

STAFF REPORT

SUBJECT: Resolution of the Board of Directors Appreciating the Bravery of Vanessa Alvarez

FROM: Christy Wegener, Executive Director

DATE: June 1, 2026

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**Action Requested**

Staff requests that the Board of Directors adopt the Resolution 21-2026, recognizing Vanessa Alvarez for her outstanding bravery and rapid response to multiple emergency incidents at the Livermore Transit Center.

**Background and Discussion**

Ms. Alvarez has been employed with LAVTA since 2007 working as a Customer Service Representative at the Livermore Transit Center. In 2024, Ms. Alvarez was promoted to Customer Service Center Supervisor.

As the Supervisor, Ms. Alvarez is responsible for managing a variety of issues that arise at the Transit Center. Most recently, Ms. Alvarez had to manage two separate emergency incidents that occurred over a one-week period.

- On Friday May 1, Ms. Alvarez was alerted to a woman who had locked herself inside the public restroom and remained unresponsive to repeated knocks. Acting swiftly out of concern for the individual's safety, she immediately called 911. The Livermore Fire Department responded and forced entry, finding the individual safe.
- On Tuesday, May 5, a different woman went into the public restroom, closed the door and started a fire using toilet paper directly in front of the closed door. The fire ultimately blocked the restroom door, trapping the individual inside. Recognizing the immediate danger, Ms. Alvarez jumped into action, dialed 911, and attempted to force open the door to rescue the distressed woman who eventually released the door and was subsequently detained by responding police and fire personnel.

Ms. Alvarez deserves recognition for her bravery and willingness to jump into action in an emergency.

**Recommendation**

Staff recommend the Board adopt Resolution 21-2026, recognizing and appreciating the bravery of Vanessa Alvarez, who recently has managed multiple emergency incidents at the Livermore Transit Center.

**Strategic Plan Goal Area**

Organization and Financial Management: Create and implement policies that establish a positive culture and working environment, making LAVTA an employer of choice.

**Attachments:**

1. Resolution 21-2026

**RESOLUTION NO. 21-2026**

**A RESOLUTION OF THE BOARD OF DIRECTORS  
OF THE LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY  
RECOGNIZING THE BRAVERY OF VANESSA ALVAREZ**

**WHEREAS**, Ms. Vanessa Alvarez has served the Livermore Amador Valley Transit Authority with dedication and professionalism, working in Wheels Customer Service at the Livermore Transit Center since 2007, with a promotion to Customer Service Supervisor in 2024; and

**WHEREAS**, as Customer Service Supervisor, Ms. Alvarez has the responsibility of overseeing the daily operations at the Transit Center, which includes managing a variety of incidents that occur from time to time; and

**WHEREAS**, over the week of May 1, 2026, Ms. Alvarez dealt with two serious incidents inside the Transit Center building where there was risk to both life and property; and

**WHEREAS**, during those two incidents, Ms. Alvarez demonstrated bravery, reacted calmly, and acted swiftly in calling emergency services; and

**WHEREAS**, while Ms. Alvarez often deals with incidents at the Transit Center, her involvement in these two most recent emergencies reflects a level of dedication and professionalism that deserves special recognition.

**NOW, THEREFORE, BE IT RESOLVED** by the Board of Directors of the Livermore Amador Valley Transit Authority that it hereby recognizes Ms. Vanessa Alvarez and expresses its sincere appreciation for her brave and swift actions.

**PRESENTED, PASSED AND ADOPTED** this 1<sup>st</sup> day of June 2026:

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Julie Testa, Chair

**ATTEST:**

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Christy Wegener, Executive Director