

STAFF REPORT

SUBJECT: LAVTA and County Connection Joint Paratransit Procurement

FROM: Kadri Külm, Senior Paratransit Planner

DATE: September 2, 2026

Action Required

Information only.

Background

LAVTA and County Connection jointly contract with Transdev Services, Inc. to provide ADA paratransit services. The current contract began July 1, 2022, with a four-year base term and one one-year extension option. The contract is now in its option year, and because no additional extensions are available, a successor contract must begin July 1, 2027.

Since September 2025, the joint LAVTA/County Connection Paratransit Ad-Hoc Committee has been meeting to consider the future of the agencies' paratransit partnership and provide direction for the joint procurement of a new combined contract.

Discussion

In keeping with regional goals for interagency coordination and to preserve the economies of scale provided by the current arrangement, LAVTA and County Connection will again jointly procure paratransit services under a Memorandum of Understanding (MOU) that will run concurrently with the new paratransit contract. Continuing the consolidated approach will enable the agencies to share management, dispatch, scheduling, and other resources, reducing duplication and costs when compared with having separate contracts.

The current contract is unusually complex for an operation of this size. Accordingly, a key objective of the new Scope of Work is to create a successor contract that is clearer and more efficient to administer and oversee. The revised

Scope of Work will continue the existing services while incorporating several significant improvements, including common service standards across both agencies' programs, increased accountability for subcontractors, a more unified service model, and a substantial reorganization to improve clarity and consistency.

Staff anticipate issuing the Request for Proposals on September 1, 2026, with proposals due in October. Proposal evaluation and scoring are expected to take place in November and December, followed by a recommendation for contract award to the County Connection and LAVTA Boards in January 2027. This timeline will provide ample time for startup activities and a smooth transition before the current contract expires on June 30, 2027.

Strategic Plan Goals

Service Development

Improve accessibility for all paratransit users

Improve the quality of transit service, reliability, on-time performance, and rider experience to meet community needs

Ensure connectivity to the regional transit system

Advocacy and Partnerships:

Collaborate with regional transit providers to pursue transit-friendly regional policies, joint purchasing programs, etc.

Operational Effectiveness

Ensure fixed route and paratransit contractor compliance

Performance Measures

Contractor compliance with stated terms and conditions

Alignment of Strategic Plan and Agency budget

Recommendation

Information only.