

EXECUTIVE DIRECTOR'S REPORT

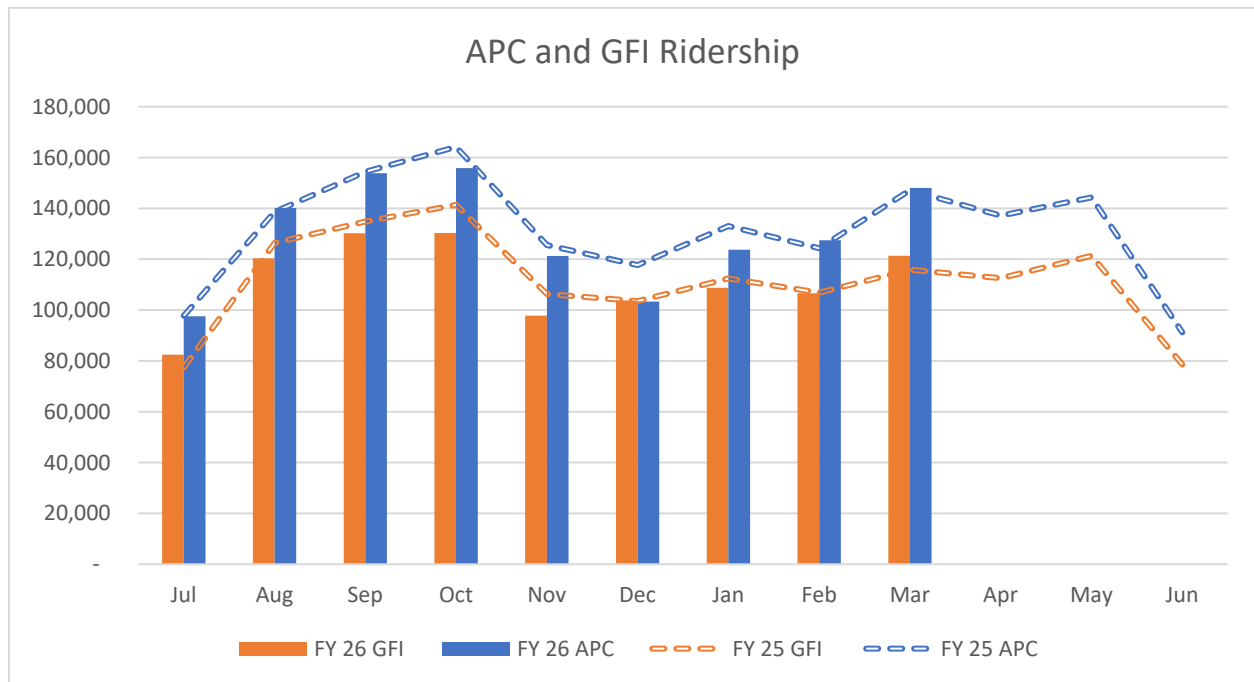
Service Development

March Ridership Highlights

Using farebox (GFI) data, systemwide ridership in March amounted to 121,338 unlinked boardings, an increase of 4.7% compared with the same month of last year. This was an improvement to the year-on-year (YoY) trend seen over the past few months (although we note that there was one more weekday in the month this year compared with March 2025).

Looking instead at automatic passenger counter (APC) data, the total March boarding count amounted to 148,038 - significantly higher than the counts recorded at the farebox. The agency will soon begin reporting summary ridership data based on the APC counts, pending a final database query model developed by our vendor TransTrack.

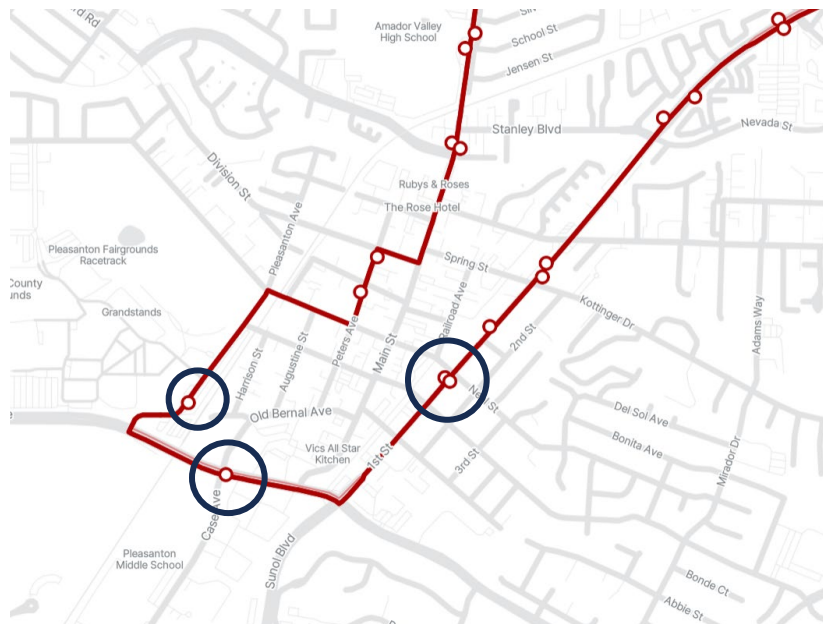
At the individual route level, the main trunk line 10R continued to trend down, while the 30R trended up. All of the routes that were new or restarted as part of the Wheels-in-Motion changes in the spring of 2024 continued trending up. Route 3 (Stoneridge) trended down. Route 8 (Hopyard) has been trending upward for the past several months, as has the Route 70X (I-680 Express).



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Route 10R Update

Beginning Friday, May 1st, the new alignment of the 10R in downtown Pleasanton went into effect. The current stop at Neal and First Street (sheltered stops) shifted to the existing Route 8 bus stop on First Street and Neal (non-sheltered). Staff is looking into installing a small bench at the northbound stop; there is an existing bench at the southbound stop. Furthermore, two additional pairs of stops will be activated, including pilot stops at Bernal and Case, as well as a new stop at the Alameda County Fairgrounds.



Wheels Access Update

The Wheels Access Program, run by LAVTA's contractor ADARide, launched on March 16th with an updated ADA Paratransit application that is available online for the first time. In the month of March ADARide completed seven ADA paratransit eligibility assessments, seven travel navigation consultations, and two virtual/phone travel trainings on fixed route. ADARide staff will also be part of the May 7th senior/disabled mobility outreach event at the Robert Livermore Community Center. LAVTA will be bringing a bus to the event; the outreach event will be taking place from 10am to Noon.

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Operational Effectiveness

On Time Performance Updates

At the beginning of February, staff implemented timing and logistical modifications to three routes that had prior on-time challenges. Using January vs. March (2026) as a comparison, the OTP improved on all three routes, as per the following table:

Route	OTP 01/2026	OTP 03/2026
2	63.7%	80.5%
4	85.4%	87.8%
14	75.9%	80.7%

Also, for Route 10R, an extra resource (bus) was added to the Sunday operation in order to address persistent delay issues, bringing its (Sunday) OTP up from 74.9% to 78.1% between January and March.

Go Tri-Valley Program Changes

On May 1, LAVTA implemented changes to the Go Tri-Valley Program, restricting the availability of the discount to trips that occur between 9pm-6am Monday-Sunday. Staff will be monitoring complaints.

Atlantis Entitlement Extension

On April 21, the City of Livermore's Planning Commission approved LAVTA's request for a one-year extension of the Atlantis project entitlement. The extension gives LAVTA until May 2027 to submit a building permit application for the site. Staff are developing an RFP to onboard a project manager to oversee the project.

Marketing and Communications

Las Positas Earth Day Event

Wheels attended Las Positas College's Earth Day event on April 22 in partnership with the Child Development team. Students, parents, and kids enjoyed a hands-on "Touch-a-Bus" experience while learning about the environmental benefits of public transit and green energy.



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Las Positas Run for Education April 25

Wheels attended the Los Positas Run for Education on April 25. Over 100 runners and attendees stopped by to learn more about Wheels and spin the prize wheel. Wheels participation supports its transit partnership with the college where all enrolled ride free with their student ID.



40th Birthday Photo Contest

LAVTA is conducting a social media photo contest inviting the community to share their pictures of the 40th Anniversary bus. Participants can enter by posting a photo of the 40th Anniversary Wheels bus on Facebook or Instagram, creating organic growth from the entry requirements of tagging the Wheels account and using #WheelsFreeAt40. Each month, one winner will be randomly selected from eligible entries. The prize is a \$50 gift card and logo gifts.



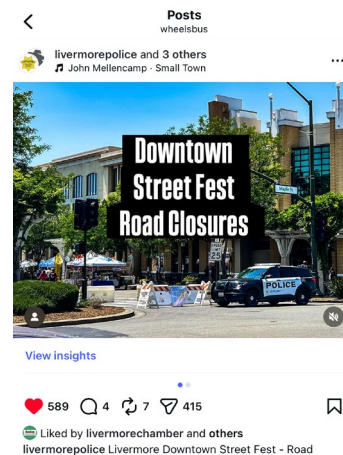
Summer Youth Ride Free:

The Summer Youth Ride Free promotion is a fare free period for students from May 29 – August 31, 2026. This initiative supports choice ridership and public transit trial by youth over the summer school break leading up to and during the first weeks of the 2026/27 school year.



April Social Media:

The overwhelming winner of greatest engagement for Wheels in April was a collaboration post with other Livermore municipal partners promoting the Livermore Downtown Street Fest, with 40,000 views, 589 “likes”, and 415 reshares. Free rides on routes 10R, 30R, and 15 were promoted in the post.



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Regional Partnerships and Advocacy

APTA Legislative Conference

Staff and Chair Testa attended the American Public Transportation Association's annual Legislative Conference in Washington D.C. Staff was be joined by coalition partners from County Connection and Tri Delta Transit during visits to the East Bay Federal Delegation. Meetings were held with staff from Congressman DeSaulnier and Garamendi's offices, as well as Senator Padilla and Schiff's offices.



JLAC State Audit

The draft report with findings and recommendations was made available for internal agency review April 27-30, 2026.

UC Davis Transit Research Symposium

On April 23, staff attended the 5th annual UC Davis Transit Research Symposium and Career Fair. The Career Fair was well attended by current and recently graduated students.

Proposed Changes to Cap and Invest

On April 29, LAVTA signed onto a California Transit Association letter voicing significant concerns the Proposed Amendments to the Regulation for the California Cap on Greenhouse Gas Emissions and Market-Based Compliance Mechanisms, released by the California Air Resources Board (CARB) on April 14, 2026. The Proposed Amendments impact to the GGRF, which over the next several years are expected to eliminate annual funding for several transit programs, including the Transit and Intercity Rail Capital Program (TIRCP), Low Carbon Transit Operations (LCTOP), and the Affordable Housing and Sustainable Communities (AHSC).

Organizational and Financial Management

Staffing Update:

Staff are recruiting for a Senior Operations Analyst to replace Ethan Yeung, who will be leaving LAVTA at the end of June. The recruitment was open from late March through April 16th; interviews were held the week of April 20th.

GFOA Award

LAVTA has once again received the Government Finance Officers Association of the United States and Canada (GFOA) Certificate of Achievement for Excellence in Financial Reporting for its annual comprehensive financial report (ACFR) for the year ended June 30, 2025. This

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certificate is the highest form of recognition in governmental accounting and financial reporting. LAVTA has received this certificate every year since 1998.

1. Board Statistics March 2026

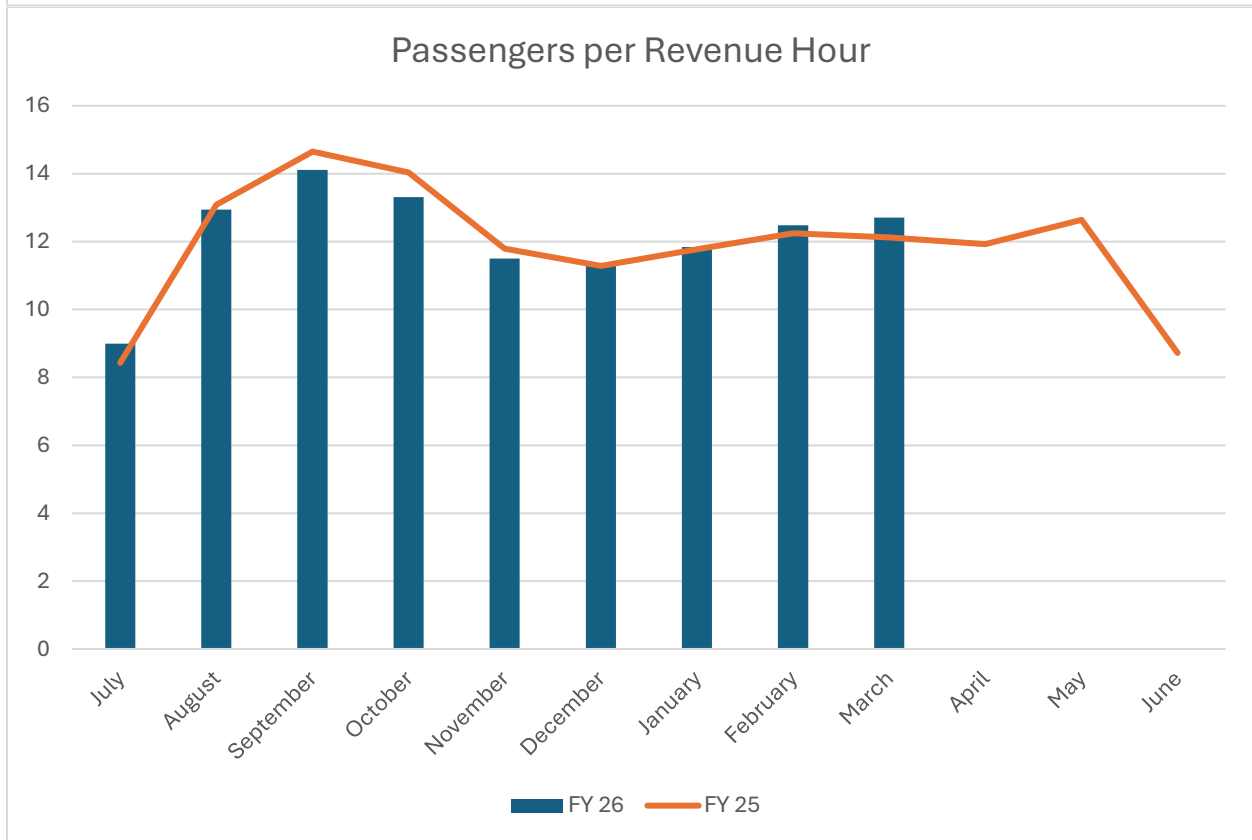
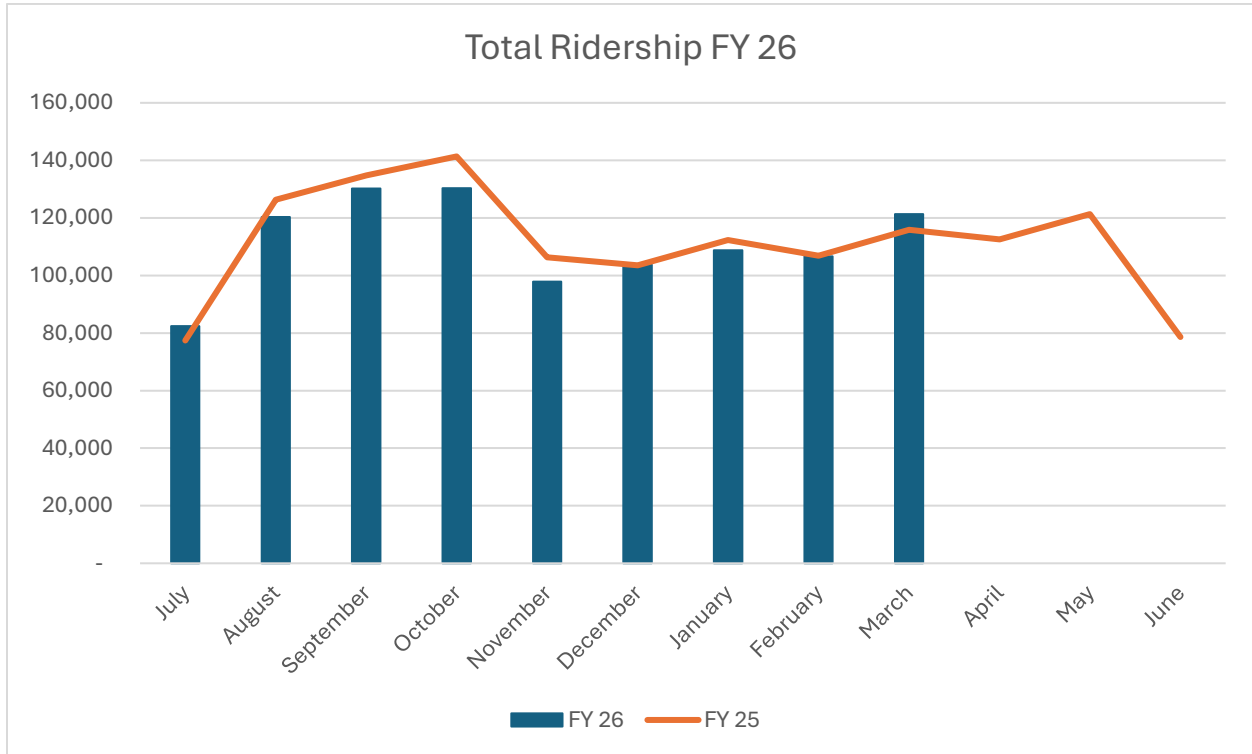


Fixed Route

Performance Indicator	Mar-25	Mar-26	Month Over Month % Change		Year Over Year % Change	
Total Ridership	115,879	121,338	14%	↑	5%	↑
Total Ridership FY To Date	1,024,980	1,001,669	N/A	—	-2.3%	↓
Fully Allocated Cost Per Passenger	\$13.91	\$14.60	-12%	↓	5%	↑
Average Weekday Ridership	4,849	4,933	-1%	↓	1.7%	↑
Average Saturday Ridership	1,633	1,725	12%	↑	6%	↑
Average Sunday Ridership	1,176	1,183	9%	↑	0.6%	↑
Passengers Per Revenue Hour	12.12	12.70	2%	↑	4.8%	↑
System-wide On-Time Performance	83.5%	82.8%	-0.2%	↓	-0.8%	↓
Preventable Accidents Per 100k Miles	1.28	0.00	0.00	—	-100%	↓
Customer Complaints Per 100k Boardings	16.40	10.71	27%	↑	-35%	↓
Miles Between Mechanical Failures	15,569	19,158	40%	↑	23%	↑



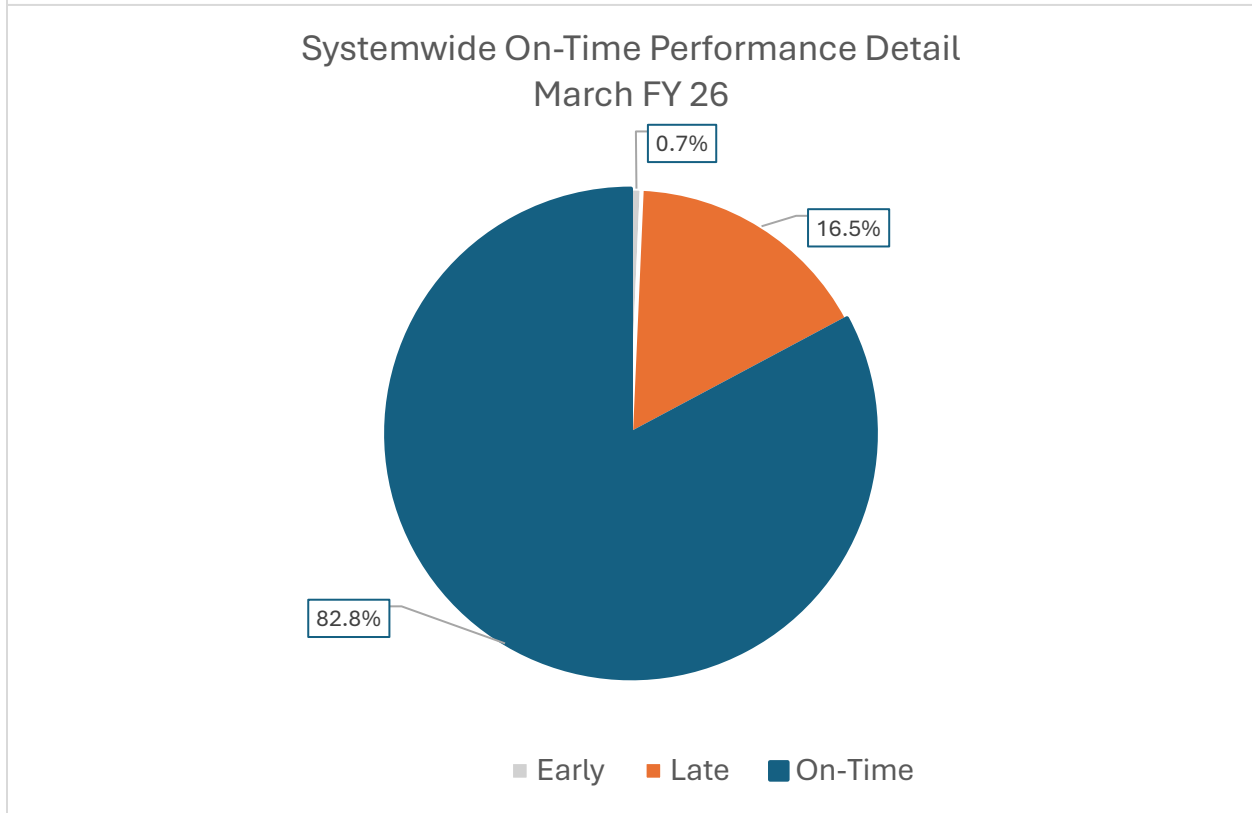
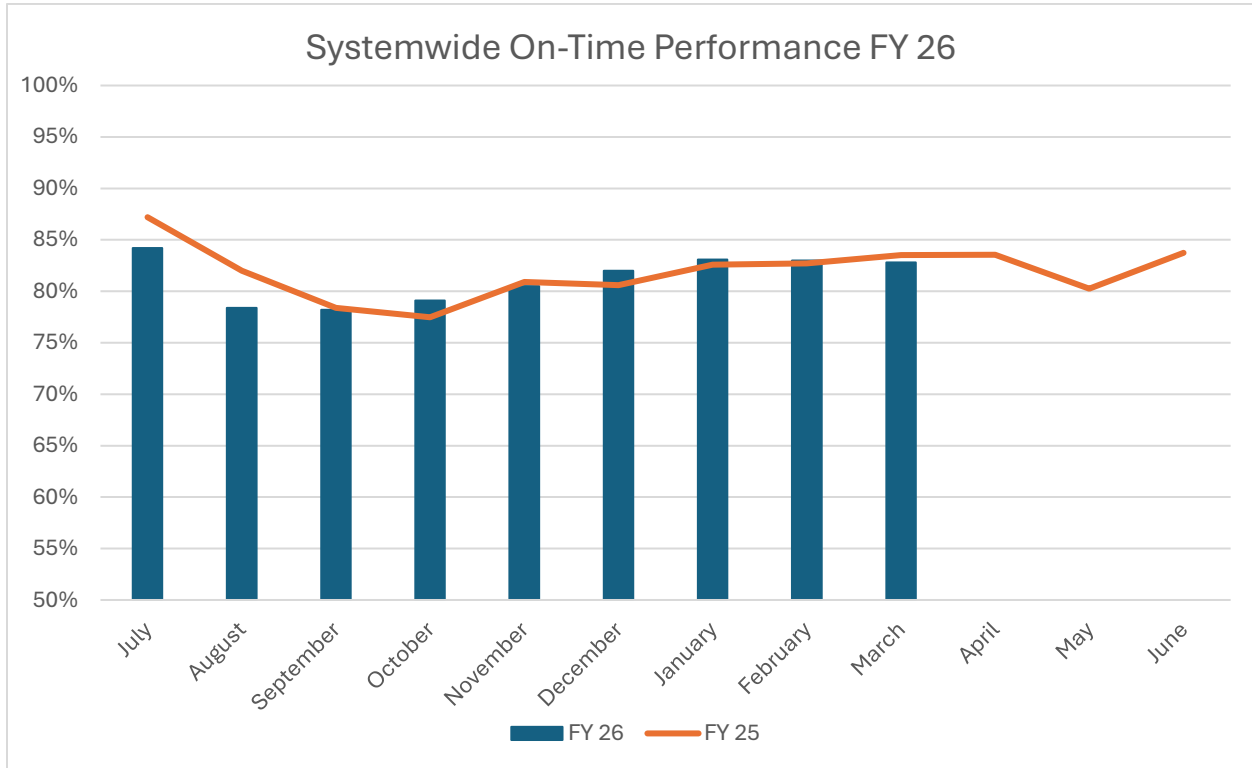
Fixed Route



Wheels System Performance
FY 2026 – March



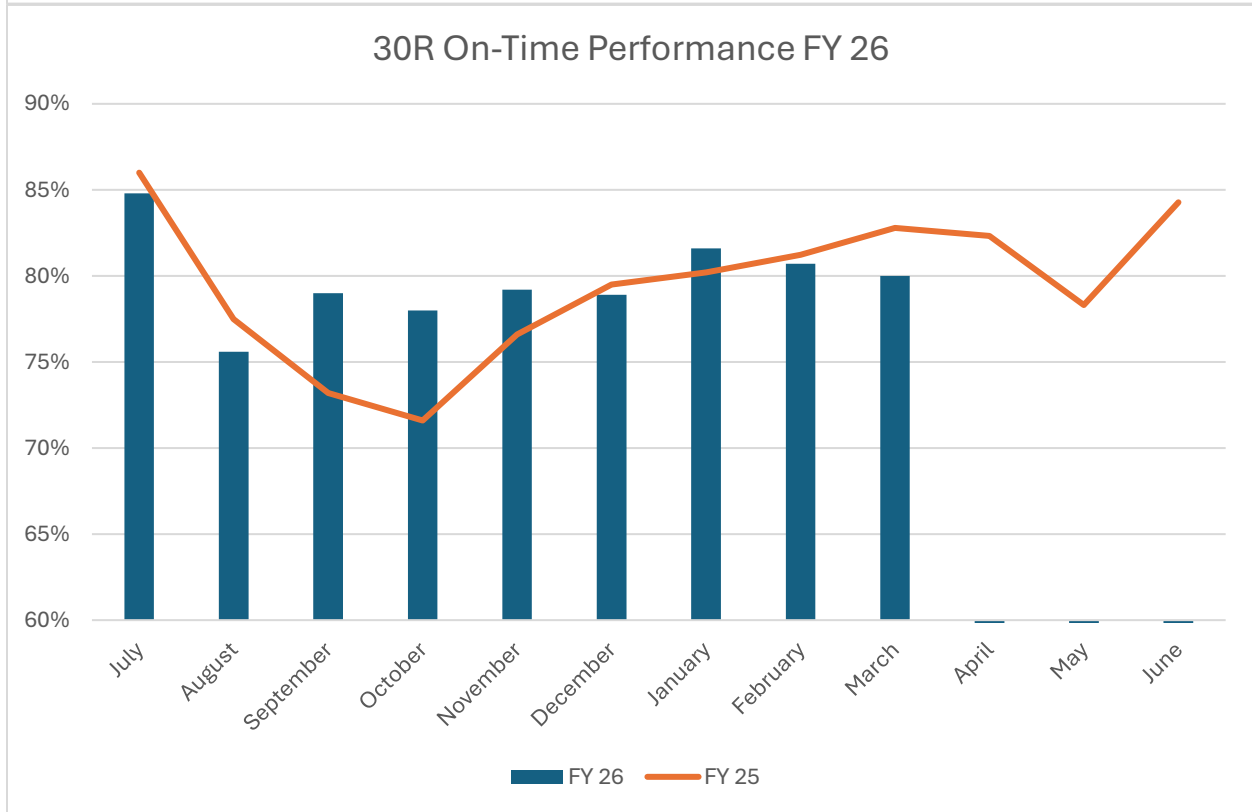
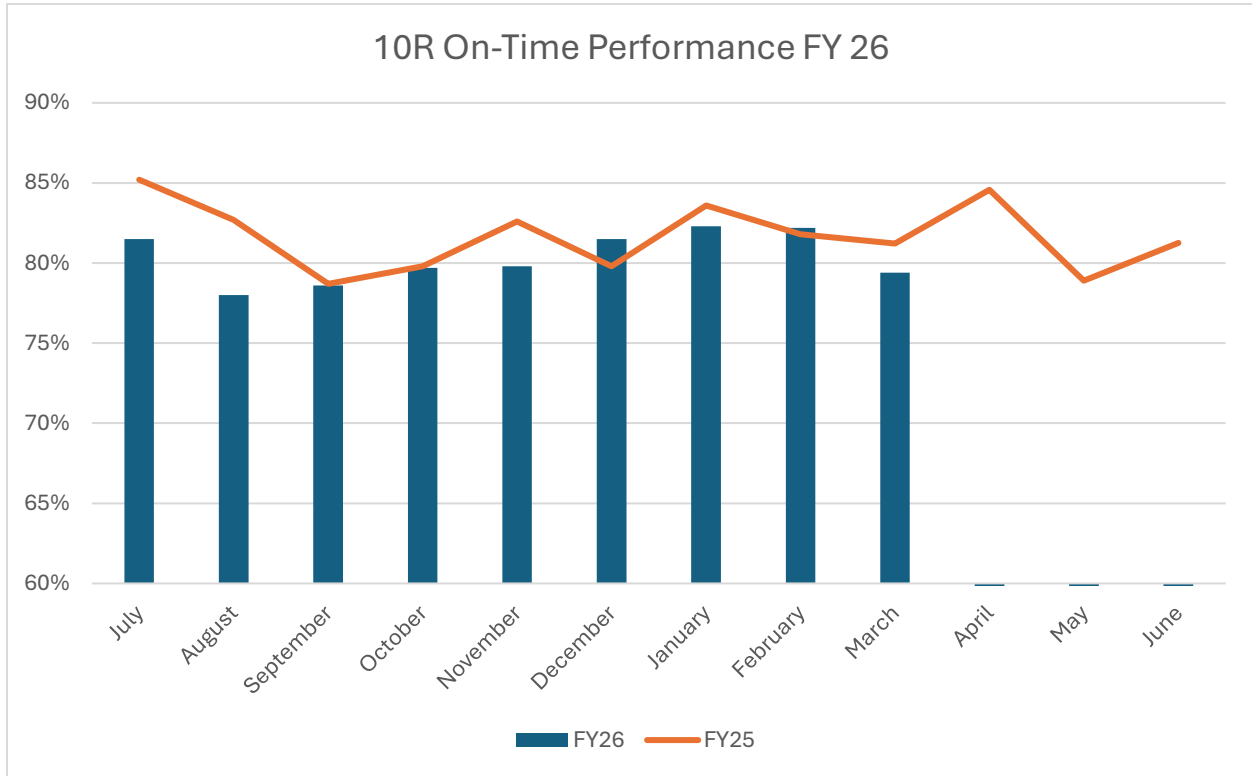
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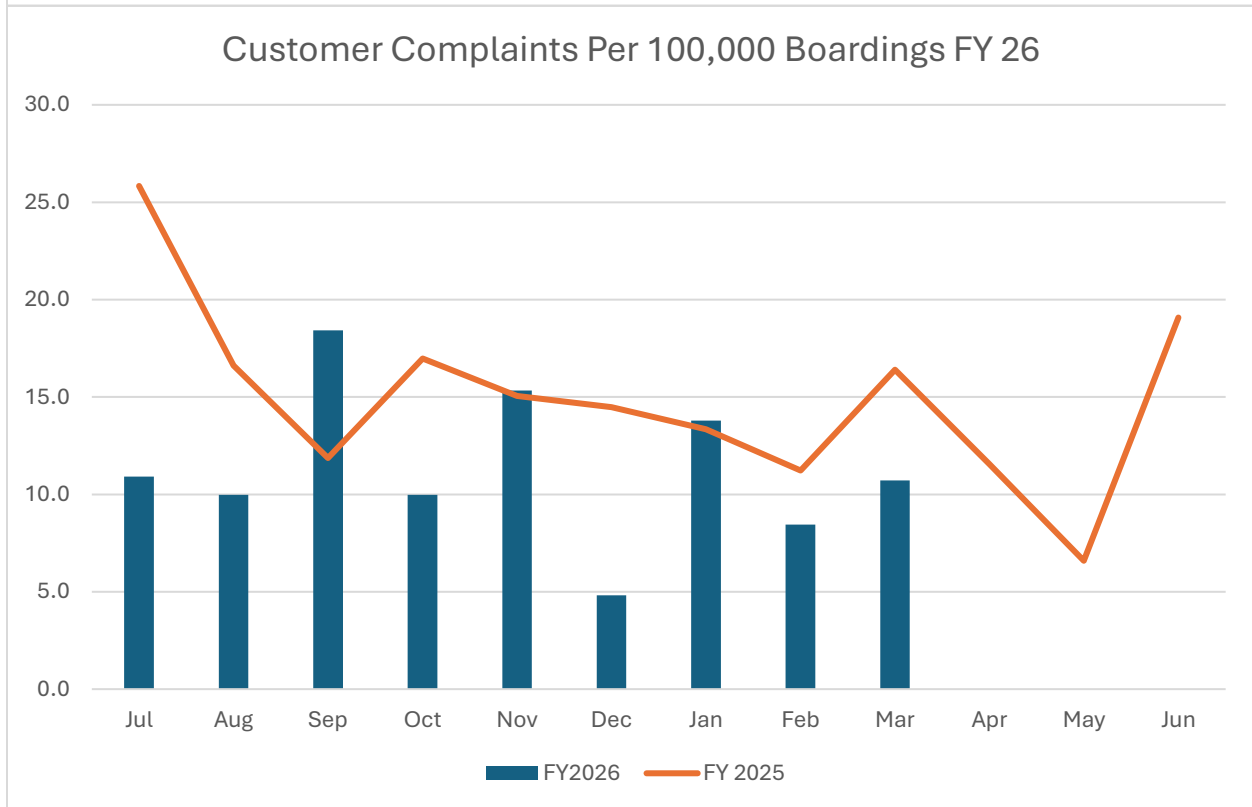
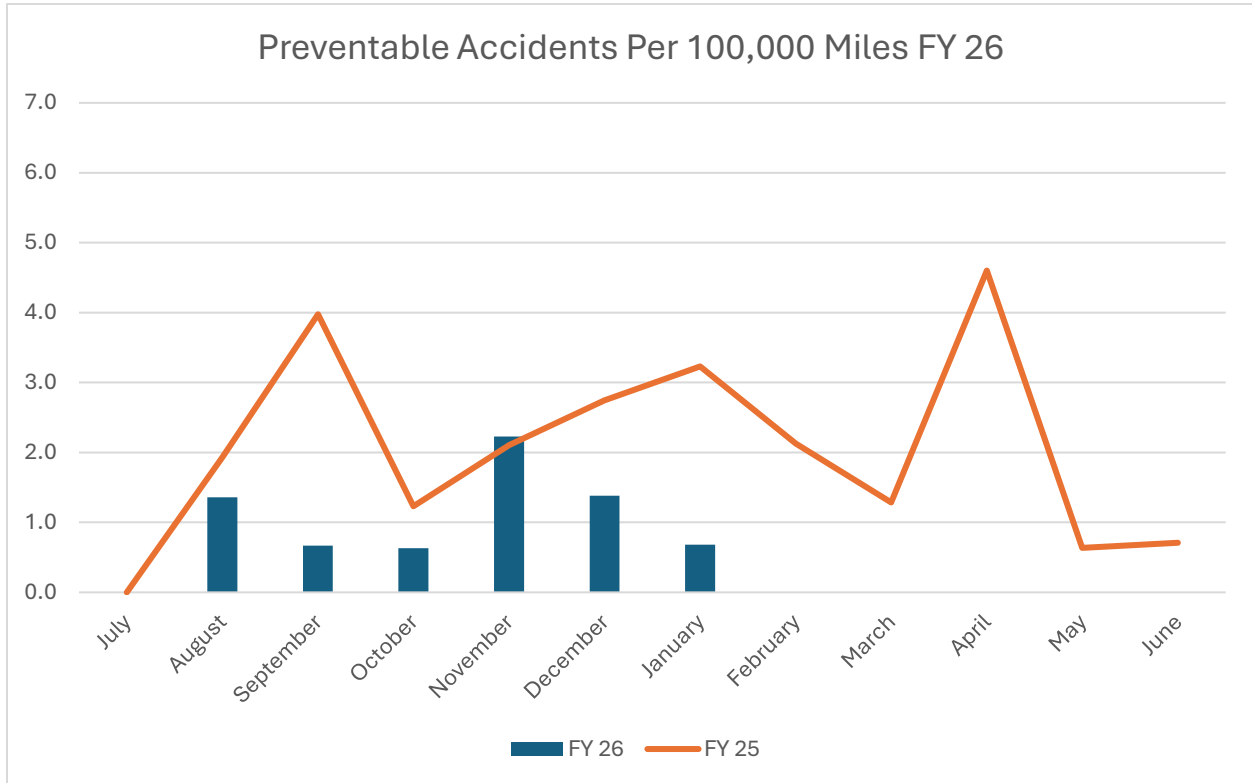
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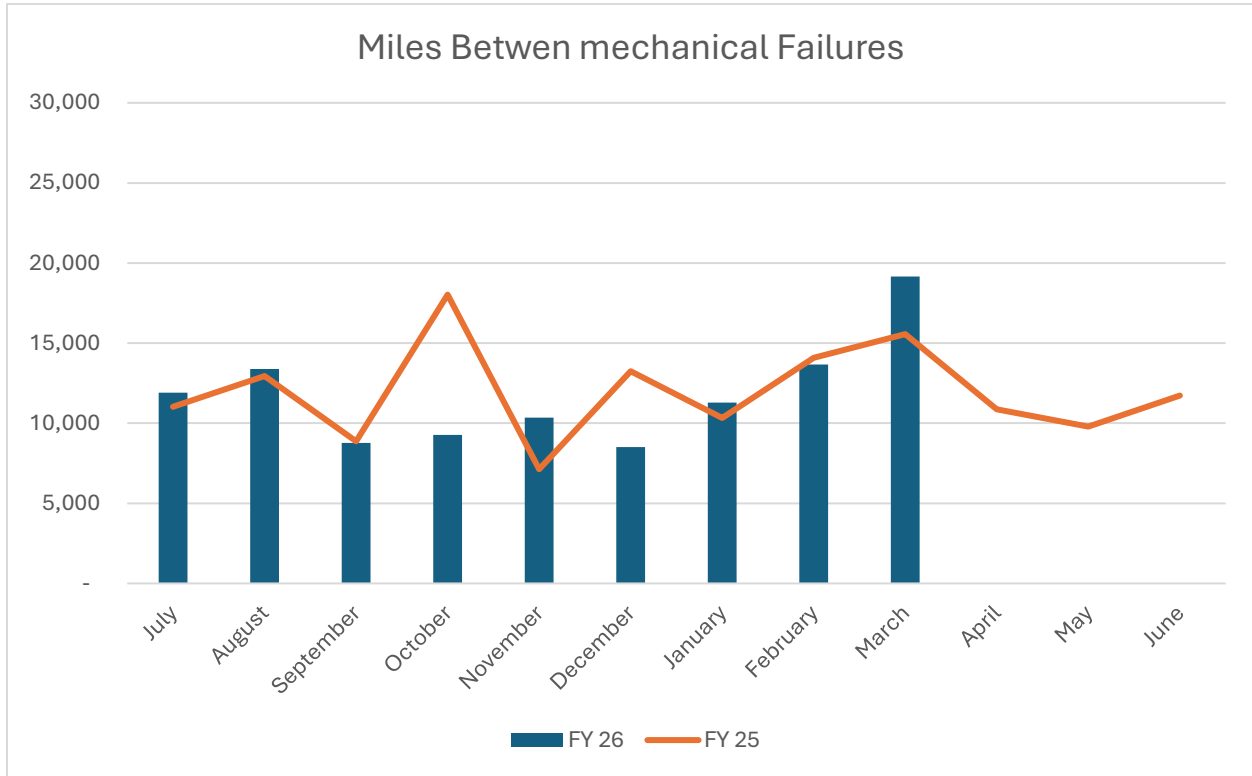
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FY 2026 – March



Fixed Route



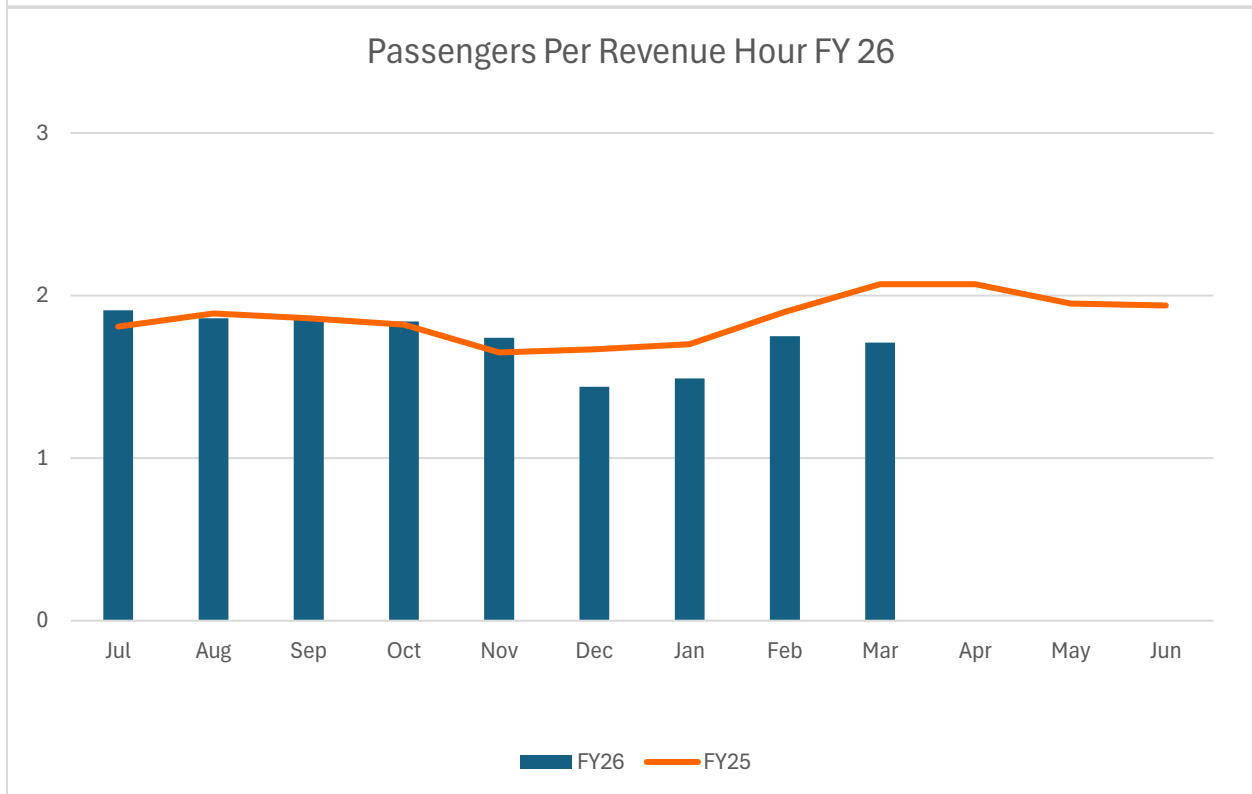
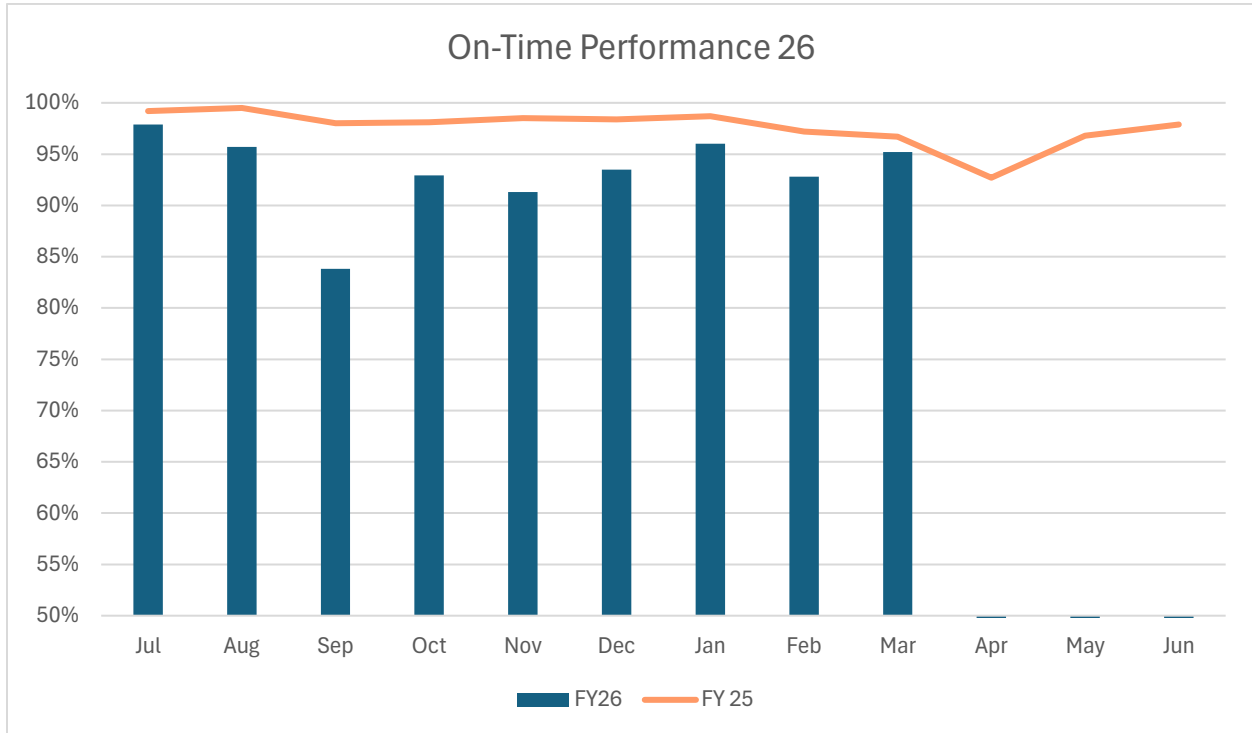


Paratransit

Performance Indicator	Mar-25	Mar-26	MoM % Change		YoY % Change	
On-Time Performance	96.7%	95.2%	2.6%	↑	-1.6%	↓
Passengers Per Revenue Hour	2.07	1.71	-2.3%	↓	-17.4%	↓
Valid Complaints Per 1,000 Passengers	1.77	2.33	69.3%	↑	32%	↑
Phone Holds (% of calls answered within 60 seconds)	66.3%	90.8%	-3.0%	↓	37.0%	↑
Average Phone Hold Time	0:01:19	0:00:37	12.1%	↑	-53.2%	↓
Preventable Accidents Per 25,000 Miles	0.0	0.0	0.0%	—	0%	—
Dial-A-Ride Cost Per Trip	\$53.11	\$61.20	-13.9%	↓	15.2%	↑
Dial-A-Ride Ridership	2,824	2,571	18.2%	↑	-9.0%	↓
One Seat Ride Ridership	345	199	36.3%	↑	-42%	↓

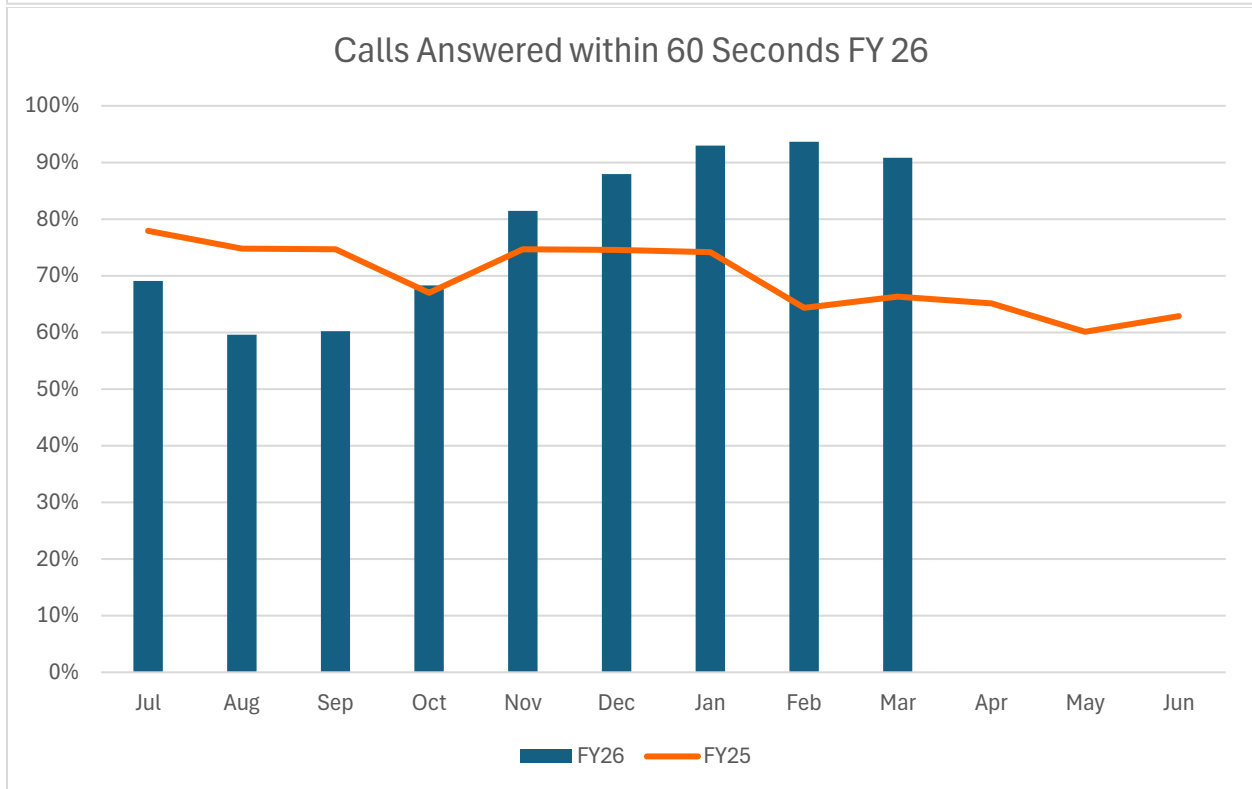
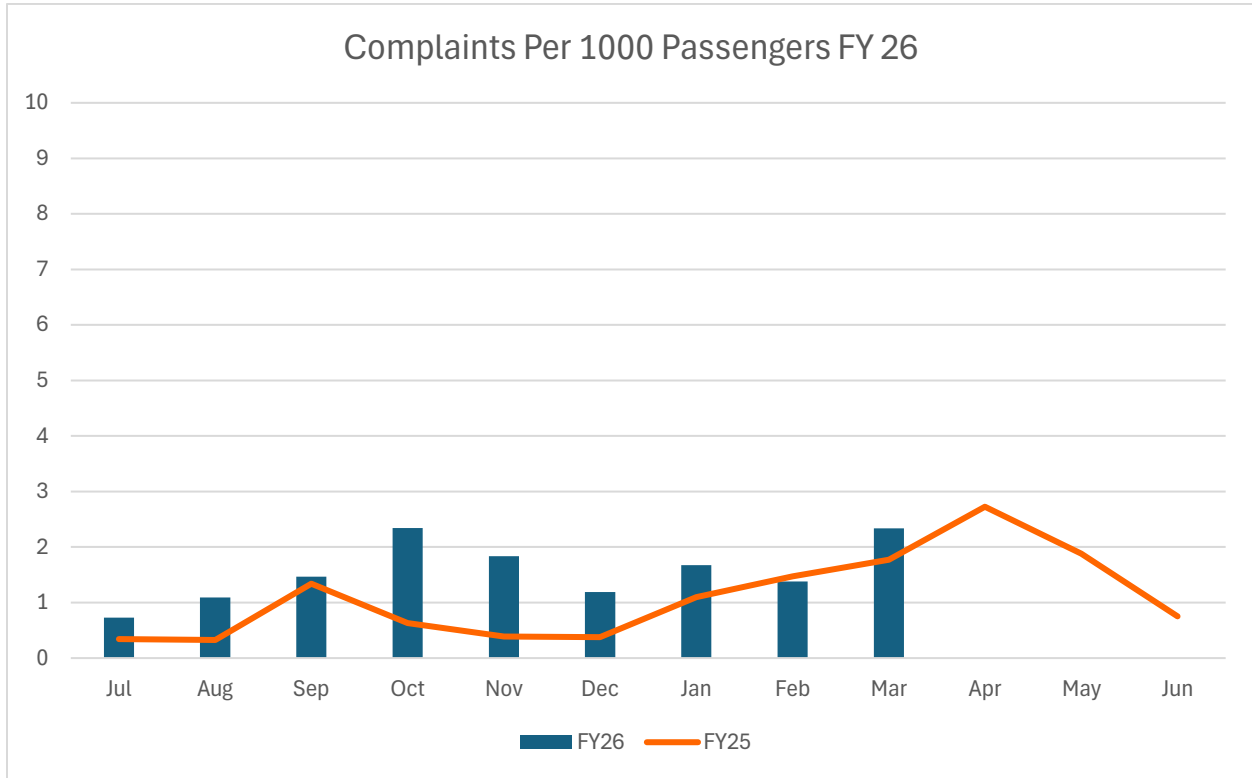


Paratransit





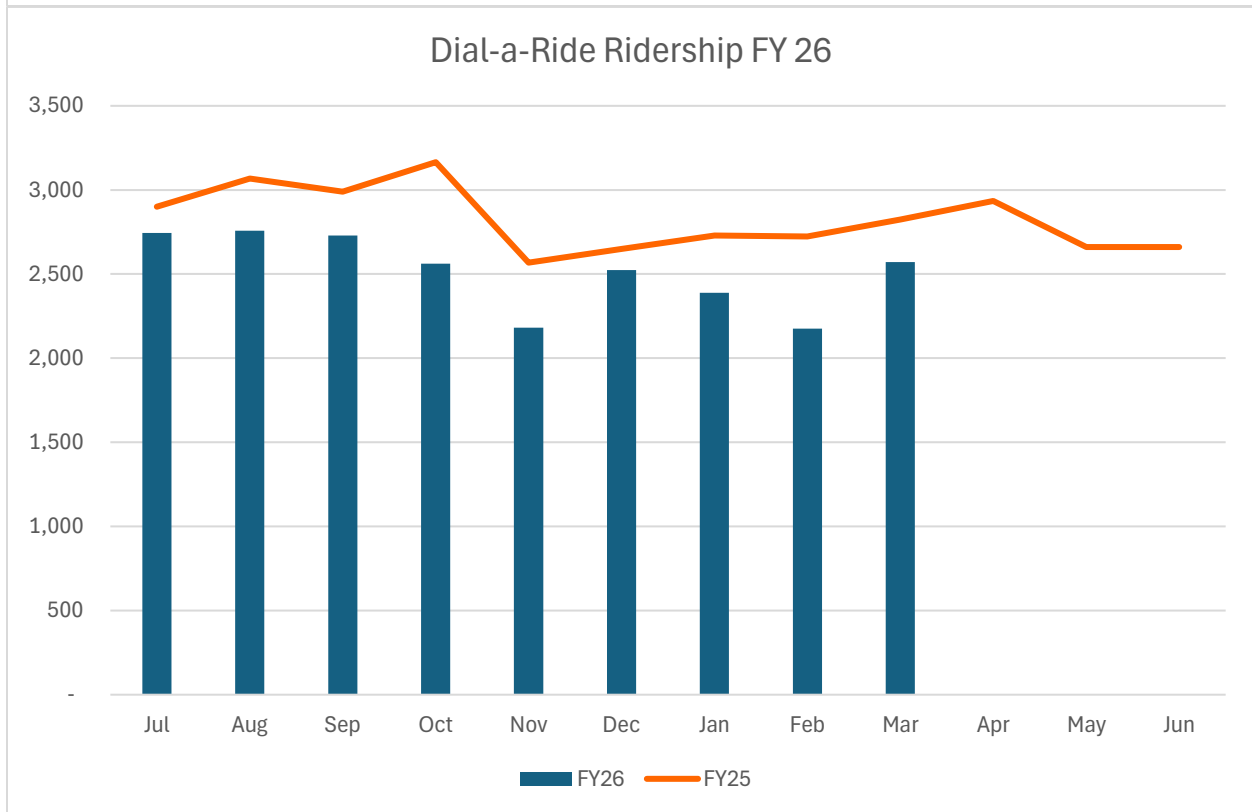
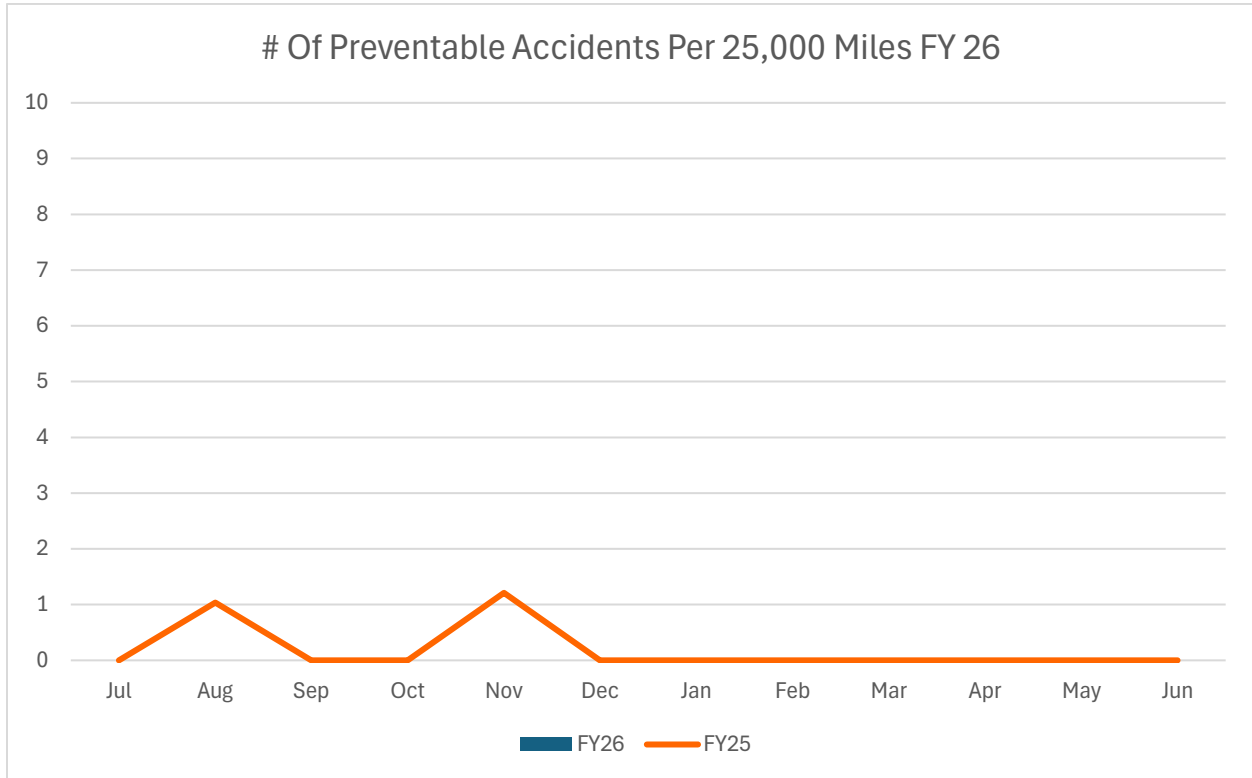
Paratransit



Wheels System Performance
FY 2026 – March

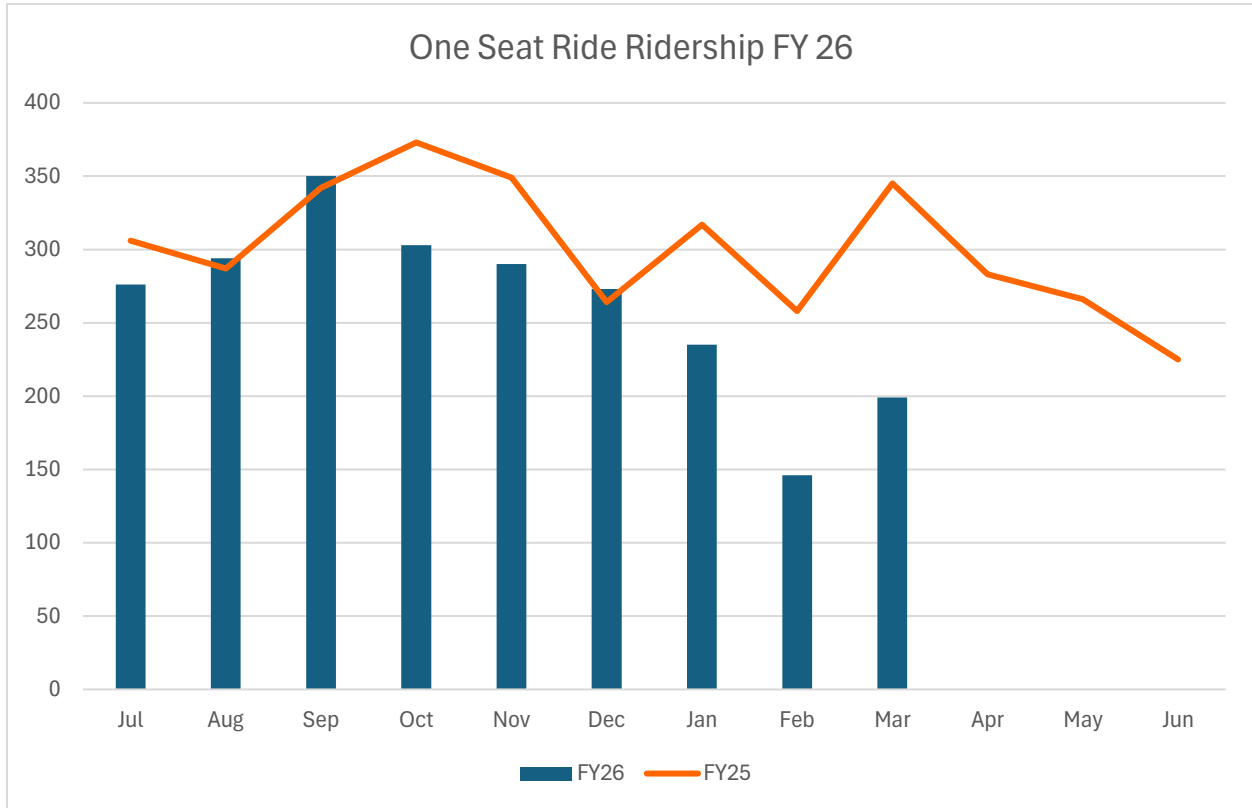


Paratransit





Paratransit





Go Tri-Valley

Performance Indicator	Mar-25	Mar-26	Year Over Year % Change
Total Ridership	4,534	5,343	18%
Average Subsidy	\$4.33	\$3.84	-11%

