

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

TRI-VALLEY ACCESSIBLE ADVISORY COMMITTEE

AGENDA

DATE: Wednesday, November 5, 2025

PLACE: **LAVTA Offices, Room 110**
1362 Rutan Court, Suite 100, Livermore

TIME: 3:30 p.m.

TELECONFERENCE LOCATIONS

NONE

Agenda Questions: Please call the Front Desk at (925) 455-7555 or send an email to frontdesk@lavta.org

Documents received after publication of the Agenda and considered by the TAAC Committee in its deliberation will be available for inspection only via electronic document transfer, due to the COVID-19 outbreak. See the COVID-19 provisions outlined below. Please call or email the Front Desk during normal business hours if you require access to any such documents.

MEETING PROCEDURE

This Tri-Valley Accessible Advisory Committee meeting will be conducted in person and on the web-video communication platform, Zoom. In order to view and/or participate in this meeting remotely, members of the public will need to download Zoom from its website, www.zoom.us.

We encourage members of the public to access the meeting online using the web-video communication application, Zoom. Zoom participants will have the opportunity to speak during Public Comment. It is recommended that anyone wishing to participate in the meeting remotely complete the download process before the start of the meeting.

Public comments will also be accepted via email until 1:00 p.m. on Wednesday, September 3, 2025 at frontdesk@lavta.org. Please include "Public Comment – 9/3/2025" and the agenda item in the subject line. In the body of the email please include your name. Public comments

submitted will be read during Public Comment and will be subject to the regular three-minute time restriction.

There will be zero tolerance for any person addressing the Committee making profane, offensive and disruptive remarks, or engaging in loud, boisterous, or other disorderly conduct, that disrupts the orderly conduct of the public meeting.

How to listen and view meeting video:

- From a PC, Mac, iPad, iPhone or Android device click the link below:
<https://zoom.us/j/88469810964>
Passcode: TAAC1362
- To supplement a PC, Mac, tablet or device without audio, please also join by phone:
Dial: 1 (669) 900-6833
Webinar ID: 884 6981 0964
Passcode: 85607181

To comment by video conference, click the “Raise Your Hand” button to request to speak when Public Comment is being taken on the Agenda item. You will then be unmuted when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.

How to listen only to the meeting:

- For audio access to the meeting by telephone, use the dial-in information below:
Dial: 1 (669) 900-6833
Webinar ID: 884 6981 0964
Passcode: 85607181

*Please note to submit public comment via telephone dial *9 on your dial pad. The meeting’s host will be informed that you would like to speak. If you are chosen, you will be notified that your request has been approved and you will be allowed to speak. You will then dial *6 to unmute when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.*

To submit written comments:

- Provide public written comments prior to the meeting by email, to frontdesk@lavta.org

If you are submitting public comment via email, please do so by 1:00 p.m. on Wednesday, September 3, 2025 to frontdesk@lavta.org. Please include “Public Comment – 9/3/2025” and the agenda item to which your comment applies in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction

	Action Recommended by Staff	
1. Call to Order		3:30
2. Roll Call		3:31
3. Approval of Agenda and Modifications if necessary	Action	
4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)	Information	3:32
5. Minutes of the September 3, 2025 meeting (please review prior to meeting)	Action	3:35
6. FY26 Fare Increase Proposal	Information	3:40
7. Dial-A-Ride Passenger Satisfaction Survey	Information	4:10
8. Chair's Report	Information	4:15
9. Verbal Service Updates & Concerns	Discussion	4:20
10. Adjournment		4:30

I hereby certify that this agenda was posted 72 hours in advance of the noted meeting.

/s/ Michelle Kumar

LAVTA Administrative Services Department

Date 10/31/2025

On request, the Livermore Amador Valley Transit Authority will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. A written request, including name of the person, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service should be sent at least seven (7) days before the meeting. Requests should be sent to:

*Executive Director
Livermore Amador Valley Transit Authority
1362 Rutan Court, Suite 100
Livermore, CA 94551
Fax: 925.443.1375
Email: frontdesk@lavta.org*

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

Tri-Valley Accessible Advisory Committee

DATE: Wednesday, September 3, 2025

PLACE: Bray Community Room, Dublin Civic Center,
100 Civic Plaza, Dublin, CA 94568

TIME: 3:30 p.m.

MINUTES

1. Call to Order

The Chair Herb Hastings called the meeting to order at 3:31 pm.

2. Roll Call

Members Present:

Susan O'Neill	City of Livermore
Sue Tuite	City of Dublin
Andrea Renzulli	City of Dublin – Alternate
Jennifer White	City of Pleasanton
Jeffrey Jacobsen	City of Pleasanton – Alternate
Herb Hastings	County of Alameda
Kathryn Gilbreth	Social Services
Amy Mauldin	Social Services
Esther Waltz	PAPCO Representative

Staff Present:

Christy Wegener	LAVTA
Michael Tobin	LAVTA
Kadri Kulm	LAVTA
Tamara Edwards	LAVTA
John Sanderson	County Connection
Renato Cruz	Transdev
Maple Wesley	Transdev
Regina Flores	MV
Rebecca Mitchell	MV

Amanda Rivera

MV

Guests:

Michael Conneran

Hanson Bridgett

3. Approval of Agenda and Modifications if necessary

Approved.

Waltz/White

4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

None

5. Committee Training on Robert's Rules

Michael Conneran from Hanson Brigett gave a presentation on Roberts Rules.

6. Minutes of the July 30, 2025 meeting of the Committee

Approved.

Waltz/Renzulli

7. FY26 Fare Increase Scenarios

Staff gave a presentation, which included a background and history of LAVTA's fare increases, comparator fares across the Bay Area, and presented four alternative fare increase scenarios for consideration in FY26. Committee members provided their feedback. Committee members were supportive of a 25-cent fare increase for paratransit from \$3.75 to \$4. There was also a suggestion for decreasing the age for senior fares on fixed route.

8. NB bus stop at First/Neal in Pleasanton

The TAAC has brought route 8 bus stop, located at First Street and Neal Street in Pleasanton, accessibility challenges to staff's attention. In August, LAVTA staff and City traffic engineering staff conducted a joint site visit to evaluate the operational feasibility and safety of boarding and alighting at this proposed location. Following the field review, it was determined that a 40-foot bus could safely serve the stop from the new pad.

9. TAAC Location in FY2026

Staff updated the committee on the FY26 meeting location. Staff attempted to reserve a meeting space at the Pleasanton Senior Center as TAAC had voted at their July 30th meeting, but found out that the senior center is not set up for

hosting public virtual meetings. The meeting will therefore be held at the LAVTA office in Livermore until a better solution is found.

10. Chair's Report

The Chair Herb Hastings requested an update on potential rerouting of Route 10 in downtown Pleasanton. Staff responded that the agency is hiring a consultant to conduct a full analysis and a report will be brought to the board at a later date.

12. Verbal Service Updates & Concerns

Jeff Jacobsen reported that the Dial-A-Ride vehicle, which transported him to the TAAC meeting had no working AC.

13. Adjournment

Meeting adjourned at 5:01 pm.

STAFF REPORT

SUBJECT: FY26 Fare Increase Proposal

FROM: David Mark, Director of Customer Experience

DATE: November 5, 2025

Action Requested

It is requested that the Committee provide feedback on the FY26 Fare Increase Proposal.

Background and Discussion

At the August Committee meetings, and at the September Tri-Valley Accessible Advisory Committee meeting, staff presented the justification for pursuing a FY26 fare increase. The presentation included the background of LAVTA's fare increases since 2000 and information about how LAVTA fares compare to those of other Bay Area transit agencies. Staff presented four different fare increase scenarios to the Committees during the meetings ranging from a base fare of \$2.25 to \$3.00, with corresponding increases to passes and discounts.

At the October Board meeting, the LAVTA Board directed staff to advertise a FY26 Fare Increase Proposal of up to (<) \$2.50, and directed staff to open the public comment period and set the public hearing for November 3. The full FY26 Fare Increase Proposal is shown below:

	Regular Single Ride	Regular Day Pass	Regular Monthly Pass	Senior/ADA Single Ride	Senior/ADA Day Pass	Senior/ADA Monthly Pass	Youth Fare (Clipper)
Current	\$2.00	\$3.75	\$60	\$1.00	\$1.75	\$22	\$1.60
Final Proposal	<\$2.50	<\$4.50	<\$75	<\$1.25	<\$2.25	<\$28	<\$2.25

	Paratransit
Current	\$3.75

Final Proposal	<\$4.50
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Staff estimates that between \$170,000-\$330,000 will be generated as a result of the fare increase.

Next Steps

Staff will receive the Committee's feedback on the FY26 Fare Increase Proposal. Any fare increases are required to follow LAVTA's Title VI and Public Hearing Policy.

After consideration of all public input received during the public comment period, a final staff recommendation will be brought to the Board of Directors in December with an anticipated implementation date of April 1, 2026 if approved.

Recommendation

Staff recommend the Committee review the FY26 Fare Increase Proposal and provide feedback to staff.

STAFF REPORT

SUBJECT: Dial-A-Ride Passenger Satisfaction Survey

FROM: Kadri Klm, Senior Paratransit Planner

DATE: November 5, 2025

Action Requested

None – Information only.

Background

LAVTA performs Dial-A-Ride passenger surveys to assess passenger satisfaction in order to continually improve service. The last survey was conducted two years ago.

Discussion

LAVTA is planning on issuing an RFP in November to hire a third-party vendor to conduct the survey. The survey is expected to include both email (online) and phone survey. The format and questions will be very similar to the previous surveys.

The overall aspects of the service to be surveyed include:

- Ride reservation process
- Ride pick-up
- Ride experience
- Drop-off
- Overall satisfaction

There will also be several questions about demographics, My Transit Manager app, Para-Taxi, and One-Seat Ride programs.

The survey is expected to be completed in January, 2026.

Action Requested

None – Information only.