIN

Address _____

City Dublin

Zip _____

Home # _____

Work # _____

Mobile # _____

Email address _____

Which of the following open positions are you applying for?
(May check more than one, if applicable.)

City of Dublin

City of Pleasanton

City of Livermore

Alameda County

Social Services Agency

You are eligible for your position because you are

A resident of the City or County and are

Elderly

Disabled

A Caretaker for a Disabled person

Or

Employed in Social Services in the Tri Valley _____

I have volunteered
at senior centers.

I helped organize
an unofficial senior
support network
during the pandemic.

I was a caregiver
for several family
members over a
period of a few years

1. Do you or your clients use Dial-A-Ride? If yes, how often?

Although I personally have not used Dial-A-Ride, I have worked with / helped others who do.

2. Do you or your clients use Fixed Route service? If yes, how often?

I have used your fixed-route service. At one point I was using it five days a week. I now use it occasionally (perhaps once a month). However, I personally know many people who are regular riders / passengers (including Dublin High and Las Positas College students).

3. In a single statement, why do you want to be on this committee?

Public transit is a critical resource. I want to make sure that this resource meets the needs of our community (particularly its most vulnerable members) while increasing ridership and being fiscally responsible.

4. What skills and knowledge do you feel you bring to this committee?

I have a varied work background in education (college), counseling, finance (risk management and insurance), and government. I know how to listen to / collaborate with others, be an ardent advocate, make effective presentations, make sound decisions, and balance the books. Having used public transit in the Bay Area (bus, BART, train, light rail, ferry, etc.), I am aware of some of the major transportation issues.

5. Will you be able to attend meetings during regular business hours? How

flexible is your schedule? Yes. Your afternoon meetings should not pose a problem. My schedule should be flexible enough to accommodate some additional meetings and/or events.

6. Please include any additional information that may assist the decision

making process. In the last few years, I have discovered that our local public officials / decision-makers don't always listen to or respect residents — particularly seniors and those with disabilities. We can do better. If chosen, I will do all I can — on an advisory basis — to address problems and effect solutions.

END OF APPLICATION

**Livermore Amador Valley
TRANSIT AUTHORITY**



**Livermore Amador
Valley Transit
Authority
Tri-Valley Accessible**

Advisory Committee (TAAC)

APPLICATION INSTRUCTIONS

ELIGIBILITY REQUIREMENTS

Residents of Pleasanton, Dublin or Livermore who are elderly, disabled or care for someone who is disabled may apply to be the representative for their city or county. Persons employed in the social services field in the Tri-Valley area may apply for the Social services position only.

RESPONSIBILITIES

Members are expected to represent the viewpoint of the elderly and disabled community of the Tri Valley and provide input on the Wheels services. Members also act as liaisons for Wheels by informing the general public about Wheels services and policies. Meetings are held every other month and are scheduled for sixty (60) minutes. TAAC members will receive a free annual LAVTA fixed route bus pass. In addition, ADA paratransit eligible members can ride Dial-A-Ride service to and from TAAC meetings free of charge.

Appointments to the TAAC are made by the elected officials who make up the Wheels Board of Directors.

Please send the filled out application to:

**Attn: Kadri Kulm
LAVTA/Wheels
1362 Rutan Court, Suite 100
Livermore, CA 94551, or
kkulm@lavta.org**

APPLICATION FOR TAAC MEMBERSHIP

GENERAL INFORMATION

Name Janeen Rubino-Brumm

Agency (if applicable) _____

Address [REDACTED]

City Pleasanton

Zip [REDACTED]

Home # _____ Work # _____ Mobile # [REDACTED]

Email address: [REDACTED]

Which of the following open positions are you applying for?
(May check more than one, if applicable.)

City of Dublin _____

City of Pleasanton X _____

City of Livermore _____

Alameda County _____

Social Services Agency _____

You are eligible for your position because you are

A resident of the City or County and are

Elderly _____

Disabled _____

A Caretaker for a Disabled person X _____

Or

Employed in Social Services in the Tri Valley _____

1. Do you or your clients use Dial-A-Ride? If yes, how often?

My adult son uses Dial-A-Ride daily to his adult community day program

2. Do you or your clients use Fixed Route service? If yes, how often?

No, I do not.

3. In a single statement, why do you want to be on this committee?

I have been an advocate for the I/DD community for 28 years because of my son, Andrew. I also work with the I/DD community as the WorkAbility Specialist for PUSD, I have been deeply involved (board member & board president) with Sunflower Hill for over 11 years, and am on the board of the Alameda County Developmental Disabilities Council.

4. What skills and knowledge do you feel you bring to this committee?

Many years of experience with the I/DD community

5. Will you be able to attend meetings during regular business hours? How flexible is your schedule?

Yes, I will be able to attend during regular business hours if given notice so that I can plan around the meetings.

6. Please include any additional information that may assist the decision making process.

Thank you for the opportunity to serve our disabled population.

APPLICATION FOR TAAC MEMBERSHIP

GENERAL INFORMATION

Name Sue Tuite

Agency (if applicable) _____

Address [REDACTED]

City Dublin Zip [REDACTED]

Home # ~~918~~ - _____ Work # _____ Mobile # [REDACTED]

Email address: [REDACTED]

Which of the following open positions are you applying for?
(May check more than one, if applicable.)

City of Dublin	<input checked="" type="checkbox"/>
City of Pleasanton	<input type="checkbox"/>
City of Livermore	<input type="checkbox"/>
Alameda County	<input type="checkbox"/>
Social Services Agency	<input type="checkbox"/>

You are eligible for your position because you are

A resident of the City or County and are

Elderly ☐

Disabled ☒

A Caretaker for a Disabled person ☐

Or

Employed in Social Services in the Tri Valley ☐

1. Do you or your clients use Dial-A-Ride? If yes, how often?

yes I use Dial-A-Ride very often and I Love it.

2. Do you or your clients use Fixed Route service? If yes, how often?

yes I use fixed route a Lot

3. In a single statement, why do you want to be on this committee?

I love working with the TAAC Team

4. What skills and knowledge do you feel you bring to this committee?

I bring a Lot to the team I go out and look at stops and bring the info back to the Team.

5. Will you be able to attend meetings during regular business hours? How flexible is your schedule?

yes I'm very flexible

6. Please include any additional information that may assist the decision making process.

I am able to help in any way I can be of assistance.

END OF APPLICATION

Livermore Amador Valley
TRANSIT AUTHORITY



**Livermore Amador
Valley Transit
Authority
Tri-Valley Accessible**

Advisory Committee (TAAC)

APPLICATION INSTRUCTIONS

ELIGIBILITY REQUIREMENTS

Residents of Pleasanton, Dublin or Livermore who are elderly, disabled or care for someone who is disabled may apply to be the representative for their city or county. Persons employed in the social services field in the Tri-Valley area may apply for the Social services position only.

RESPONSIBILITIES

Members are expected to represent the viewpoint of the elderly and disabled community of the Tri Valley and provide input on the Wheels services. Members also act as liaisons for Wheels by informing the general public about Wheels services and policies. Meetings are held every other month and are scheduled for sixty (60) minutes. TAAC members will receive a free annual LAVTA fixed route bus pass. In addition, ADA paratransit eligible members can ride Dial-A-Ride service to and from TAAC meetings free of charge.

Appointments to the TAAC are made by the elected officials who make up the Wheels Board of Directors.

Please send the filled out application to:

**Attn: Kadri Kulm
LAVTA/Wheels
1362 Rutan Court, Suite 100
Livermore, CA 94551, or
kkulm@lavta.org**

APPLICATION FOR TAAC MEMBERSHIP

GENERAL INFORMATION

Name Trish Ward

Agency (if applicable) _____

Address [REDACTED]

City Livermore Zip [REDACTED]

Home # [REDACTED] Work # _____ Mobile # [REDACTED]

Email address: [REDACTED]

Which of the following open positions are you applying for?
(May check more than one, if applicable.)

City of Dublin	_____
City of Pleasanton	_____
City of Livermore	<u>✓</u>
Alameda County	_____
Social Services Agency	_____

You are eligible for your position because you are

A resident of the City or County and are

Elderly	_____
Disabled	_____
A Caretaker for a Disabled person	<u>✓</u>

Or

Employed in Social Services in the Tri Valley _____

1. Do you or your clients use Dial-A-Ride? If yes, how often?
Yes. Daily.
2. Do you or your clients use Fixed Route service? If yes, how often?
3. In a single statement, why do you want to be on this committee?
I would like to contribute to a streamlined, customer-centric, ease-of-use experience for all transit riders, from scheduling to pick up and drop off.
4. What skills and knowledge do you feel you bring to this committee?
I have built operational divisions in companies, run my own, and consult others to build, develop and maintain operational function, yield high sales and offer excellent customer experience.
5. Will you be able to attend meetings during regular business hours? How flexible is your schedule?
Yes. With notice, my schedule is very flexible.
6. Please include any additional information that may assist the decision making process.

END OF APPLICATION

APPLICATION FOR TAAC MEMBERSHIP

GENERAL INFORMATION

Name Jennifer White

Agency (if applicable) _____

Address [REDACTED] _____

City Pleasanton CA Zip [REDACTED] _____

Home # _____ Work # _____ Mobile # [REDACTED]

Email address: [REDACTED] _____

Which of the following open positions are you applying for?
(May check more than one, if applicable.)

City of Dublin	_____
City of Pleasanton	<u>✓</u>
City of Livermore	_____
Alameda County	_____
Social Services Agency	_____

You are eligible for your position because you are

A resident of the City or County and are

Elderly	_____
Disabled	<u>✓</u>
A Caretaker for a Disabled person	_____

Or

Employed in Social Services in the Tri Valley _____

1. Do you or your clients use Dial-A-Ride? If yes, how often?

No I don't at is time.

2. Do you or your clients use Fixed Route service? If yes, how often?

Yes I do I use them very often like every
everyday.

3. In a single statement, why do you want to be on this committee?

because really like lending about the bus in are
committee.

4. What skills and knowledge do you feel you bring to this committee?

I feel I'm bring I'm no li@ge about the but and
about committee

5. Will you be able to attend meetings during regular business hours? How flexible is your schedule?

Yes I will be able to attend.

6. Please include any additional information that may assist the decision making process.

I wood love to shar my information and
and I wood love to hlep dre committee.

END OF APPLICATION

Tri-Valley Accessible Advisory Committee (TAAC)
 Membership Directory for FY 2025
As of May 7, 2025

Dublin Representation

<i>Committee Seat</i>	<i>Term</i>	<i>Term Beginning</i>	<i>Term Conclusion</i>
Sue Tuite	1 year	July 2023	June 2025
Shawn Costello	2 years	July 2024	June 2026
VACANT (Alternate)			

Livermore Representation

<i>Committee Seat</i>	<i>Term</i>	<i>Term Beginning</i>	<i>Term Conclusion</i>
Judith LaMarre	2 years	July 2024	June 2026
Kyra Aasen	1 year	July 2024	June 2025
Susan O'Neill (Alternate)	2 years	July 2023	June 2025

Pleasanton Representation

<i>Committee Seat</i>	<i>Term</i>	<i>Term Beginning</i>	<i>Term Conclusion</i>
Jennifer White	2 years	July 2023	June 2025
Carmen Rivera-Hendrickson	2 years	July 2024	June 2026
VACANT (Alternate)			

Alameda County Representation

<i>Committee Seat</i>	<i>Term</i>	<i>Term Beginning</i>	<i>Term Conclusion</i>
Herb Hastings	2 years	July 2024	June 2026
Kulwant Singh (Alternate)	2 years	July 2023	June 2025

Social Services Representation

<i>Committee Seat</i>	<i>Term</i>	<i>Term Beginning</i>	<i>Term Conclusion</i>
Amy Mauldin	2 years	July 2024	June 2026
VACANT			
VACANT			
VACANT (Alternate)			

PAPCO Representative

<i>Committee Seat</i>	<i>Term</i>	<i>Term Beginning</i>	<i>Term Conclusion</i>
Esther Waltz	N/A	2014	Same as PAPCO Term

STAFF REPORT

SUBJECT: Para-Taxi Reimbursement Program Modifications

FROM: Kadri Klm, Paratransit Planner

DATE: May 7, 2025

Action Requested

Recommend that LAVTA Board of Directors approve the proposed changes to the Para-Taxi reimbursement-based portion of the program.

Background

LAVTA's popular same day Para-Taxi program offers ADA paratransit certified individuals the use of TNCs and select taxi companies at 85% discount per ride up to \$30 maximum discount per ride (the monthly maximum discount is \$300). This benefit can be accessed in two ways:

- Para-Taxi PEX debit card for immediate discount (preferred method), and
- Reimbursement-based method in which riders submit their reimbursement request form along with corresponding receipts to LAVTA and wait for reimbursement.

The proposed changes are for the **reimbursement-based portion** of the program only.

Discussion

To improve the administration of the program as well as customer experience, staff is proposing the following changes:

1. Change from the paper-based reimbursement request submittal process to fully electronic submittal in which participants email their paperwork, ie., trip receipts, to a specific LAVTA email address instead of mailing the

- hard copies. This will streamline the process and ensure faster reimbursement.
2. Change the reimbursement request period from within 90-days of the trip taken to within 30-days of the trip taken. Currently, receiving timely receipts is an obstacle, which makes it difficult for on-time reporting to funding agencies.
 3. Change from check-based payment to direct deposit only (via ACH), which ensures faster reimbursement.

Next Steps

This item is tentatively scheduled to go to the LAVTA Board of Directors at their June meeting. Upon their approval the program materials will be updated to reflect the changes, and the updates are tentatively scheduled to go live on July 1, 2025.

Recommendation

Recommend that LAVTA Board of Directors approve the proposed changes to the Para-Taxi Reimbursement-based portion of the program.

STAFF REPORT

SUBJECT: Potential Rescheduling of the July 2, 2025 TAAC Meeting

FROM: Kadri Klm, Paratransit Planner

DATE: May 7, 2025

Action Required

Discuss and approve the July TAAC meeting date.

Background

TAAC meetings traditionally take place every other month on the first Wednesday of the meeting month, which would make Wednesday, July 2nd the normally occurring next committee meeting date.

Discussion

Due to staff availability and proximity to the Fourth of July holiday staff asks the committee to consider other dates for the first meeting of the FY26. Staff asks the Committee to consider Wednesday, July 30th for the July TAAC meeting date.

At the July meeting the Committee will also establish the dates and locations for the rest of FY26 as stated in the TAAC bylaws.

The TAAC Bylaws SECTION 3.7(a) states: “The Committee shall meet quarterly as needed. The Committee shall establish the meeting schedule, meeting time, meeting sites for the regular meetings at the first regular meeting of the fiscal year.”

According to the committee bylaws SECTION 3.7. COMMITTEE MEETINGS (f) Accessibility “All meetings shall be conducted in the LAVTA jurisdiction and shall be in a location accessible by public transportation and accessible to persons with disabilities”.

Recommendation

Establish the July TAAC Meeting Date.

for seniors and persons with disabilities. Travel navigators will provide a customized approach to riders' mobility options based on their specific needs. Once a customer calls the Travel Navigators, a representative will learn more about their mobility goals and personal circumstances. With this information, the Travel Navigators will then help the individual to determine which programs best suit them - or a friend, client, or loved one.

2. ADA Paratransit eligibility determination phone/Zoom interviews.

Under the Wheels Access program LAVTA is requesting the contractor to conduct ADA paratransit eligibility assessment interviews over the phone or via Zoom/Teams in addition to paper applications. Paratransit eligibility is currently conducted in-house based on paper applications and the applicant's medical care professional's verification; however, prior to the Covid-19 pandemic, LAVTA's eligibility determination process included in-person assessments for all new and most re-certifying applicants in addition to the paper applications and medical care professional's verification.

3. Travel Training on fixed route

Travel training is a service available to the general public and offers the additional support passengers may need to feel comfortable using public transit. Because using public transit can be intimidating for some riders who are unfamiliar with the system, have special needs, or use mobility aids, an effective travel training program is essential to providing equitable access to public transit by empowering potential riders with the skills and knowledge to comfortably navigate LAVTA's fixed route transit system.

Next Steps

Proposals have been received and will be scored by the evaluation committee. Following scoring, the vendors will be invited for an interview. The preferred vendor will be recommended to the Board for contract award at an upcoming meeting. The Wheels Access program is tentatively scheduled to launch in summer 2025.

Action Requested

Information only.

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