

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

Tri-Valley Accessible Advisory Committee

DATE: Wednesday, May 7, 2025

PLACE: LAVTA Administrative Office

TIME: 3:30 p.m.

DRAFT MINUTES

1. Call to Order

The Vice Chair Esther Waltz called the meeting to order at 3:30 pm.

2. Roll Call

Members Present:

Judith LaMarre	City of Livermore
Susan O'Neill	City of Livermore – Alternate
Carmen Rivera-Hendrickson	City of Pleasanton
Jennifer White	City of Pleasanton
Sue Tuite	City of Pleasanton – Alternate
Herb Hastings	County of Alameda
Esther Waltz	PAPCO Representative

Staff Present:

Michael Tobin	LAVTA
Kadri Kulm	LAVTA
John Sanderson	County Connection
Christian Sanchez	Transdev
Jon Huynh	Transdev
Regina Flores	MV

Guests:

Cheryl Heyk	Attendant for Carmen Rivera-Hendrickson
Andrea Renzulli	TAAC applicant

3. Approval of Agenda and Modifications if necessary

Approved.
Hastings/ Rivera-Hendrickson

- 4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**

None

- 5. Minutes of the March 5, 2025 meeting of the Committee**

Approved.
Hastings/ Tuite

- 6. TAAC Recruitment**

LAVTA is recruiting for TAAC membership for terms starting in July, 2025. LAVTA board will ratify appointments at their June 2nd meeting.

- 7. Para-Taxi Reimbursement Program Modifications**

The TAAC recommends to the LAVTA Board of Directors approving changing the Para-Taxi reimbursement request period from the current within 90-days of the ride to within 60-days of the ride. TAAC did not approve going 100% from the current paper-based reimbursement request submittal to fully electronic process nor going 100% from check-based system to direct deposit only. TAAC is open to looking at the reimbursement request period again in a year and then possibly changing it from 60-days to either 45 or 30-days.

Approved.
Rivera-Hendrickson/Hastings

- 8. Wheels Access Update**

LAVTA released a Request for Proposals and received two proposals. With the RFP LAVTA is seeking for a third-party contractor to perform travel navigator consultations, travel training and ADA paratransit eligibility phone assessments.

- 9. Rescheduling of the July, 2025 TAAC meeting**

The committee approved rescheduling the next TAAC meeting for July 30, 2025 at 3:30pm. The location is the Bray Community Room at the Dublin Civic Center.

Approved.
White/Tuite

- 10. PAPCO Report**

Vice-Chair Waltz provided an overview of the latest PAPCO meeting as well as the PAPCO Paratransit Program Plan sub-committee meetings where several TAAC members participated. LAVTA program was approved unconditionally.

11. Service Updates and Concerns

Carmen Rivera-Hendrickson reported that on her way to PAPCO meeting in Oakland a small van was sent for her while she requires an oversized van. Christian Sanchez responded that Transdev is currently retraining call center staff. Christian added that due to current shortage of LAVTA drivers they are also using County Connection cutaway vehicles to provide LAVTA service in addition to vehicles dedicated to LAVTA service.

Carmen said she has been having problems with the way some drivers secure her motorized wheelchair on fixed route buses. Regina Flores responded that drivers are instructed not to take securement instructions from passengers.

Carmen also said she does not like the Route 3 schedule in the afternoons as she is having hard time getting to/from Kaiser. Mike Tobin said LAVTA will be looking at the schedules in August.

Herb Hastings reported that the Dial-A-Ride reservationist the day before had picked up saying 'thank you for calling County Connection' instead of LAVTA. Christian Sanchez said this is because the same call center is use for both services, but call center staff is being retrained.

12. Adjournment

Meeting adjourned at 4:45 pm.